

**West Bengal
Tenders****eProcurement System of Government of West Bengal****Published Corrigendum Details**

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Organisation Chain :	UNIVERSITY OF CALCUTTA
Tender ID :	2025_CU_948293_1
Tender Ref No :	DR/316
Tender Title :	DR/316
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Corrigendum Document Details

Corr.No.	Corrigendum Title	Corrigendum Description	Published Date	Document Name	Doc Size(in KB)
1	Terms and Condition	Terms and Condition	21-Nov-2025 10:47 AM	cori.pdf	830.04

Additional Terms & Conditions for Desktop:

1. Bidder must have valid ISO 9001:2015, 14001:2015, ISO/IEC 27001, ISO/IEC 20000-1:2018. Desktop OEM Should have ISO9001,14001,20000-1, 27001 .If the bidder does not have the above ISO certificates they will have to upload an undertaking that they will complete those certifications within 7 days of technical evaluation if they are declared L1.
2. Bidders should have relevant experience in the categories mentioned and should provide credentials of this kind of work in the last three financial years.
3. Bidder should provide bid specific OEM authorization (Mandatory for Desktop) to ensure their support for this work.
4. Desktop, Monitor, Laptop must be same OEM make.
5. For Desktop: Windows certification in public domain & Ubuntu Linux Certification. Linux Certification available in Public Domain.
6. Top 3 OEM as per latest IDC report.
7. Bidder should have local office in Eastern in Kolkata. Office registration certificate/trade license should.
8. OEM must have a Functional Service Centre in and around Kolkata. As lot of service is involved this is mandatory.
9. Escalation Matrix for Support Service: After sales service/facilities are to be elaborated clearly. Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
10. Bidders have to provide a valid Trade License, GST certificate, PAN, Cancelled Cheque/ Bank Mandate (authorized by Branch Manager). Each document including ATC to be signed by the authorized person of bidder with company stamp. The compliance Certificate of Product should be provided on the OEM letterhead with the Bid number duly signed by the manufacturer.
11. Power of attorney or letter of authenticity of the signing authority should be provided by the OEM along with compliance.
12. Successful bidder will have to ensure that adequate number of dedicated technical service personals /engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid. Bidder must provide online ticketing tool for any issues raised if they receive the order.
13. The bidder should not be under liquidation, court receivership or similar proceedings and should not be bankrupted. Bidder must upload undertaking in this regard with all the relevant documents
14. The bidder should be of positive net worth for the last three years ending 2022-23. Bidder and OEM should be in same line of business for last 10 years in India.
15. The bidder must ensure after sale service during the Defective and liability period after notification from the concerned department.

16. Local delivery and insurance shall be obtained by the bidder at their own cost to the final destination of installation. For delivery goods at site, the insurance shall be obtained by the supplier at their own cost from warehouse of the supplier to the final destinations of installation defined as project site on "All Risks" basis including war risks and strikes. It will be the sole responsibility of the supplier to file the claim, if any, with the insurance company immediately after delivery of goods at project sites. **"University of Calcutta"** shall not be responsible for any loss to the supplier.
17. Bidder should be strictly as per technical specification elaborated in the bid document; no deviation will be accepted.
18. Data Sheets of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers will match and verify the Data Sheet with the product specifications offered. Such offered specifications have to outline the offered parameters. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection. **For Desktop: Technical compliance statement of the offered products along with public URL of the quoted products in OEM letterhead to be submitted in the bid.**
19. **During evaluation, the bidders may be invited for clarification/ information or additional documents or original hard copy of any of the documents already submitted, may be sought from them & if these are not produced within the stipulated time frame, their bid will be liable to rejection.**
20. Bidders who do not comply with any of the conditions are liable to be rejected. No bidder shall be entitled for any compensation whatsoever for rejection / non consideration of the tender.
21. If any information furnished by the bidder is found incorrect or false at a later stage, he/she shall be liable to be debarred from tendering /ordering.
22. Carrying, loading, unloading, installation, testing, commissioning and integration of the components/equipment purchased are to be done by supplier(s) at our premises. It will be treated that all the charges for the same is included in quoted price. **Compatibility on new system with existing system has to be ensured by the bidder.**
23. Bidder and OEM must not be blacklisted at **"University of Calcutta"** or any Government Organization in Country. A declaration to the effect must be submitted.
24. 100% payment of the total price of all the goods given in the purchase order shall be paid by the **University of Calcutta** to the supplier/bidder against delivery, inspection at site in good condition, installation, commissioning, testing and acceptance by the concerned department. **University of Calcutta** will make the payment through electronic transfer i.e. RTGS/NEFT for which details (Name of the Bank, Branch name, Account Number, IFSC & MICR Code) shall be provided by the supplier.
25. The final order quantities may be varied at the time of ordering as per Bid Guidelines.
26. The tender/contract/order shall be interpreted in accordance with the laws of the Union of India and all disputes shall be subject to local jurisdiction.
27. As per OEM/manufacture terms and conditions, warranty as mentioned in the above BOQ after successful installation & commissioning of the equipment. In case of any replacement during warranty

period the same shall be replaced free of cost on CIF. Warranty/service will be irrespective of delivery location of the items installed at different branches of the **University of Calcutta**. The warranty of the items must be verifiable from OEM website. OEM Must have 24x7 telephonic/help desk support system facility. Further, the warranty status should be verifiable from the OEM website against the serial number of the supplied products. The website address where from such verification can be done must be mentioned in the bid document. No parts, accessories, licenses of the systems should be excluded from such warranty.

28. The supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination i.e. **University of Calcutta**. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. The packing, making and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in the contract.
29. Bid should be strictly as per Technical Specifications elaborated in the Bid documents; no deviations will be accepted.
30. Bidder (s) should sign on all the pages of the relevant documents.
31. Bid documents can be downloaded from Bid site. The downloaded documents shall be treated as valid document for participation in the tender. Documents to be uploaded must be signed.
32. Price bid will be opened only of the technically eligible bidders.
33. **University of Calcutta** reserves the right to accept or reject any bid and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected bidder or bidders.
34. It will be responsibility of the bidders to check Bid portal for updation, if any.
35. Any change request of change from the bidder should be submitted through Bid Portal.
36. The installation, testing & commissioning of above shall be made/completed **within 21 days** from the date of receipt of the purchase order.
37. It will be the responsibility of bidders to supply, assemble, install and commission of the all systems along with OS installation in the desktop.
38. The bidders are requested to mention their complete address with mobilenummer and e-mail ID in the bid.
39. Consortium is not allowed and No Partial Quote will be accepted.

40. **Past Performance** : The Bidder or its OEM (themselves or through re-seller/s) should have supplied same or similar category products for 20% of bid quantity, in at least one of the last three financial years before the bid opening date to any Central/State Govt. organization/ PSU/ Public Listed Company. Copies of relevant contracts (providing supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant financial year. The bidder should upload copies of purchase orders/contract & receipt/ acceptance of supplied material or any document showing proof of supply to establish the past performance, else the submitted bid will be summarily rejected.
41. **Average Annual Turnover:** Average Annual Turnover for the OEM should be at least 125 crores with minimum 100 crores in any one of the last 3 years.
42. **Force majeure Clause:** If the work(s) be delayed for the following reasons: -
Due to war, internal emergency and other conditions such as abnormally bad weather, flood, cyclone natural calamity or serious loss or damage by fire or civil commotion, the contractor shall immediately give notice thereof in writing to the Bidportal, but shall nevertheless use constantly his/her best endeavours to prevent or make good the delay and shall do all that may be reasonably required to the satisfaction of **University of Calcutta** to proceed with the works.
43. Bidder should have a toll-free number and an online call reporting system. The number should be provided and the URL should be mentioned. In case the bidder does not possess these facilities, it has to be created within 10 days of award of the contract if becomes L1. Undertaking in this regard has to be uploaded with the bid. Dishonoring this undertaking will attract penal action during the currency of the contract.
44. The bidder must upload the declaration with supporting document/s related to countries sharing land border with India on their Letterhead as they have registered with the competent authority to participate in this bid.
45. Delivery & Installation Address: **University of Calcutta**.
46. "Bidders are requested to submit offers as per the detailed technical specifications mentioned in Bid's Technical Compliance under Buyer Added Bid Specific ATC Clause
47. Deliver & Installation should be as per ATC.
48. Land Border Declaration as per Annexure-II
49. Local Content Letter as per Annexure-III

Note:

"Bidders are requested to submit offers as per the detailed technical specifications mentioned in Bid's Technical Compliance under Buyer Added Bid Specific ATC Clause."

<On Organization Letter Head>

(For Goods/ Services Contracts)

CERTIFICATE

I have read the clause related to insertion of Rule 144 (xi) in the General Financial Rules 2017 vide O.M No.F.7/10/2021-PPD(1) dated 23rd February, 2023 (Public Procurement No.4) and any amendment made thereafter of the Ministry of Finance regarding restrictions on procurement from a bidder and OEM of a country which shares a land border with India and hereby certify that this bidder and OEM is not from such a country.

OR (whichever is applicable)

I have read the clause related to insertion of Rule 144 (xi) in the General Financial Rules 2017 vide O.M No.F.7/10/2021-PPD(1) dated 23rd February, 2023 (Public Procurement No.4) and any amendment made thereafter of the Ministry of Finance regarding restrictions on procurement from a bidder of a country which shares a land border with India and hereby certify that this bidder and the OEM is from _____ (Name of Country) and has been registered with the Competent Authority. I also certify that this bidder fulfills all the requirements in this regard and is eligible to be considered.(Copy/ evidence of valid registration by the Competent Authority is to be attached)

AND

I have read the clause regarding restriction on procurement from a bidder and the OEM having Transfer of Technology (ToT) arrangement. I certify that this bidder does not have any ToT arrangement requiring registration with the competent Authority

OR (whichever is applicable)

I have read the clause regarding restrictions on procurement from a bidder and the OEM having Transfer of Technology (ToT) arrangement. I certify that this bidder has valid registration to participate in this procurement.

We also understand, false declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rule for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

Signature of Bidder/Agent

Name: _____

Designation: _____

Organization Name: _____

Contact No. : _____

*****Declaration of both bidder and OEM should be submitted along with the bid, else the bid may be rejected.**

Annexure-III

Self declaration to be provided on company's letterhead

Ref.No.:

Date:Date with Company Seal

Self-Certificate for Local Content for Desktop

A. *We [name of manufacturer] hereby confirm in respect of quoted item(s) that Local Content is equal to or more than 50% and come under 'Class-I Local Supplier' Category. The percentage of local content is_. As being 'Class-I Local Supplier', we are eligible for Purchase Preference under 'Make in India' Policy vide GoI Order no.P-45021/2/2017-PP(B.E.-II) dated 16th September, 2020. The stated local content shall not include the services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. as local value addition.

OR

*We[name of manufacturer] hereby confirm in respect of quoted item(s) that Local Content is equal to or more than 20% but less than 50% and come under 'Class-II Local Supplier' Category. The percentage of local content is_____. The stated local content shall not include the services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. as local value addition

*Strike out whichever is not applicable

B. The details of the location(s) at which the local value addition made is/are as under:

1.....

2.....

3.....

C. Country of Origin _____

We also understand, false declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rule for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

Date: Seal & Signature of the Bidder

Note:Clarification for local content calculation as per OM No. P-45021/102/2019/BE-II-Part(1)(E50310), dated March 4, 2021 of Government of India, Ministry of Commerce and Industry, Department of Promotion of Industry and Internal Trade, Public Procurement Section.