Complaint Against the Conciliator or Arbitrator - Securities Market

If you wish to file a complaint against the Conciliator, please note that you are entitled to do so under Schedule C, Clause 8 of the SEBI Circular for Online Dispute Resolution **SEBI/HO/OIAE/OIAE_IAD-3/P/CIR/2023/195** (updated as on December 20, 2023), which states:

> "Any complaint received against a conciliator or arbitrator shall be promptly examined by the ODR Institution and the findings/conclusions/actions taken will be reported to the MII. MII may conduct its own review into such a process and/or specific matter. Any complaint against an ODR Institution shall be promptly examined by the MII and post the findings/conclusions, MII shall take appropriate actions."

To initiate the process, please provide details of your complaint using the link below: https://zfrmz.in/ngoWPX2qN1AVAkWnLKkE

Kindly include any relevant supporting documents or evidence that may assist in the review of your complaint.

Once the form is submitted, you may write to **resolve@cadreodr.com,** which will also be the email ID from which you receive updates regarding your complaint.

Please feel free to reach out to the same email ID for any assistance or clarification needed.