



Officials / Touch points to be contacted for redressal of complaints

Level 1

Contact Center: You can contact us at 1800 267 3899/ +91 8976707222 for your

concerns OR E-mail: You can also write to us at customersupport@wsfx.in

You can also find our detailed contact information on our website: <https://www.wsfxglobalpay.com/contact-us>

Level 2

If the resolution provided at Level 1 does not meet your expectation, you can write to our Grievance Redressal team:

Email: grievance.redressal@wsfxglobalpay.com

Level 3

If the resolution provided at Level 2 does not meet your expectation, you can write to our Principal Nodal Officer as below

Mr. Praveen Koppikar

Principal Nodal Officer

Email - nodal.officer@wsfxglobalpay.com