INDEX

STEP BY STEP – iOS SET UP

- Connect the camera to the electrical power using the cable and plug provided in the box of your Hipcam Indoor, Hipcam Outdoor or Hipcam Doorbell cameras.

- Make sure that the Mini USB connected to the camera / doorbell is fully inserted.
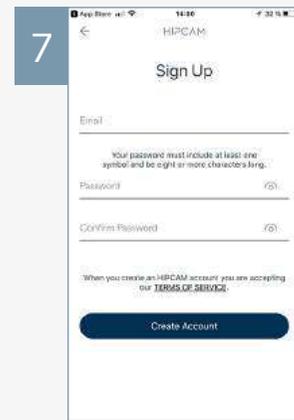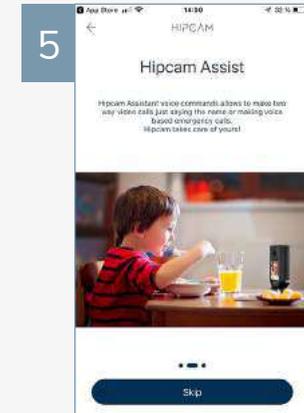
1

2

3
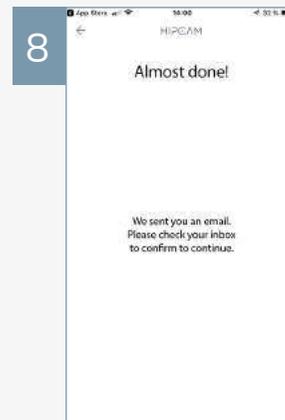

4

5

Download the app
from the App Store
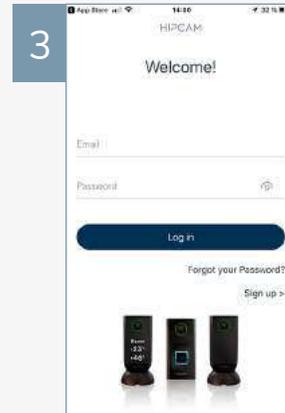
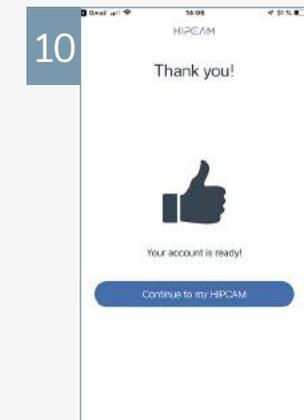Login screen, Password Setup
and First Time Registration

When Sign Up is pressed, you will be led to screens
4, 5 and 6. By pressing Skip, you will be led to screen 7
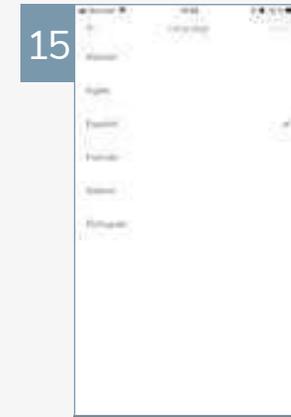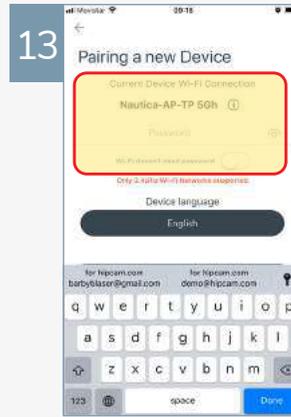
6

7

8

9

10
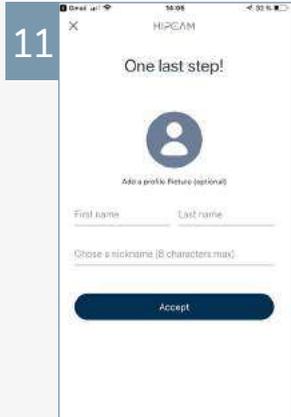

User Registration

An email will be sent to you.
By activating the link, you will be sent to screen 9

11 One last step!

Add a profile Picture (optional)

First name   Last name

Chose a nickname (8 characters max)

Accept

12 Setup a new device

+ Add a device

Add new camera

13 Pairing a new Device

Current Device Wi-Fi Connection

Nautica-AP-TP 5Gh

Password

Wi-Fi doesn't need password

Only 2.4Ghz Wi-Fi Networks supported

Device language

English

for hipcam.com   for hipcam.com
barbyblaser@gmail.com   demo@hipcam.com

q w e r t y u i o p
a s d f g h j k l
z x c v b n m
123   space   Done
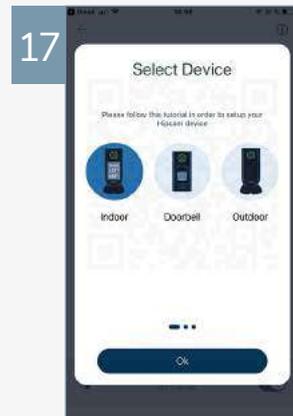
Insert the password for the WiFi network
your Iphone is connected to or turn on
the button if no password is required

14 Pairing a new Device

Current Device Wi-Fi Connection

Nautica-AP-TP 5Gh

Password

Wi-Fi doesn't need password

Only 2.4Ghz Wi-Fi Networks supported

Device language

English

Continue

Select language
Screen 15 will appear

15

Select language

16 Pairing Device

Can't read the QR code? Switch to dark mode

QR Code will appear.
Press the Info button to watch the
"How to scan the QR code" tutorial

17 Select Device

Please follow this tutorial in order to setup your
Hipcam device

Indoor   Doorbell   Outdoor

Ok

18 Step One

The QR code pair the Indoor with your account and
the Wi-Fi connection

Ok

A tutorial on how to scan the QR code will be shown.
Once the tutorial is finished, the QR code will be shown again

19 Step Two

Scan the QR code on the indoor, as simple as that!

Ok

20 HIPCAM

Your hipcam has been
setup successfully!

Room
·23°
·46°
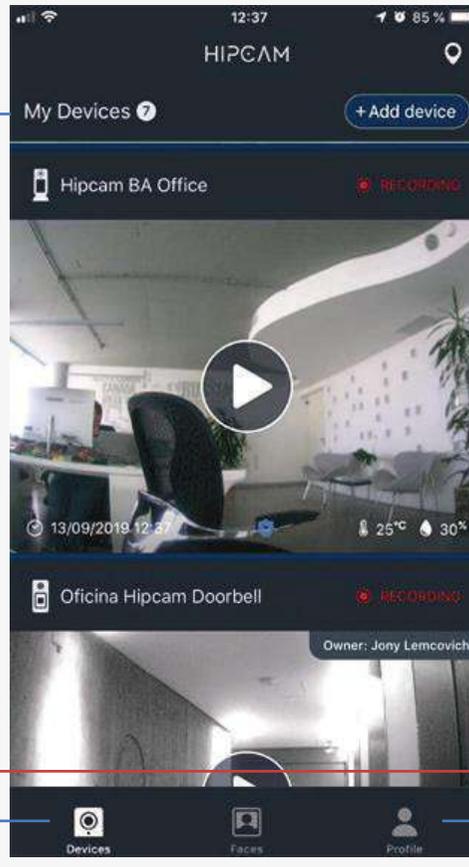
One last screen will tell you the
process has been succesfully completed

HIPCAM´S INITIAL SCREEN

- When you access HIPCAM´S App you will find in the lower part of its main screen the following options:

Geo-Location
By touching this icon you can see the geo-location of all your Hipcam cameras. Pressing on any of them gives you access to your LIVE stream. Pressing the upper right corner button again will bring you back to the Main screen.

My Devices
A preview of all your Hipcam cameras (your own and shared)
If another user has shared their camera with you the owners name will be shown in the upper right corner of the camera´s preview.

Add device
By touching this option you can add a new camera to your App using the procedure previously detailed

MAIN MENU

Devices
This is HIPCAM´S App Main Screen

Profile
By selecting this option you may be able to see all the information of your Profile (See PROFILE)

Faces
By selecting this option you are able to access the face snapshots used for Facial Recognition (See FACES)

⦿ DEVICES

- In the DEVICES option of Hipcam's Main Screen you will see all your paired cameras stream preview.

- Once there, pressing the Play icon of the selected camera will take you to its LIVE streaming.
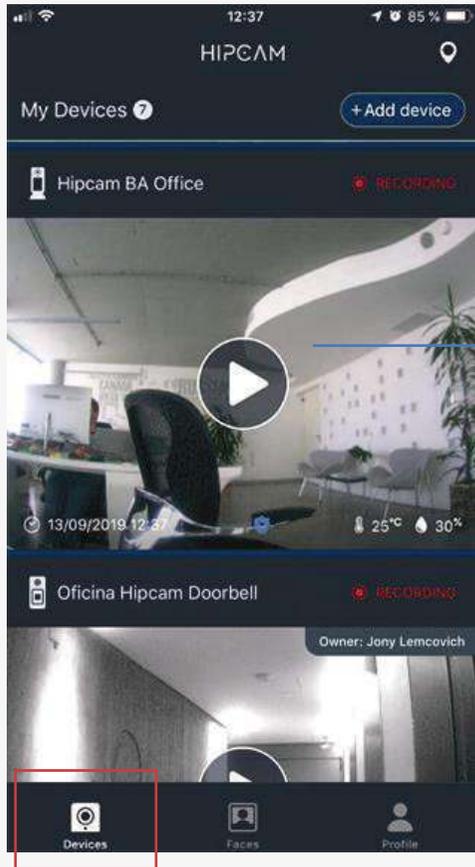
**Icon & Camera Name**

Geo-location

Camera Settings

Back to Main Screen

Camera's Volume
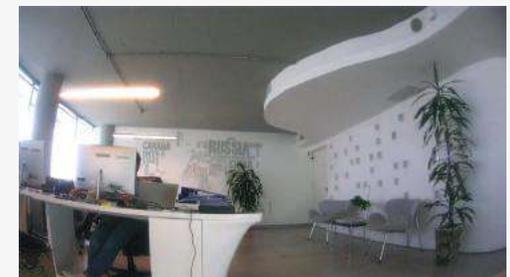
Touch the screen to see:
1 - Current date & time
2 - WiFi Signal Strength
3 - Camera's Battery Status
4 - Arm / Dissarm
5 - Share Camera Icon
6 - Camera's Ambient Temperature & Humidity

Touch **Play** to watch
Camera's Live Streaming

If the device is a camera that
someone shared with you
this message will appear.
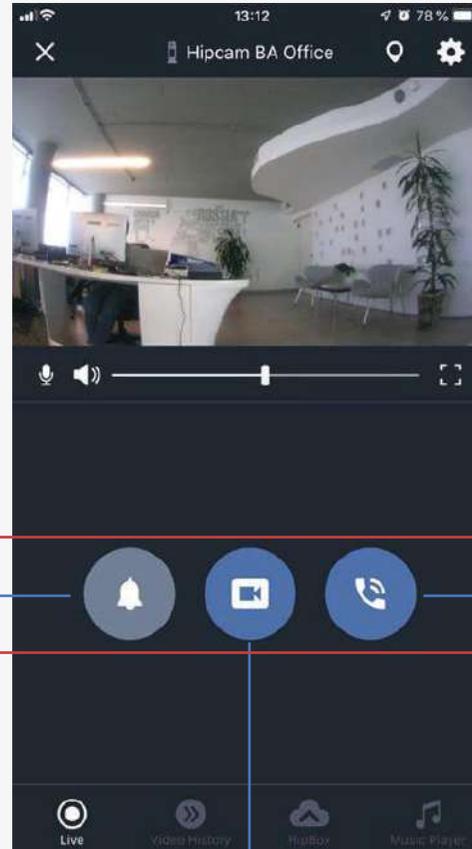If the camera is yours, there
will be no message
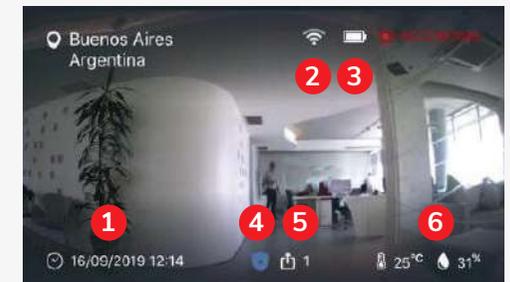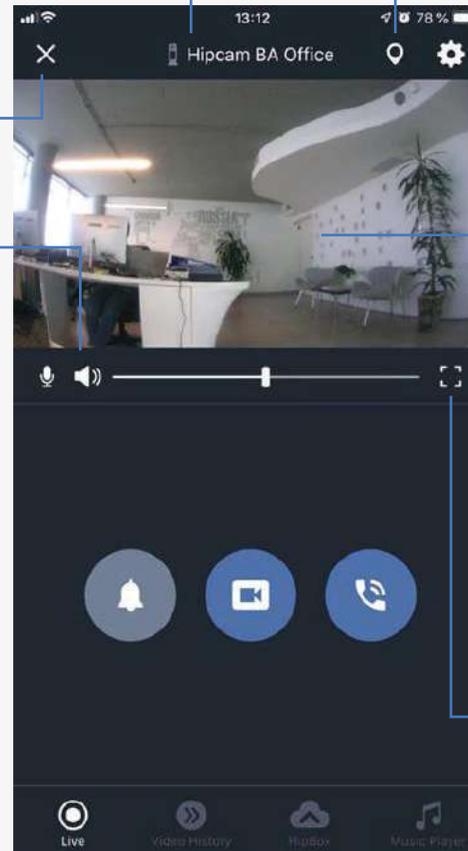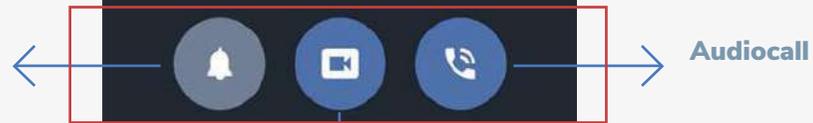
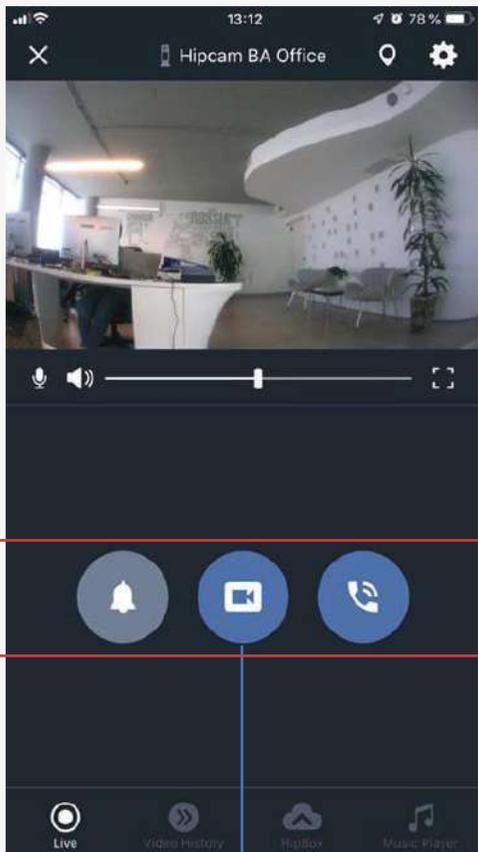Touch to view **Full Screen Mode**

Alarm:
By pressing this button the camera's
built-in siren will be activated.
This will alert you to an unwanted event.
When the alarm is activated
the button will change to red
To deactivate it, touch the button again.

Audiocall

Videocall
(only Indoor and Doorbell)

Calling

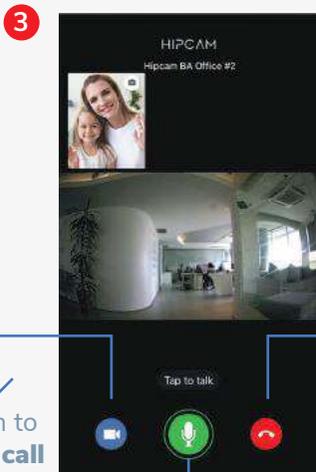**Connecting**

Rotate telephone to watch
in **Full Screen Mode**

Video call:
Press the video call button to make
a bi-directional audio and video call
to your Hipcam camera.
(only Indoor and Doorbell)

Switch to
Audio call

Tap to end
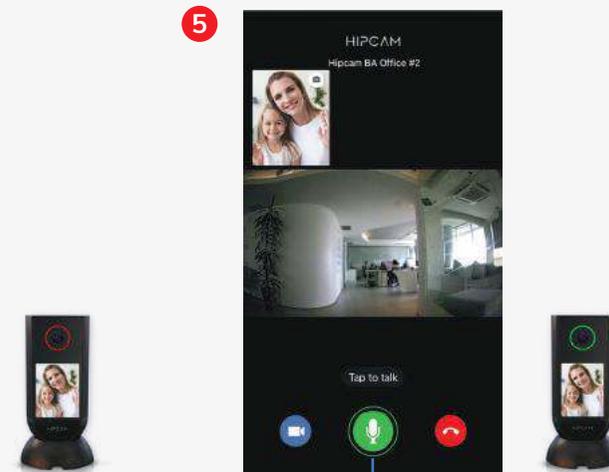**Video Call**

Tap to talk: When enabled, you will feel a small vibration
in your finger and you will see the word "TALK" while
seeing an expansion of the green color of the button.
At the same time the camera's circular LED will turn RED
indicating to the person in front of the camera
that you have enabled your microphone.

Once you tap again the microphone
will deactivate and the circular LED of the
camera will change to GREEN.
This will be the signal
for the person behind the
camera to speak.

Calling

Connecting

Rotate telephone to watch in **Full Screen Mode**

Audio call:
Press the audio call button to make an audio call to your Hipcam camera.

3

Switch to **Video call**
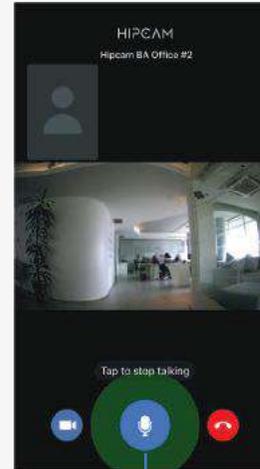
Tap to end **Audio Call**

5

Tap to talk: When enabled, you will feel a small vibration in your finger and you will see the word "TALK" while seeing an expansion of the green color of the button. At the same time the camera's circular LED will turn RED indicating to the person in front of the camera that you have enabled your microphone.
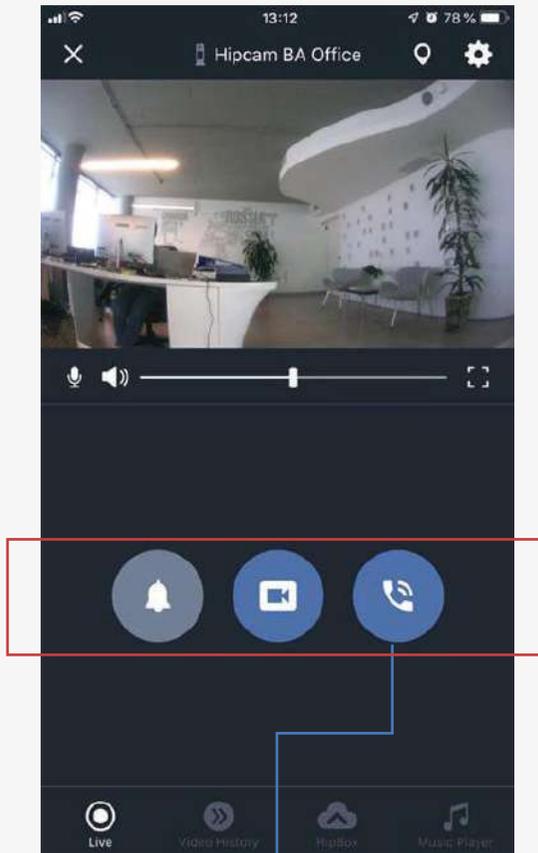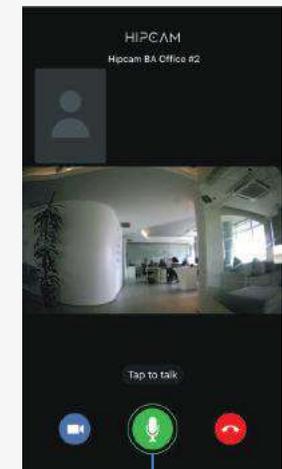
Once you tap again the microphone will deactivate and the circular LED of the camera will change to GREEN. This will be the signal for the person behind the camera to speak.

- You may label the snapshots or delete. Once labeled HIPCAM sends notifications with the label when detected. You may label up to 10 faces snapshots per user.
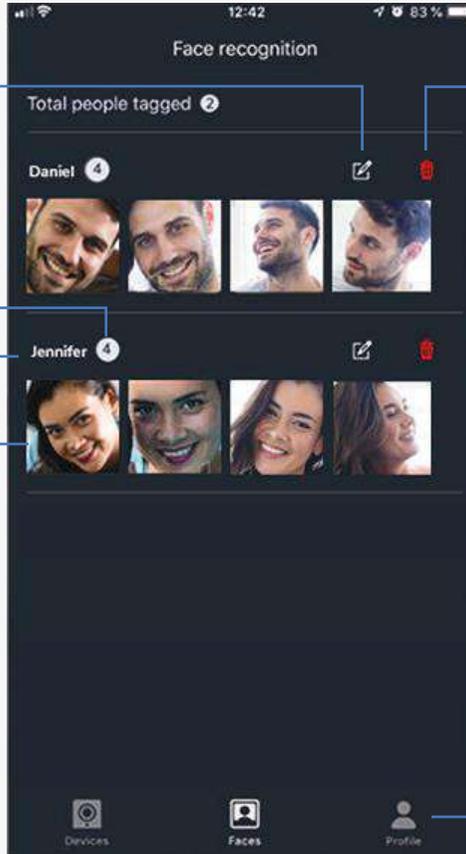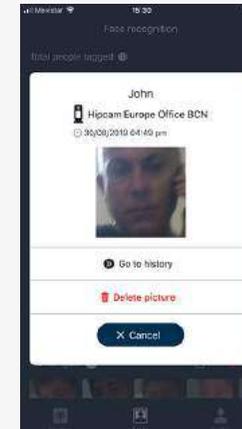

Label a person: To perform this action you must press the Edit icon located in the upper right corner of the Person already recognized and you may label the snapshot. Once labeled HIPCAM sends notifications with the label when detected.
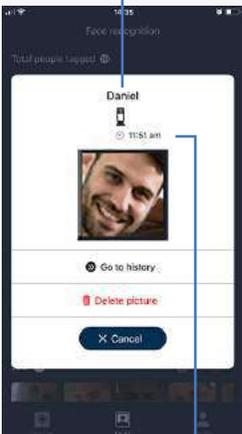
Amount of labeled faces

Name of labeled person

Name of labeled person

Capture Date

Information: For each face identified HIPCAM can store up to 10 snapshots to your account. You may access each of them individually and find the following information:
- Name of the person (if it has been labeled)
- Device where that snapshot was captured
- Date and Time of face snapshot
- Photo
- Go to History: HIPCAM will take you to Video History and you may see the video clip where the face has been detected. For this function you must have a HIPCAM PROTECT Plan.The detection must have happened within your HIPCAM PROTECT Plan's video retention time period
- Delete Image: You may select and delete a face snapshot from your account.

Important: You my delete all of the face snapshots of a detected Person by touching the delete icon (red trash can) that appears in the upper right corner of each photo gallery.

Delete Person: You may select and delete a face snapshot from your account. Important: You my delete all of the face snapshots of a detected person by touching the delete icon (red trash can) that appears in the upper right corner of each photo gallery

By selecting this option you may be able to see all the information of your Profile

- Make changes to the password and language of the App, manage the subscriptions of HIPCAM PROTECT plans, consult the Terms and Conditions, and Log Out of your account.

You can add a Profile Photo
by touching here

IMPORTANT:
The Nickname you choose is the key word you must say
every time you wish to initialize HIPCAM ASSIST *
We recommend it to be a short and easy to pronounce word

* The HIPCAM voice command system
allows you to make a video call by saying the name
of the person you wish to contact.
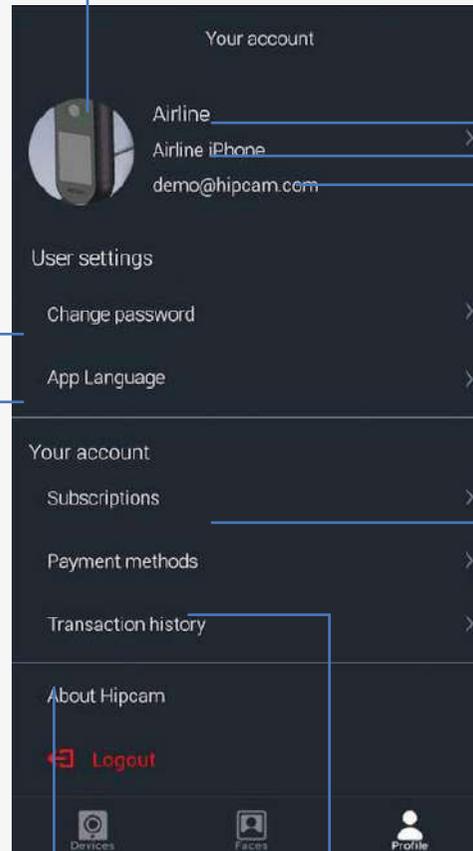
Nickname
Name & Surname
Email Address
By Clicking on this area
you will be sent to this
screen where you can edit
your data
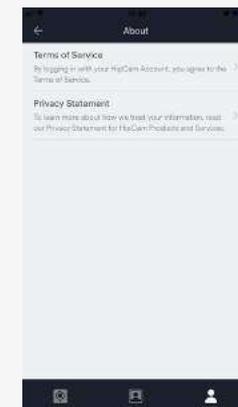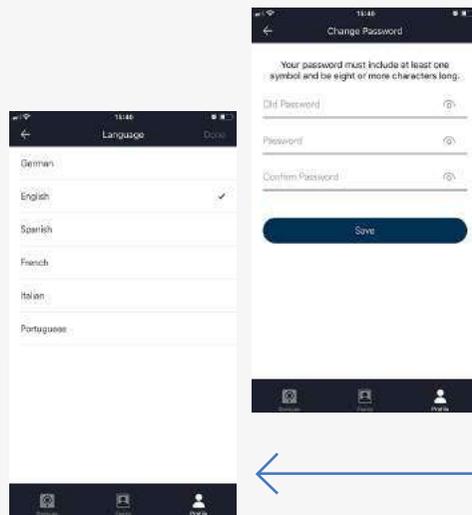
Tap here to choose the **Payment Method** for your subscription plan

Tap here to view your **Transaction History**

⚲ GEO-LOCATION

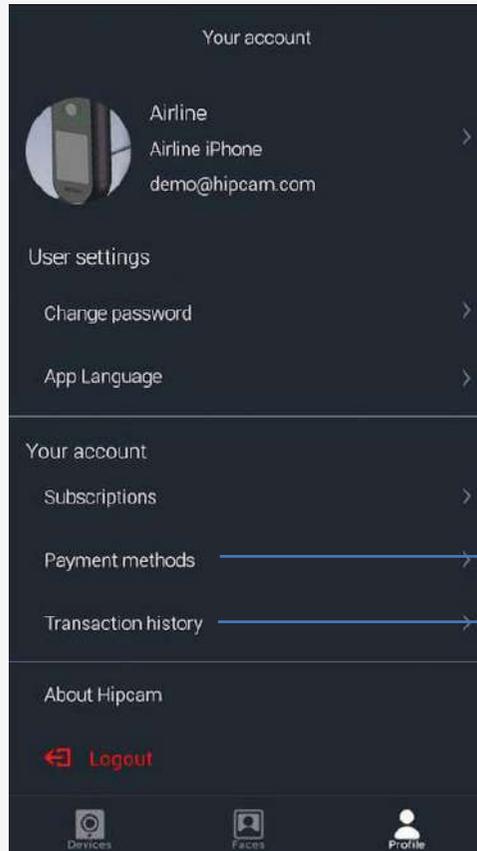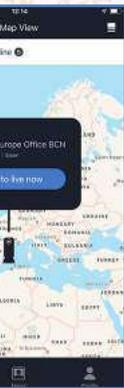Press the **location icon** at the top of the screen to see the geographical location of your HIPCAM cameras. Once the cameras are displayed on the map you can access the **live streaming** of it by pressing the icon on the map.
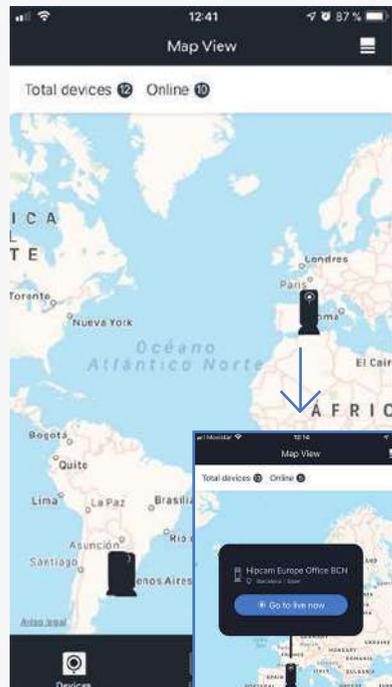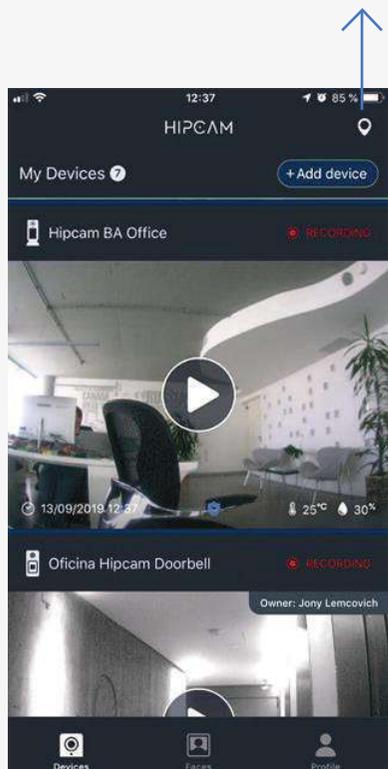
Press the **location icon** beside the Camera´s Name to see the geographical location of thes specific camera. Once the cameras are displayed on the map you can access the **live streaming** of it by pressing the icon on the map.
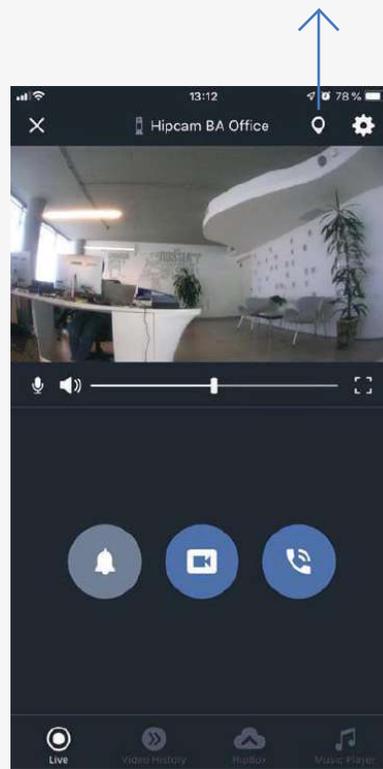
By pressing the icon on the map you will access the specific **Camera Geo-Location**
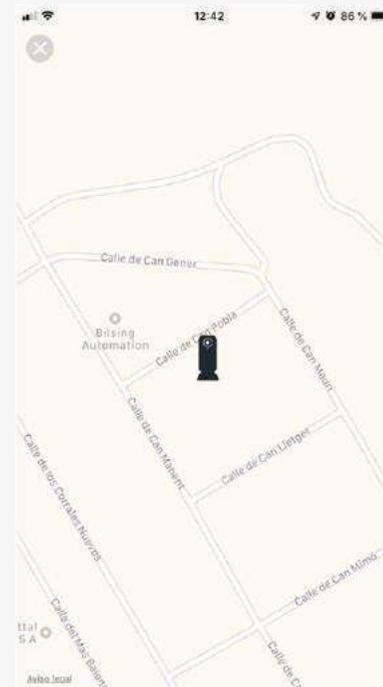
by tapping on the camera icon you can access the **Live Streaming** of that device

To access the settings of your Hipcam you must press the image of your camera live streaming
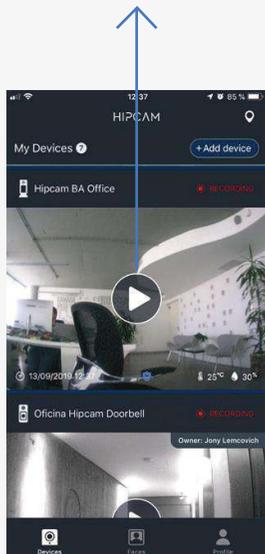
Once you accessed live streaming, press the gear icon located on the top right of the screen

You will find the following settings
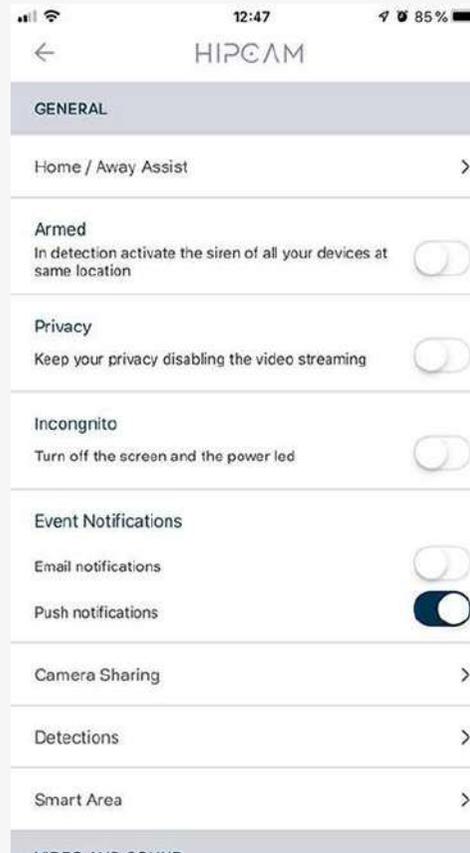
Select the device that will define if you are at home or away

GENERAL

Home / Away Assist

Armed
In detection activate the siren of all your devices at same location

Privacy
Keep your privacy disabling the video streaming

Incongnito
Turn off the screen and the power led

Event Notifications
Email notifications
Push notifications

Camera Sharing

Detections

Smart Area
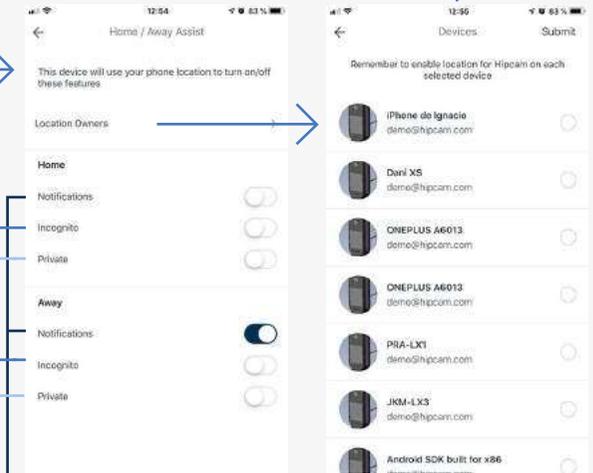
Choose if you want to recieve notifications when you are at home or away

Choose if you want your device to go "Incognito" when you are at home or away

Choose if you want your device to stop recording and streaming when you are at home or away
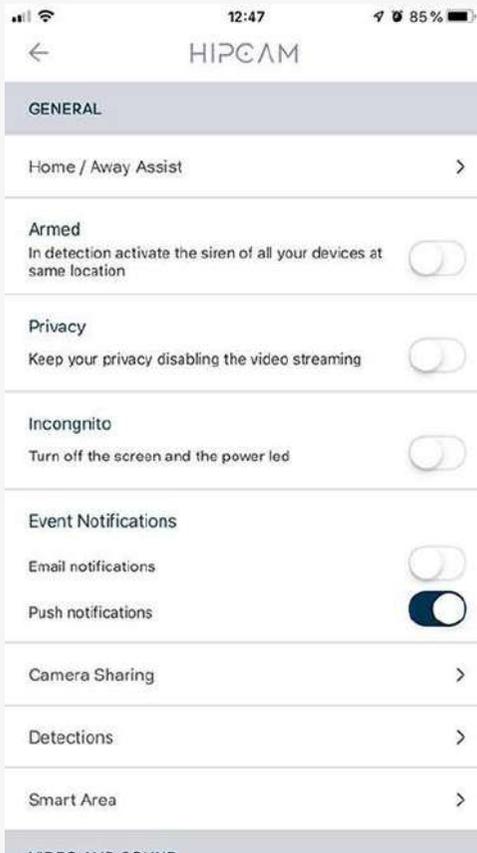
Armed mode: By activating this mode all your cameras alarms within your location will be activated when there is a detection such as movement detection or people or face recognition, if this mode is deactivated then you will receive a notification of the mentioned detection depending on your configuration but the alarms will not be played.

Privacy mode: When you turn on the "private" mode the cameras will stop streaming and recording both image and sound, when you turn off this mode the cameras will automatically stream and record audio and video if you have a Hipcam Protect subscription.

Incognito mode: When you turn this mode on, the screens and the LED lights of the cameras will turn of making your Hipcam look as turned off but keeping it on and live. When the incognito mode is turned off, the screen and the LED lights of your camera will automatically turn on again.

Notifications: Through this setting you can decide if you want to receive notifications by email, from the application on your cell phone (Push) or neither of the two ways.
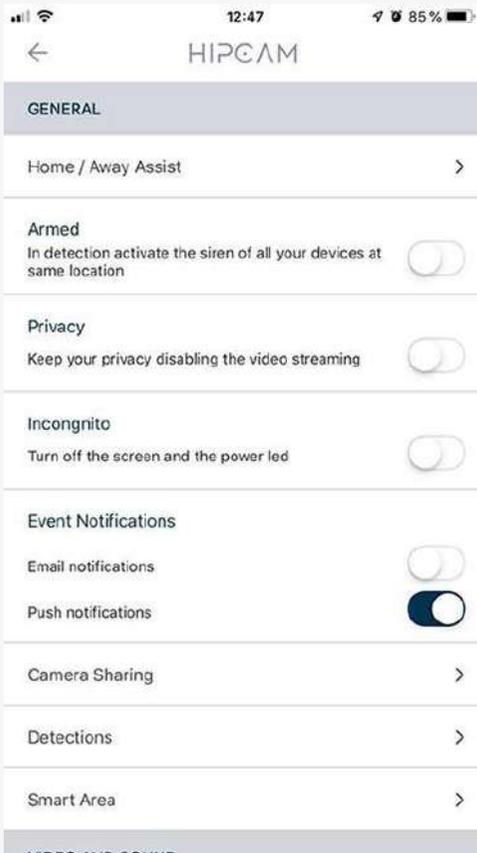
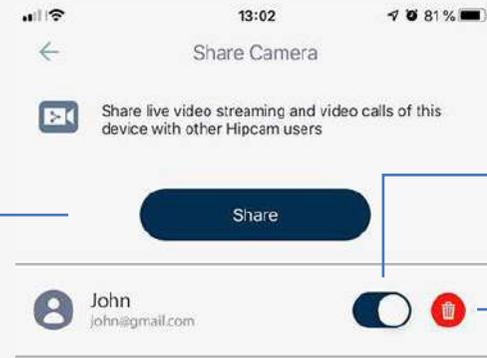Privacy mode   Incognito mode

Once you have access to "Camera Sharing" press the share button located at the top of the screen, Choose between the displayed app options (WhatsApp, mail, etc) which one you will like to use to share the invitation link and then choose your contact within the application to share the link, the user who will received the link must have the Hipcam app installed.

Stop Sharing:
You can stop sharing your camera for a while with this button

Delete Contact:
With this button you can delete the contact from your list

Camara Sharing: By sharing your camera you can allow other users to connect to your HIPCAM and see your camera live streaming, to see video history, access your HIPBOX, to be part of the "emergency group" in the Hipcam Assist emergency call, to receive alerts and notifications.
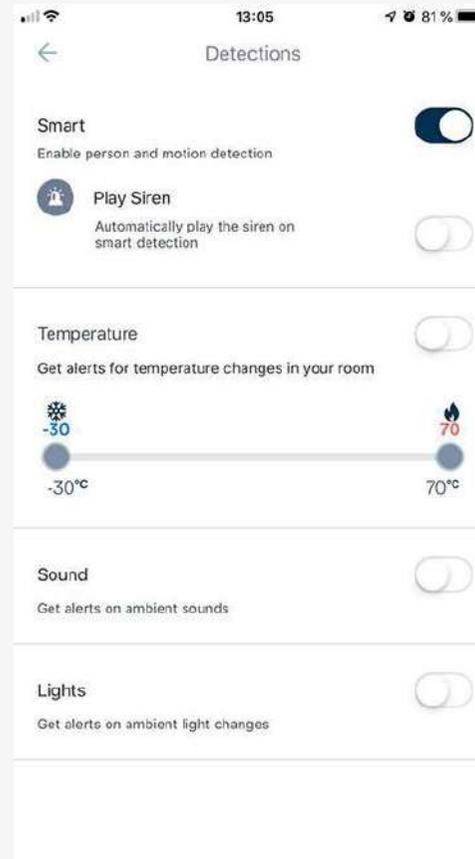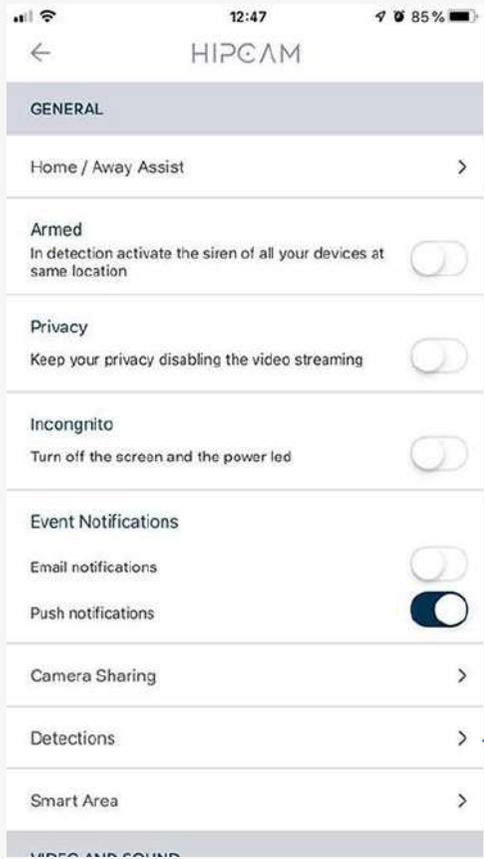
***Shared users** will not be able to chang eany settings or delete any videos or clips

Smart: Turn on this option to get face recognition and person and movement detections notifications

Play Siren: When this option is activated, the alarm is automatically played when an intelligent detection is made

Temperature: Press the gear button to adjust the temperature range acceptable for you; any temperature record lower or higher than the selected range will be notified to you if this mode is on and if your notification are activated.

Sound: Turn on this mode to get a notification on environmental sound detection if your notifications are activated.

Lights: Turn on this mode to get a notification if any light change is detected.

Detections: Within this mode you can setup what type of detections you want HIPCAM to identify through its intelligence and sensors. You can choose different types

Enable / Disable Smart Area
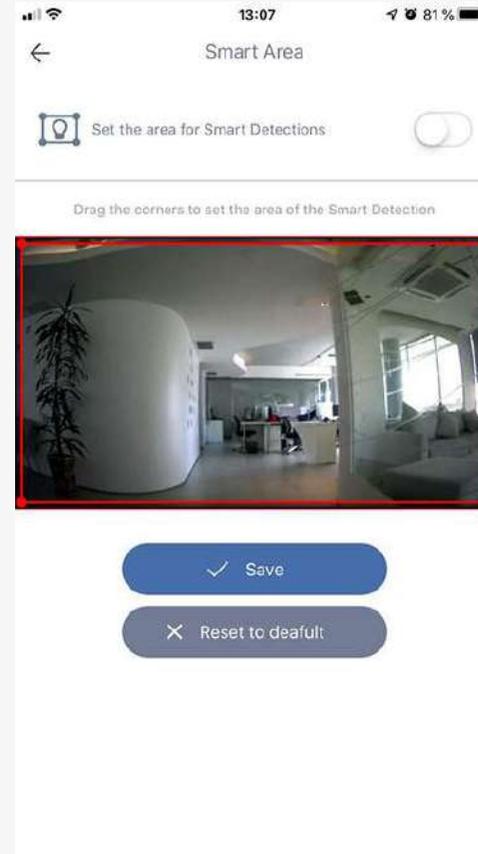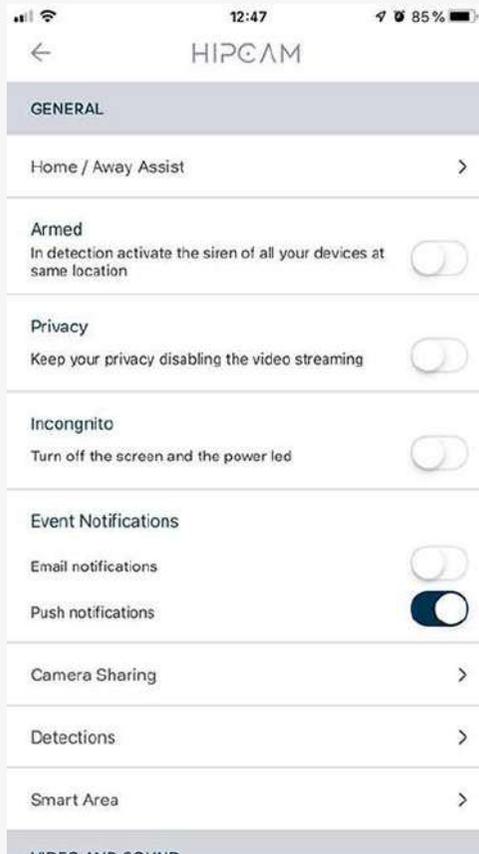
To register the smart area move the red dots until you surround the area and press **"Save"**

Press Reset if you want to Delete the selection and set back the default area

Smart Area: Access the Smart Area option to mark a specific area within your Hipcam footage from which you want to receive notifications immediately when something happens. Hipcam will avoid sending notifications of everything that happens outside that area.
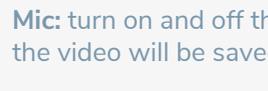
Video Quality: Configure the quality of video transmission by selecting one of the options that are displayed inside (High, Medium or Low).

Mic: turn on and off the camera microphone, please keep in mind that if you turn it off, the video will be saved (in case you have contracted a Hipcam Protect plan) without audio.

Volume: Display the volume settings of your camera, to change the speaker volume of your Hipcam you must slide the bar, a volume percentage will be also shown for an easier configuration.

Night Vision: Decide if you want the night vision LEDs to turn on automatically or not when your Hipcam is in low light Steaming.

Rotate Image: By activating the Image Rotation the camera will transmit the video rotated 180°, this could be useful when your camera is placed upside down.

	LOW	MEDIUM	HIGH
FPS	25	25	25
BITRATE	100 to 150 kbps	200 to 250 kbps	500 to 700 kbps
VIDEO QUALITY	640x360	1280x720	1920x1080
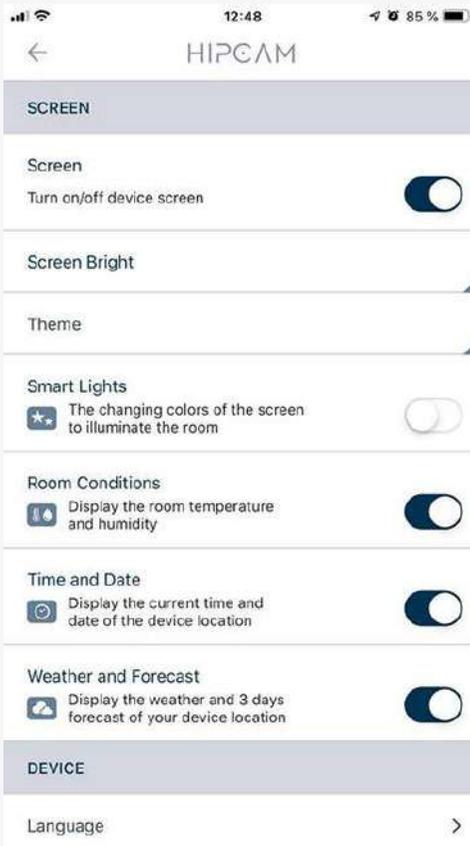
Screen: Control if your camera's screen is turned on or off.

Screen Brightness: Press this option to display your hipcam´s display brightness settings, to change the Screen´s brightness you must slide the displayed bar.

Theme: Change the background of your Hipcam screen between white and black.

Smart Light: Turn your Hipcam into a perfect night light changing colors to dimly illuminate your room.

Room Conditions: When you turn this option on, Hipcam will show you the room´s temperature and humidity, when you turn it off, this information will not be displayed.

Time and date: When turning this option on, Hipcam will show you the current date and time of the camera's location, when it is turned off, this information will not be shown.

Weather and forecast: When turning on this option, Hipcam will show you the weather forecast for the day and the next days on its location, when it is turned off, this information will not be shown.

*At least one of this settings must always be turned on

Language: Select your Hipcam´s language, this will affect on the language in which you must communicate in the Hipcam Assist feature

Wi-Fi Network: You can modify the WI-FI network to which your Hipcam is connected, remember that the network frequency must be 2.4 Ghz.

Location: When you turn on this option Hipcam will show you on its screen the city where it is located, when you turn it off, this information will not be shown.

Temperature Scale: Define if you want the temperature to be displayed in Celsius or Fahrenheit.

Time Format: Define if you want the time to be displayed in 12HS or 24HS format.

System: See the software version installed and when the last system update was made.

Restart Camera: By pressing this option your camera will restart.

Remove Camera: When pressing this option your camera will be removed from the user that is assigned and get available to be installed in a different user, keep in mind that you will lose all the video history, your clips, timelapses and everything stored in your Hipbox, the subscription of "Hipcam Protect" Will not be canceled until the end of the period already contracted and paid.

HIPCAM ASSIST

- **HIPCAM Assist** allows you to make a video call from your Hipcam to all the devices (mobile phones, tablets or Hipcam cameras) registered under the same user or to those users with which the camera has been shared.

- Make sure you have set a nickname when you first started the camera. If not, please refer to **page 18**

- Now, let's try to make your first video call through Hipcam Assist by following these instructions:

1 - Say "Hello HIPCAM"

2 - HIPCAM will answer: "How may I assist you?"
in the language that has been selected in the
"Settings" menu of the camera
(HIPCAM should not take more than 2 seconds
to respond, if you do not get an answer,
try speaking again paused)

3 Say "Call Mom" ("Mom" is your
nickname for this example)

4 - HIPCAM will call Mom and
automatically activate the video call.
5 - To end the video call, press the red Cancel button.

* If the camera is shared,
you can call all the contacts with
which you have shared the camera.
You will have to know their nicknames.

- If someone in your home has an emergency, they can call all of the user devices that are logged into your HIPCAM camera (owned and shared) to get help following these steps:

How may I assist you?

Hello...

Hello HIPCAM

Room
🌡23°C
💧46%

EMERGENCY

Calling...

1 - Say "EMERGENCY"

2 - HIPCAM will answer: "How may I assist you?" in the language that has been selected in the "Settings" menu of the camera (HIPCAM should not take more than 2 seconds to respond, if you do not get an answer, try speaking again paused)

3 Say "EMERGENCY"

4 - HIPCAM will automatically call all of the contacts logged into the camera user and to all of the users you have shared the camera with. This way there will always be someone who can answer the video call and be there to help you.

5 - The first one to answer will disable all the other contacts to answer the call

- Through this function you may access the video history and intelligent detections, provided you have a HIPCAM PROTECT Plan and your search does not exceed the days included in your monthly plan. In the case your search exceeds the days included in your monthly plan you will not be able to see a video clip of the detection but will see a timestamp of intelligent detection.
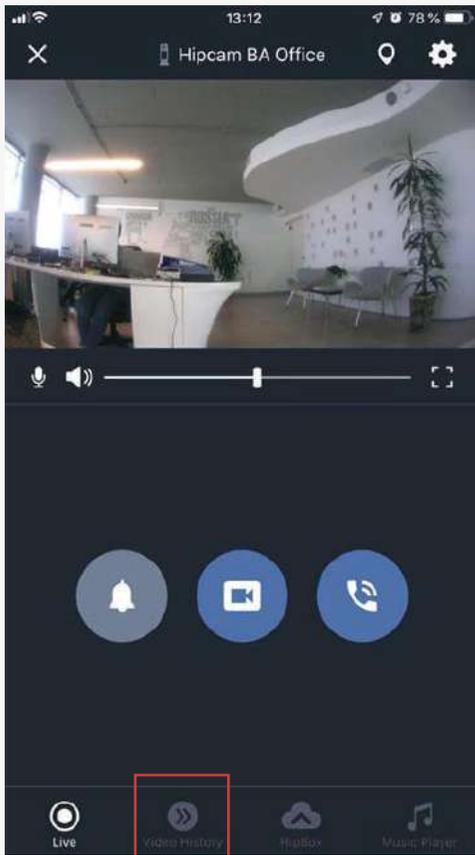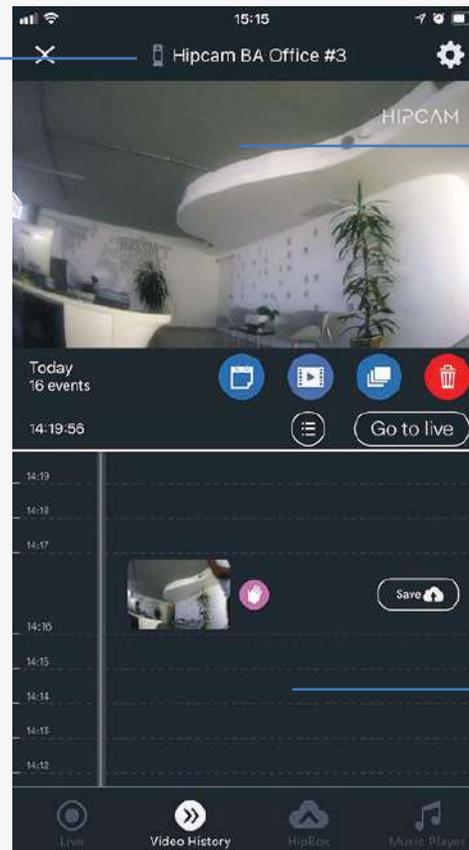
Name of your Device.

Video History

Gear wheel to access the settings of your Device (only available if you are the owner of the Device)

History image

**Go to live:** Select this icon to exit the history and return to the live broadcast of the Device.

Schedule bar: By sliding this bar you may select the hours, minutes and seconds of the day you are able to view the Video History.

Calendar: through this icon you may enter the date and time you wish to navigate to.
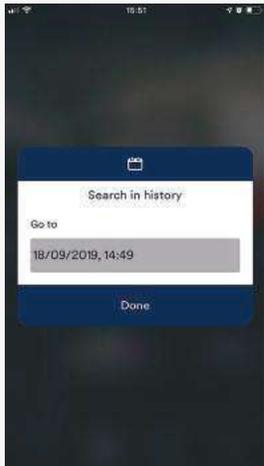
Create Clip: Select this icon to create a Clip by entering the title of the Clip, the date and time from which you want the clip to begin, the duration of the Clip in minutes, and whether or not to add a timestamp to the Clip. Once the Clip is created it will be stored in your Hipbox.
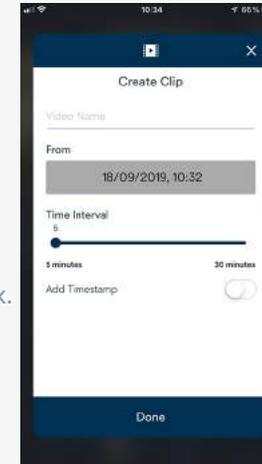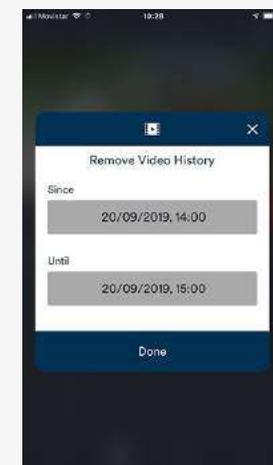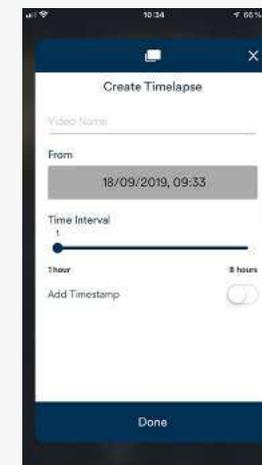
Delete: Select this icon to erase a range or everything on your Video History

Time-lapse: Select this icon to create a Timelapse by entering a title, the date and time from which you wish the period to start, the duration in hours, and whether or not to add a timestamp to the Timelapse. Once the Timelapse is created it will be stored in your Hipbox.

Detections: Select this icon to display all the selected detections in the Video History of your Device. You may also scroll through the Video History to browse Smart Detections.
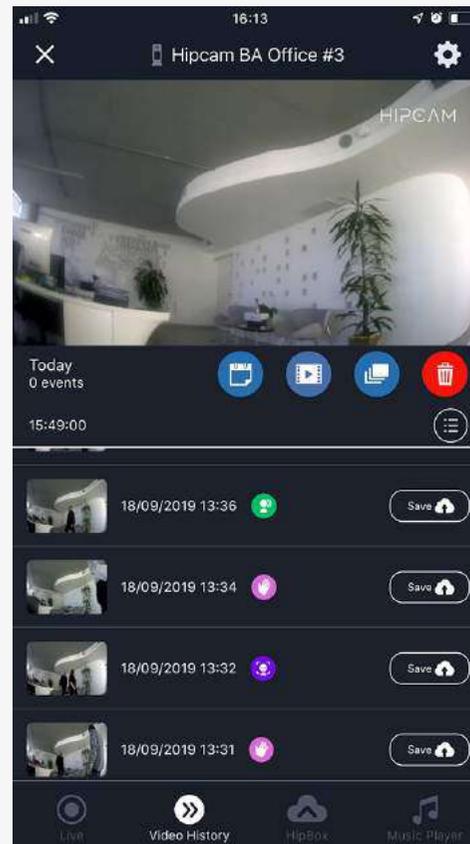
HIPCAM´S SMART DETECTIONS

Face: Detection of a labeled face

Movement: Movement detection

Person: Person detection

Siren: Detection of when the siren activates

Save detection to your HIPBOX

Detections

- Store all your Clips and Time Lapses in your HIPBOX as long as you have a HIPCAM PROTECT Plan. HIPCAM SILVER plan provides 12 hours of saved video. Our HIPCAM GOLD plan provides 24 hours of saved video.
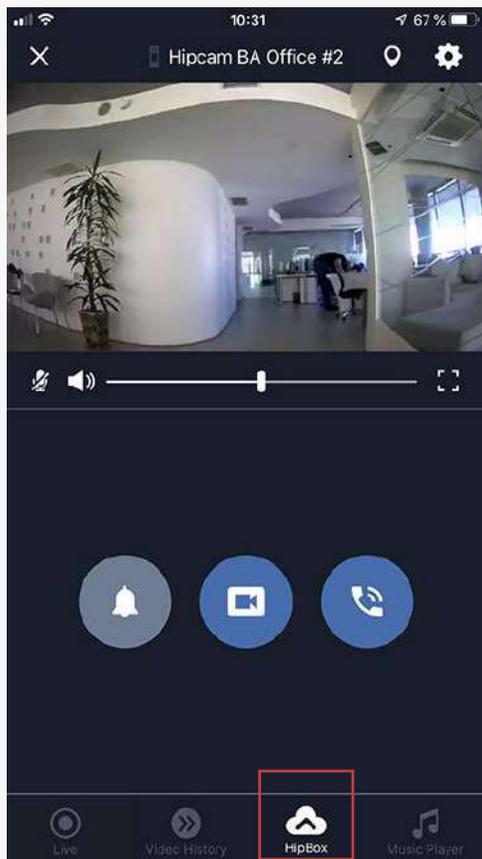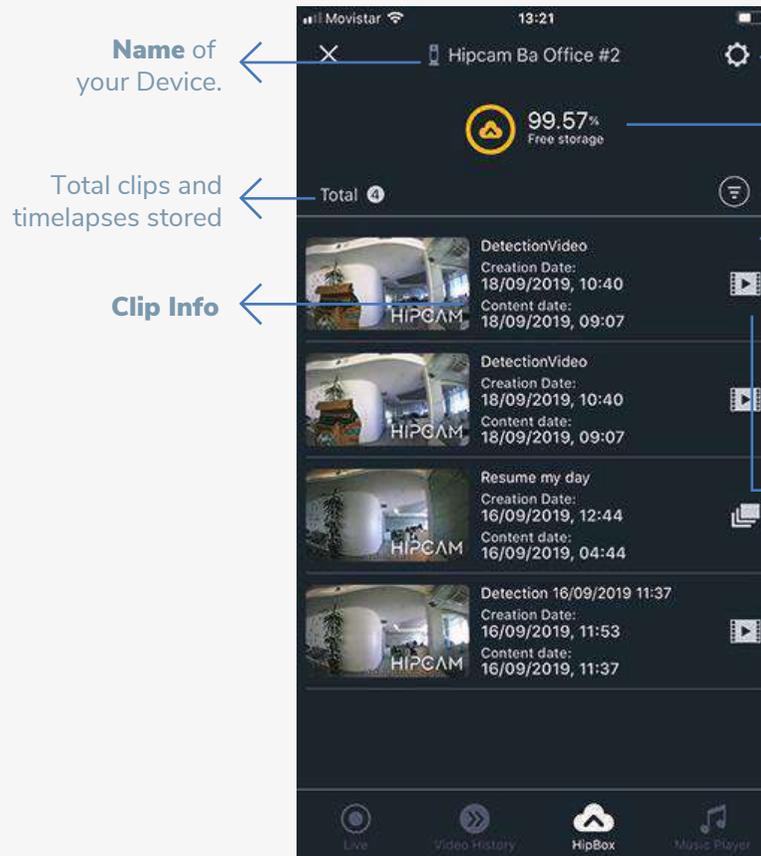
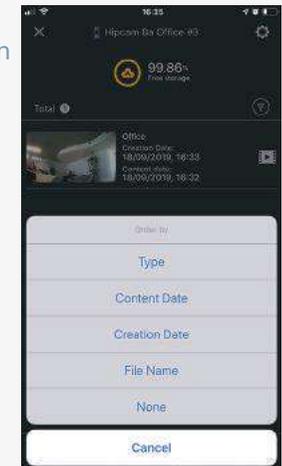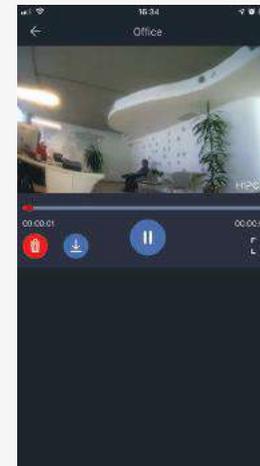**Name** of your Device.

Total clips and timelapses stored

Clip Info

Hipbox

Gear wheel to access the settings of your Device (only available if you are the owner of the Device)

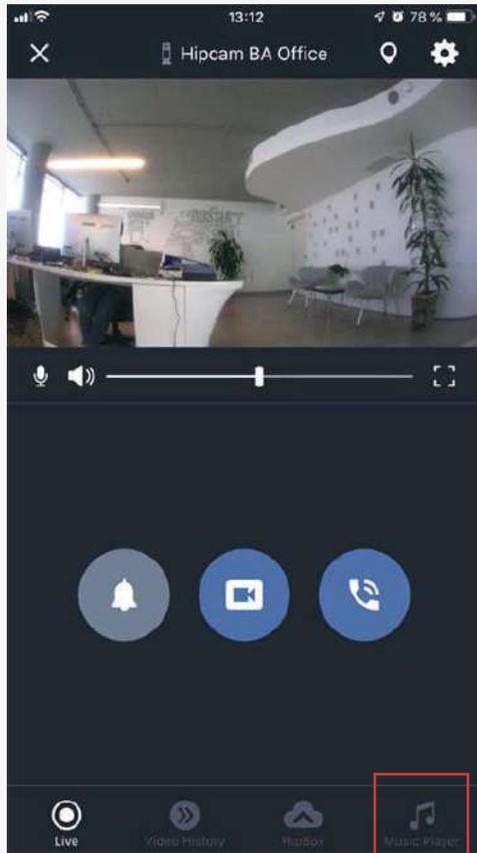Capacity available for storage in the Hipbox (shown in percentage).

Filter: through this option you may select the order in which the clips and time lapses stored are shown.
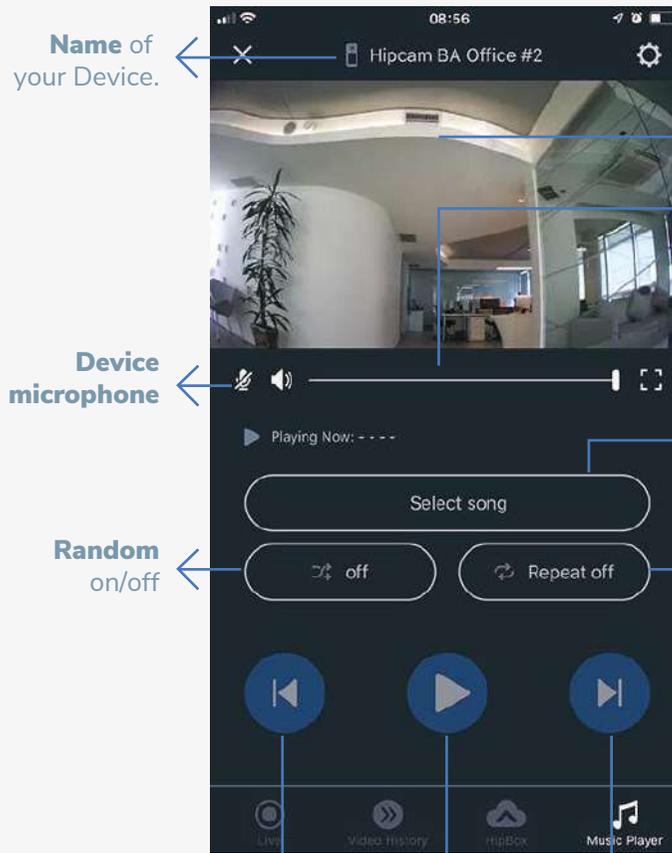
Play clip

♫ MUSIC PLAYER

- Select this option to play the created playlists in your Hipcam account.

- To access the Music Player enter the Live Broadcast of your Device and select the bottom right Music Player icon

Name of your Device.

Gear wheel to access the settings of your Device (only available if you are the owner of the Device)

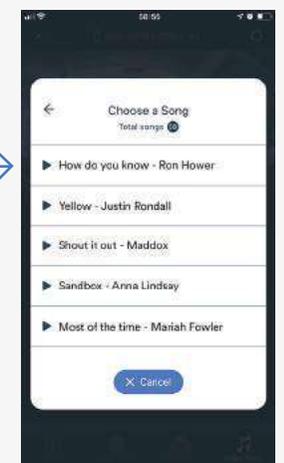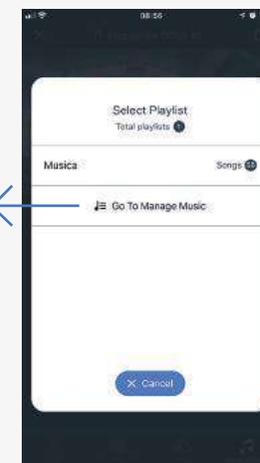**Live Video Feed** from your device

Device speaker volume bar.

Device microphone

Full Screen View icon

Repeat Track on/off

Select Playlist

Choose Song

Random on/off

Music Player

Go back one track

Start Playing

Next Track

- If you want to close your session in the app, press the User icon on the right top of the screen and press the Log Out button, located at the bottom of the screen.

- Next time you open the app, you will have to enter user and password to login again.

Log Out