

#### **Dreamfolks Services Limited**

Unit No. 301-307, Tower B, Good Earth Trade Tower, Sector-62, Gurgaon-122001, Haryana, India | Tel: 0124-4037306 www.dreamfolks.com | info@dreamfolks.com CIN: L51909DL2008PLC177181

#### **November 14, 2025**

To,	То,
The Secretary, Listing Department	The Listing Manager, Listing Department
BSE Limited	National Stock Exchange of India Limited
P. J. Towers,	Exchange Plaza, 5 <sup>th</sup> Floor, Plot No. C – 1,
Dalal Street	Block G, Bandra Kurla Complex,
Mumbai – 400001	Bandra (E), Mumbai- 400051
Scrip Code: 543591	Symbol: DREAMFOLKS

# <u>Subject: Investor Presentation on Unaudited Financial Results for the quarter and half year ended September 30, 2025</u>

Dear Sir(s)/ Madam(s),

Pursuant to SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in continuation to our letter dated November 14, 2025 intimating the outcome of the Board Meeting held today, Investor Presentation for the Investors' call scheduled for today i.e. November 14, 2025 at 17:30 Hours (IST) on the Unaudited Financial Results of the Company for the quarter and half year ended September 30, 2025 is attached herewith.

This Presentation will also be available on the website of the Company at www.dreamfolks.com.

You are hereby requested to take the above intimation on record.

Thanking you!

Yours faithfully,

For Dreamfolks Services Limited

Harshit Gupta

**Company Secretary and Compliance Officer** 

Encl: as above







### **Leadership Message**





**Ms. Liberatha Kallat**Chairperson and
Managing Director

"This quarter marked a phase of strategic transformation and realignment for DreamFolks, as we adapted to evolving industry dynamics with forward-looking decisions. While these actions may reflect temporarily in our numbers, they have strengthened our foundation. We are now firmly positioned for the next phase of diversified, resilient, and consumer-centric growth. In Q2FY26, the company recorded revenue of ₹2055 millions, Gross Profit stood at ₹292 millions, with a margin of 14.2%, EBITDA came in at ₹161 millions, with margin of 7.8% and delivered a PAT ₹112 millions at a margin of 5.5%; expanding on all margin levels versus last year.

I'm delighted to announce our recent acquisition of Ten11 Hospitality LLP, which marks a significant milestone in DreamFolks' growth journey. Ten11 Hospitality has presence at key railway lounge locations such as Chennai, Mumbai, and Vadodara — with Chennai already operational and the other two set to commence soon. Through the acquisition, by vertically integrating lounge operations, we strengthen our partnerships across the value chain, enhance service reliability, and mitigate the business risks associated with third-party dependencies, while laying the groundwork for rapid expansion into additional high-traffic railway hubs across the country.

Our non-lounge services like Access to members-only Social Clubs, Golf, Coffee at Malls, Airport Transfers, Meet & Assist, and Beauty & Grooming, etc. are also seeing great traction. On the global lounge side, Dreamfolks now has 900+ touchpoints, covering majority of Southeast Asia and Middle East market. I am pleased to share that the monthly global lounge paxes have already doubled in comparison with Q1FY26 and are expected to grow manifold in the coming quarters.

DreamFolks' strategy aligns with India's rapidly evolving travel ecosystem, driven by railway modernization, highway expansion, and rising global travel aspirations. These shifts are fueling demand for premium lounge and lifestyle services across multiple transit touchpoints.

Looking forward, DreamFolks remains focused on the four-pillar strategy: Global Expansion, Client Diversification, Premium Lifestyle Services Addition and Technological Transformation, the company is well-placed to drive sustainable growth and enhance long-term stakeholder value."

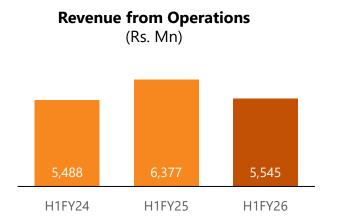
# **H1FY26 Performance Highlights**

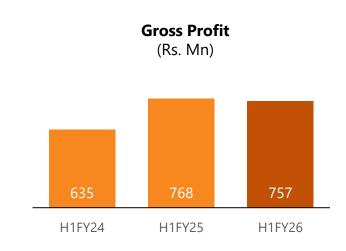


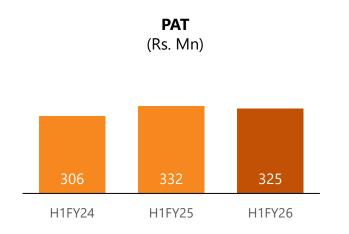
	Revenue *	Gross Profit & Margin	Adjusted EBITDA & Margin**	PAT & Margin	Net Worth***
H1FY	26				
	Rs. 5,545 Mn	Rs. 757 Mn	Rs. 461 Mn	Rs. 325 Mn	Rs. 3,331 Mn  ↑ 25.8% Y-o-Y
		Margin 13.7%	Margin 8.3%	Margin 5.9%	
H1FY2	25				
	Rs. 6,377 Mn	Rs. 768 Mn	Rs. 511 Mn	Rs. 332 Mn	Rs. 2,648 Mn
		Margin 12.0%	Margin 8.0%	Margin 5.2%	

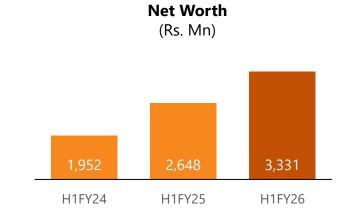
## **Trend for the last three years**











## **Profit & Loss Statement Q2 FY26**



	Quarte	Quarter ended		Year-ended	
Particulars (Rs. Mn)	30/09/2025	30/09/2024	31/03/2025	31/03/2024	
Revenue from operations	2,055.2	3,168.6	12,918.8	11,350.1	
Other income	41.1	7.7	85.6	33.3	
Total income	2,096.3	3,176.3	13,004.4	11,383.4	
Cost of Services	1,763.3	2,776.4	11,417.8	9,981.7	
Employee benefits expenses	113.3	114.0	425.7	284.8	
Other expenses	59.0	48.1	187.9	145.1	
Adjusted EBITDA*	156.0	254.3	1,020.9	1,031.8	
Adjusted PBT *	145.6	237.4	946.7	984.6	
Profit After Tax	112.3	160.3	650.5	686.4	

### **DreamFolks acquires Ten Eleven Hospitality**



#### **Backward Integration into Hospitality**

DreamFolks' gets entry into the hospitality and railway lounge operations business



#### **Reduced External Dependency**

By vertically integrating, we strengthen our partnerships across the value chain and mitigate the third-party dependency risk



#### **Operational Efficiency and Profitability**

Better operational efficiency & profitability as the same entity acting as lounge access facilitator and lounge operator





### **Recent Launches & Partnerships**



# Launched 3 Products at the Global Fintech Fest 2025

#### 1. Launched DreamFolks Club 2.0

A membership that defines access. You can choose the package that suits your lifestyle and open doors to curated privileges across travel, lifestyle and leisure

### 2. DreamFolks x Global Pay Partnerships

DreamFolks and Global Pay partnered to create a one-stop platform integrating travel payments, global mobility, and travel privileges for Indian travelers

# 3. DreamFolks x The Card Company wallet $\alpha$ launch

The Card Company collaborates with DreamFolks to launch India's First Premium Wallet: Democratizing Access to Elite Travel & Lifestyle Privileges











## **DreamFolks: Travel & Lifestyle Experience Company**



DreamFolks is India's leading Travel & Lifestyle Experience Company providing services through an in-house proprietary technology platform ensuring scalability and customized solutions to clients such as Banks, Card Networks, Airlines, OTAs and Enterprises

### The Pioneer of Lounge Access Industry

Wide coverage across Airport & Railway lounges In India

10.9 Mn

Passengers accessing lounge services through DreamFolks in FY25



Manages Lounge Benefits for Top Banks & Network Providers in India



Global Coverage in 100+ Countries



3,000+ Touchpoints



### Focused on becoming a Travel and Lifestyle services provider

#### Unlocking new avenues of growth by providing additional services:



















Golf Games & Lessons

Railway Lounge

Coffee at Malls Highway Dining

Meet & Assist

Spa & Airport Wellness Transfer

Pay & Excess Bag & Wrap

& Other services

### **Key Financials**

Rs. 12,919 Mn Rs. 1,021 Mn

Rs. 651 Mn

29.7%

24.2%

FY25 Revenue

**FY25 Adjusted** EBITDA\*

**FY25 PAT** 

**FY25 ROCE** 

**FY25 ROE** 

### **Increasing Wallet Share across services with Clients**



#### Identifying cross-selling opportunities within our diversified set of services





Added 6 new services during FY25, taking our total premium service offerings to more than 20

Monthly Global Lounge transactions have more than doubled from Q1 FY26

The "Services other than India Airport lounge" **grows** ~20% in Q2 FY26 from last year

## **Expanding Footprints in New Geographies**







**Current Focus markets for DreamFolks** 

### **Strategic Focus**

- As part of our Global Expansion Strategy, we have been focusing on South-East Asia and the Middle East
- · Have covered major locations across these regions
- Forming strategic partnerships to expand quickly





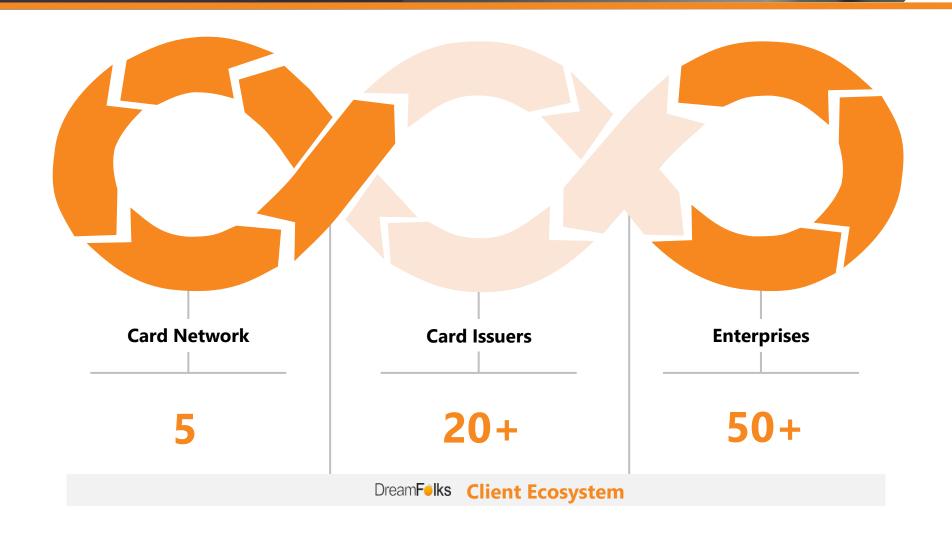


### **DreamFolks Global Touchpoints**

- 900+ Global Lounges
- 70+ Golf outlets within India & 850+ Golf courses outside India
- Meet & Assist at 400+ touchpoints
- Airport Transfers at 150+ touchpoints
- 3000+ Social Clubs

# **Diversifying Client Base to reduce Customer Concentration (1/2)**





### **Diversifying Client Base to reduce Customer Concentration (2/2)**

Dream**Folks** 

#### **Balanced Business Mix**

Increasing non-banking enterprise share, diversifying existing client base



Over 30 enterprise and banking clients added in last one year, reflecting robust and steady onboarding momentum each quarter

#### **Focused Team for Enterprise Clients**

DreamFolks is building a dedicated team focused on serving enterprise clients, ensuring agile execution, personalized support, and stronger relationship management













### **Network Effect Advantage**

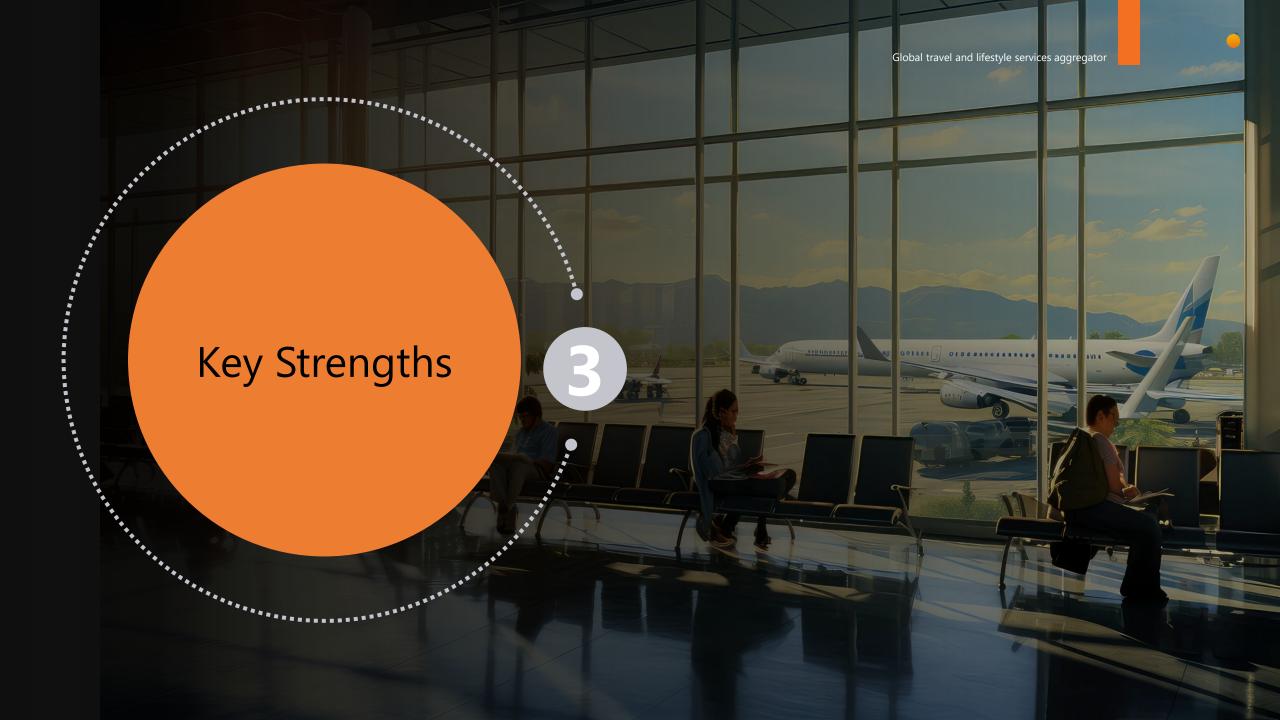
Each new client expands user reach and enhances utilization of DreamFolks' airport and travel offerings.

#### **Scalable Distribution**

Deep integration with top digital brands strengthens DreamFolks' platform-led growth strategy

#### **Strategic Brand Wins**

Kev clients addition making DreamFolks' presence across highgrowth travel, tech, and loyalty segments



# Robust Business Model backed by State-of-the-art Technology Platform



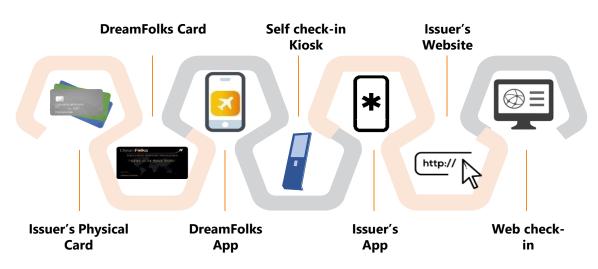
#### **Robust Business Model**

#### Clients

(Card Issuers/ Card Network Providers/ Airlines/ OTAs/ Enterprises)
tie-up with DreamFolks

...to enable their end-Consumers access services via

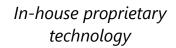
#### **Omni-Channel Mode through Hybrid Model**



...to get multiple services during their journey at the Airport

#### **State-of-the-art Technology Platform**







Offering technology solutions



Multiple options for access



Client-centric customised products



Deeper client integration

#### **Certifications**

- ISO/IEC 27001 (international standard to manage information security)
- PCIDSS version 4 (Payment Card Industry Data Security Standard)
- SOC1 Type 2; SOC2 Type 2, SOC2 Type 1
- LEED Gold Certification



# Liberatha Peter Kallat Promoter, Chairperson and Managing Director

- ▶ With company since 2014
- ▶ 24+ Years of Experience
- Worked at Organisations like Taj GVK Hotels & Resorts, PepsiCo India, Pernod Ricard India



## Mukesh Yadav

### Promoter & Non-Executive Director

- ▶ With company since 2011
- ▶ 30+ Years of Experience
- Worked at organisations like Whistling Heights Resorts Pvt. Ltd., Urban Land Management Pvt. Ltd., and Yashna Infratech Pvt. Ltd.



#### **Dinesh Nagpal**

### Promoter & Non-Executive Director

- ▶ With company since 2011
- ▶ 30+ Years of Experience
- ➤ Worked at organisations like Ankur Propmart Pvt. Ltd., Urban Land Management Pvt. Ltd., and Yashna Infratech Pvt. Ltd.



#### Balaji Srinivasan

### Chief Technology Officer & Executive Director

- ▶ With company since 2019
- ► 26+ Years of Experience
- ► Worked at organisations like Genpact and Fareye



#### Sandeep Sonawane

#### **Chief Business Officer**

- ▶ With company since 2023
- ▶ 26+ Years of Experience
- Worked at organisations like Adani Airport Holdings, Pernod Ricard, PepsiCo India, Dabur India

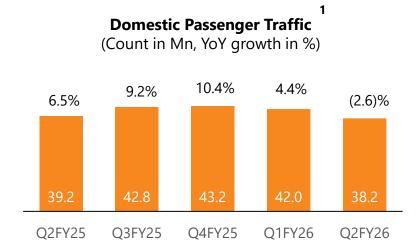


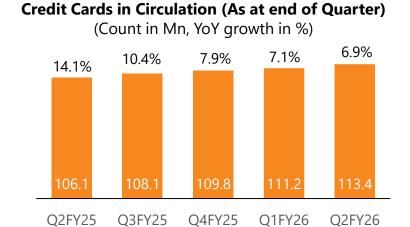
Shekhar Sood
Chief Financial Officer

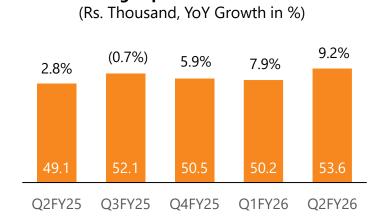
- ▶ 19+ Years of global experience.
- ► Worked at organisations like Bajaj Capital Group, Socomec India, Ambuja Cements Ltd., CLAAS Agricultural Machinery, Nangia & Co. and Grant Thornton (WCC)

### **Strong Industry Tailwinds (1/2)**









**Average Spend Per Credit Card** 

#### Key Highlights

- ▶ India has seen a strong rise in demand for domestic travel driven by growing middle class and increase in disposable income
- ► The country's attractiveness as a global travel destination has been further enhanced by its geopolitical stability, world-class infrastructure, and the government's renewed focus on expanding tourism sector
- ► For our clients like banks, card issuers, card network providers, providing lounge access to their consumers is increasingly becoming a key aspect of their customer acquisition and loyalty programs
- ▶ India has witnessed a remarkable increase in digital payments, driven by factors such as demonetization, government initiatives and the proliferation of smartphones, which has been instrumental in driving the growth of the card industry
- ► The Average Spend per Credit Card, which is an important criteria for being eligible for lounge access, has been rising for the last few years, which also showcases the growing adoption of Credit Cards in India

# Infrastructure Development in Indian Railways\*

INR 2400 Bn Capex allocated to Railways in FY25, 7000 kms of tracks to be constructed in next 10 years

# India's share of Railway Passengers\*\*

7.15 bn passengers in FY 24-25, India to account for 40% of global share of rail activity by 2050

#### **Government Catapult for Railways\***

Budget 2025-26 approved 200 Vande Bharat, 100 Amrit Bharat & 50 Namo Bharat trains; 1000 new trains and bullet train operations by 2027



#### Global Passenger Traffic ^

Global Passenger Traffic to exceed 12 bn by 2030, driven by growth in APAC & Middle East regions

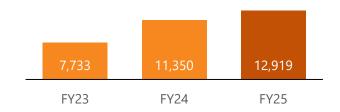
#### **Global Airport Lounges** ^^

Market forecasted to grow at 14.1% CAGR from 2025-33, fueled by business travelers, leisure passengers & airline loyalty memberships

## **Annual Key Financial Highlights**

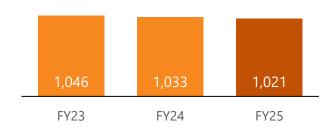




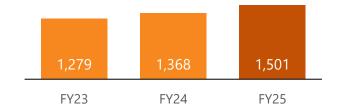


### Adjusted EBITDA \*

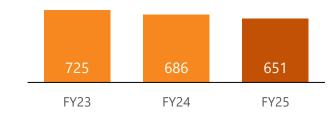
(Rs. Mn)



#### Gross Profit (Rs. Mn)



# **PAT** (Rs. Mn)



### **Profit & Loss Statement**



Particulars (Rs. Mn)	FY2023	FY2024	FY2025
Revenue from operations	7,732.5	11,350.1	12,918.8
Other income	33.0	33.3	85.6
Total income	7,765.5	11,383.4	13,004.4
Cost of Services	6,453.8	9,981.7	11,417.8
Employee benefits expenses	178.3	284.8	425.7
Other expenses	111.2	145.1	187.9
Adjusted EBITDA *	1,046.1	1,031.8	1,020.9
Adjusted PBT *	998.3	984.6	946.7
Profit After Tax	725.3	686.4	650.5

Particulars (Rs. Mn)	As at 30/09/2025	As at 31/03/2025
ASSETS		
Property, plant and equipment	18.84	19.02
Intangible assets	1.15	1.70
Right of use assets	102.27	108.34
Investment property	15.05	15.42
Intangible Assets under development	2.42	2.42
Goodwill	8.87	8.87
Other financial assets	9.38	108.47
Deferred tax assets (net)	64.00	62.86
Other non-current assets	_	_
Total non - current assets	221.98	327.10
Investments	911.80	897.70
Trade receivables	2,730.10	2,943.12
Cash and cash equivalents	140.54	317.59
Other bank balances	355.83	269.29
Other financial assets	29.08	58.66
Other current assets	233.71	85.21
Current tax assets (net)	151.22	88.78
Total current assets	4,552.28	4,660.35
Total assets	4,774.26	4,987.45

Particulars (Rs. Mn)	As at 30/09/2025	As at 31/03/2025
EQUITY AND LIABILITIES		
Share capital	106.54	106.54
Other equity	3,228.09	2,903.00
Total equity attributable to owners	3,334.63	3,009.54
Non-controlling Interest	(3.63)	(3.45)
Total equity	3,331.00	3,006.09
Non - current liabilities		
Borrowings	-	0.74
Lease Liabilities	83.33	90.53
Provisions	67.63	54.27
Total non - current liabilities	150.96	145.54
Financial liabilities		
Borrowings	1.45	1.39
Lease Liabilities	17.01	13.66
<u>Trade payables</u>		
(i) Total outstanding dues of M&SE	34.92	457.44
(ii) Total outstanding dues of creditors		
other than M&SE	1,133.87	1,189.59
Other financial liabilities	51.05	95.85
Other current liabilities	43.87	70.56
Provisions	10.13	7.33
Total current liabilities	1,292.30	1,835.82
Total equity and liabilities	4,774.26	4,987.45

# **Cash Flow Statement**



Particulars (Rs. Mn)	Period ended 30/09/2025	Year ended 31/3/2025
Cash Flow from Operating Activities		
Profit / (loss) before tax	435.19	898.85
Adjustments for Non-Operating Items	(29.19)	66.52
Operating Profit before Working Capital changes	406.00	965.36
Changes in Working Capital	(412.03)	(139.03)
Cash (used)/generated from Operating Activities	(6.03)	826.33
Less: Direct Tax paid	(172.77)	(252.17)
Net Cash from Operating Activities	(178.80)	574.16
Net Cash from Investing Activities	(4.97)	(459.00)
Net Cash from Financing Activities	5.38	(82.26)
Net increase / (decrease) in cash & cash equivalents	(178.39)	32.90
Cash and cash equivalents at the beginning of the period	317.59	283.98
Add: Net Foreign Exchange Difference	1.34	0.71
Cash and cash equivalents at the end of the period	140.64	317.59



# Journey to being the Leading Travel & Lifestyle Experiences Enabler

Dream**Folks** 

► Launch of flagship 'Lounge Access Programme' with one of world's largest Card Networks





2016

- ► Tied up directly with prominent Indian Card Issuers for lounge programs
- ► Got ISO 27001 & PCI DSS certification for the first time
- ► Tied up with prominent Indian Corporate Clients including a prominent airline company

➤ DreamFolks' Membership card unveiled as part of the Global lounge program with a prominent Card Issuer

2018



2019

- ► Launched our in-house technology platform
- ► Launched real time voucher issuance through APIs
- ► Launched first program for a prominent telecom company with complimentary lounge benefits as part of mobile billing plan.



2020

- ➤ Expanded into a new global operating model with direct contracts with operators across the globe
- ► Launched first In-app integrated solution for Clients.



2023

Airports

► Acquired Golfklik Private

Limited to present golf

premium service to clients

► Launched the 'web-access'

tool that allows the end

benefits and generate

access QRs digitally.

users to seamlessly check

games & lessons as a



2024-25

- ► Launched Self check-in
  Kiosks at major Indian

  ► Expanded our Global footprint by entering the Malaysia Market
  - ► Launched our exclusive membership program The DreamFolks Club
  - ► Introduced Highway Dining as a service
  - ► Introduced Coffee @ Mall service
  - ► Introduced Access to Social clubs
  - ► Acquired Ten Eleven Hospitality LLP to strengthen position in railway lounges



2022

- ➤ Forayed into the railways sector to provide lounge access at 12 railway stations in India
- ▶ Listed on NSE and BSE



**Expansion Phase** 

**Global Growth Phase** 

### **Awards and Accolades**

### DreamFolks



**Indian Achievers' Forum** Liberatha Kallat, CMD



**TAFI Convention** DreamFolks



**India Banking Summit** DreamFolks



**BW Fintech Awards** DreamFolks



**ET Now** DreamFolks



**Payments Reloaded Awards** DreamFolks



**India Banking Summit** DreamFolks



**Indian Achievers' Awards** Liberatha Kallat, CMD



**Times Now** Liberatha Kallat, CMD



**Entrepreneur 2024** DreamFolks



Deloitte DreamFolks



**WCRCINT Group** Liberatha Kallat, CMD



**Economic Times** Liberatha Kallat, CMD



**ET Ascent** Liberatha Kallat, CMD



**Indian Achievers' Forum** Liberatha Kallat, CMD



The Moodie Davitt Report DreamFolks



DreamFolks



India CX Summit & Awards India CX Summit & Awards Liberatha Kallat, CMD



**WCRCINT Group** DreamFolks



**ET Ascent** DreamFolks



**Digital Transformation Summit** Balaii Srinivasan, ED & CTO



**Economic Times** Liberatha Kallat, CMD



**Economic Times** Liberatha Kallat, CMD

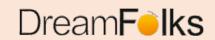


**Economic Times** DreamFolks

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**DreamFolks Services Limited** 

CIN: L51909DL2008PLC177181 www.dreamfolks.com

#### **Investor Relations Team**

Email id: investor.support@dreamfolks.in