

GETBIT – PRIVACY POLICY

Last Updated: 19.03.2026

This Privacy Policy (“Policy”) describes how Remizo Technologies Private Limited, a company incorporated under the Companies Act, 2013, having its registered office at 3rd Floor Crystal Plaza, Opp. Infinity Mall, Andheri Link Road, Andheri West, Mumbai – 400053, India (“Company”, “GetBit”, “we”, “us”, or “our”), collects, uses, processes, stores, shares, discloses and retains personal information of users (“you”, “your”) who access or use the GetBit website, mobile application, and related services (collectively, the “Platform”).

GetBit operates as a Virtual Digital Asset (“VDA”) service provider and is subject to applicable Indian laws including Anti-Money Laundering (“AML”) regulations and reporting obligations to the Financial Intelligence Unit – India (“FIU-IND”).

By accessing or using the Platform, you consent to this Policy.

1. DEFINITIONS

“**Personal data**” means any data about an identifiable individual as defined under the Digital Personal Data Protection Act, 2023.

“**Regulatory Information**” means identity, transaction, or financial data collected for purposes of compliance with anti-money laundering laws, PMLA reporting obligations, travel rule compliance, fraud monitoring, and regulatory supervision.

Personal data is processed based on user consent, legal obligations under AML laws, contractual necessity for providing services and legitimate interests relating to fraud prevention, security and regulatory compliance.

2. CATEGORIES OF INFORMATION COLLECTED

2.1 Identity and KYC information

- Full name
- Date of birth
- Residential address
- Photograph
- Permanent Account Number (PAN)
- Aadhaar number (where voluntarily provided and through authorised KYC verification providers in accordance with applicable law)

2.2 Contact information

- Mobile number
- Email address
- OTP verification records

2.3 Financial information

- Bank account number
- IFSC code
- Bank details
- UPI ID (if applicable)
- Deposit and withdrawal history

2.4 Biometric and verification data

- Live selfie photograph
- Liveness detection data
- Facial comparison results
- Verification timestamps

2.5 Cryptocurrency & blockchain information

- Bitcoin wallet addresses provided for withdrawal or self-custody
- Blockchain transaction identifiers (TxID)
- Transaction timestamps
- Blockchain network metadata
- Travel Rule information where applicable.

Blockchain transactions recorded on public distributed ledgers are inherently transparent and cannot be modified, erased, or controlled by the Company once executed.

2.6 Technical, device & location data

- IP address
- Device identifiers
- Log files
- Session timestamps
- Precise geolocation (latitude and longitude) during onboarding or verification

3. PURPOSE OF PROCESSING

We process information for:

- Identity verification
- AML/KYC compliance
- FIU-IND reporting obligations
- Fraud detection and risk management
- Blockchain transaction monitoring
- Travel Rule compliance
- Maintaining statutory audit trails
- Enforcing Terms of Service
- Platform security and integrity

We may use blockchain analytics and automated risk monitoring systems.

We do not sell Personal Information.

4. REGULATORY REPORTING & MONITORING

The Company processes information for the purpose of complying with applicable anti-money laundering (“AML”), counter-terrorist financing (“CFT”), and regulatory compliance obligations under the Prevention of Money Laundering Act, 2002, the PMLA (Maintenance of Records) Rules, and reporting requirements applicable to Virtual Digital Asset Service Providers.

Such processing may include identity verification, ongoing monitoring of transactions, customer due diligence, enhanced due diligence procedures, and regulatory reporting to competent authorities including the Financial Intelligence Unit – India (FIU-IND). Information collected for regulatory compliance purposes may be retained for such periods as required by applicable law.

5. SHARING AND DISCLOSURE

Personal Information may be disclosed to:

- Identity verification providers
- Blockchain analytics providers
- Banking and payment partners
- Cloud hosting providers

- Auditors and compliance consultants
- FIU-IND, tax authorities, law enforcement agencies, courts
- The Company may disclose information without prior notice where required to comply with legal obligations, regulatory investigations, court orders, or requests from law enforcement agencies.

Disclosure is limited to lawful and necessary purposes.

6. CROSS-BORDER DATA TRANSFERS

Personal data may be processed by service providers located outside India including identity verification providers, blockchain analytics providers, and cloud infrastructure providers.

7. DATA RETENTION

Personal data or Regulatory Information collected for identity verification and transaction monitoring may be retained for a minimum of five (5) years after cessation of the business relationship, or longer where required by law.

8. DATA SECURITY

We implement administrative, technical and physical safeguards including encryption, access controls, and monitoring systems. No system is completely immune to risk.

The Platform may use cookies, device fingerprinting technologies, and similar tools to maintain session security, detect fraud, and improve platform functionality.

The Company may restrict, suspend, or terminate accounts where necessary to comply with regulatory obligations, fraud prevention policies, or risk management procedures.

9. USER RIGHTS

Subject to legal restrictions, users may request access or correction of Personal Information. Deletion requests may be denied where retention is required by law.

10. CHILDREN

The Platform is not intended for individuals under 18 years of age.

11. AMENDMENTS

We reserve the right to amend this Policy. Continued use constitutes acceptance of revised terms.

12. TRAVEL RULE COMPLIANCE

Where required under applicable laws, regulatory directives, or international standards such as the Financial Action Task Force (FATF) Travel Rule, the Company may collect, transmit, or receive certain transaction-related information in connection with transfers of Virtual Digital Assets between regulated service providers.

Such information may include sender and recipient identification details, wallet addresses, and transaction information necessary to comply with applicable regulatory obligations. This information may be shared with other regulated Virtual Asset Service Providers, financial institutions, or authorized compliance networks participating in Travel Rule frameworks.

13. BLOCKCHAIN TRANSPARENCY NOTICE

The Platform facilitates transactions involving Virtual Digital Assets (“VDAs”) that are recorded on public distributed ledger networks, including blockchain networks. Such networks are decentralized and publicly accessible, and transaction details may be visible to third parties through blockchain explorers or other publicly available tools.

Users acknowledge that blockchain transactions may include publicly visible metadata such as wallet addresses, transaction identifiers, timestamps, and network activity. While the Company does not publicly disclose personal identity information on blockchain networks, transactions conducted through the Platform may be traceable through blockchain analysis tools. Users should exercise caution when sharing wallet addresses or transaction details publicly.

Users acknowledge that blockchain transactions are irreversible and the Company cannot reverse transactions executed on public blockchain networks.

14. GRIEVANCE OFFICER

Users may submit requests regarding Personal data access, correction or grievance under the Digital Personal Data Protection Act, 2023.

Grievance Office
Remizo Technologies Private Limited
3rd Floor Crystal Plaza

Opp. Infinity Mall
Andheri Link Road
Andheri West
Mumbai – 400053
Email: care@getbit.in