File No. – HQ-IT018/4/2024-IT (E-10517) Staff Selection Commission IT Section ***

Information regarding Feedback Module and re-examination for certain affected candidates of Combined Graduate Level Examination, 2025 (Tier-I).

The candidates of Combined Graduate Level Examination, 2025 may kindly refer to the Message from the Chairman, Staff Selection Commission to the Candidates of Combined Graduate Level Examination (CGLE) Tier I 2025 dated 11.09.2025.

- 2. Pursuant to the launch of the dedicated Feedback Portal through the Candidate Login on the Commission's website <u>ssc.gov.in</u>, the Commission has received responses from candidates on a wide variety of matters relating to conduct of the exams. Over a period of one week, close to **10,000 feedback submissions** have been recorded. Out of these, about **2,000 candidates have reported alleged technical disruptions** (such as multiple restart of candidate system etc) during the conduct of the Computer Based Examination.
- 3. The Commission is examining each such complaint with due diligence. The feedback is being cross-checked by the respective Regional Offices of the Commission. In cases where the claims are found to be genuine, the Commission has decided to offer another opportunity to such affected candidates, whose re-examination shall be conducted on or before 26.09.2025.
- 4. Candidates are advised to regularly visit the Commission's website and Candidate's portal for further updates.

Under Secretary to the Govt. of India

19.09.2025