TOUR CODE| HP-01 HIMACHAL PRADESH

KHAJJIAR MINI SWISS | MALL ROAD SHIMLA | SOLANG VALLEY MANALI

Heena TOURS & TRAVELS ® DOMESTIC & INTERNATIONAL

#PehleApnaDeshDekho

#HeenaTours

Amritsar
Dalhousie
Dharamshala (Kullu)
Manali
Shimla

HOTEL & NIGHT STAY		(09 NTS)
PLACE	**NTS**	**HOTEL NAME**
Amritsar	01	Cozzet Stay / Similar
Dalhousie	02	Kumar (Simple Hotel)
Dharamshala	01	Origin / Similar
Manali	03	Zip by Spree Hotels Avishi Green / Similar
Shimla (Mashobra)	02	The Byke Nature Vilas / Similar

TOUR DEPARTURES (Ex. Amritsar)	
April 2021	1, 11, 21
May 2021	1, 5, 11, 15, 21, 25
June 2021	1, 11

*** If Passenger wants to stay in Grandview (Old wing) in Dalhousie the n Rs.6000 will be extra for 2 night**

TOUR RATES	Ex. Amritsar
Per Couple	Rs.87,500
Extra Adult	Rs.35,500
Per Child (5-11 yrs.) with Mattress	Rs.34,500
Per Child (5-11 yrs.) without Mattress	Rs.29,500
Per Child Below 5 yrs. with seat	Rs.22,000
Per Child Below 5 yrs. without seat	Rs.10,000

TOUR RATES with Innova	Ex.Amritsar
Per Couple	Rs.79,500
Extra Adult	Rs.31,500
Per Child (5-11 yrs) with Mattress	Rs.30,500
Per Child (5-11 yrs) without Mattress	Rs.25,500
Per Child Below 5 yrs	Rs.10,000
Extra for Innova (3+2+1)	Rs.42,000
Extra for Innova Crysta(3+2+1)	Rs.50,000

TOUR ITINERARY

Day 1: Arrive Amritsar:
Arrive Amritsar station/airport & reach our hotel (at your own, (Check in time at 12.00 noon).After Lunch @ 14.30 visit (India-Pakistan) Wagah Border, to see the Flag retreat Ceremony performed by the Jawans of the Border Security Force **(if it is open)**. Return to the Hotel. Night Halt at Amritsar.

Day 2: Amritsar – Dalhousie:
After breakfast visit Golden Temple & Jalianwala Bagh. After lunch proceed to Dalhousie (7-8 hrs. journey). Night halt at Dalhousie.

Day 3: Dalhousie – Khajjiar – Dalhousie:
After breakfast we visit Khajjiar, (If road is open) which is also known as Mini Swiss for a breath taking view of the ground covered with pine trees. After lunch day is free for shopping. Night halt at Dalhousie.

Day 4: Dalhousie – Dharamshala:
After early breakfast we proceed to Dharamshala by road (7-8 hrs. journey). After Lunch visit to Bhagsunath Temple & Dalai Lama Temple. Dinner and night halt at Dharamshala.

Day 5: Dharamshala – Manali:
After breakfast proceed to Manali (10 to12 hrs Journey.) Enroute Lunch will be provided. Night halt at Manali

Day 6: Manali:
After breakfast visit Solang Valley (known as shooting point) and enjoy Ski Himalayan Cable Car Ride (**at our cost**). After lunch visit Hadimba Devi Temple. Night halt at Manali.

Day 7: Manali – Kullu - Manali
After breakfast visit Manikaran Temple, Vaishnodevi Temple - Kullu & Enjoy River Rafting (at your own cost subject to group size & timing) Later proceed back to your hotel. Night halt at Manali. (Guest who wish to travel Rohtang Pass can skip Kullu & visit at their own cost – Rohtang Pass is closed on Tuesday)

Day 8: Manali – Shimla:
After early breakfast proceed to Shimla (10 hrs. journey), enroute we will visit Hanogi Mata temple & Enjoy shopping at Shawl Factory thereafter continue our journey towards Shimla. Lunch will be Provided Enroute. Night halt at Shimla.

Day 9: Shimla:
After breakfast visit Kufri, Mini Zoo and enjoy horse riding (at your own cost) Enjoy Natural Beauty. After lunch we will have free time for shopping at Mall Road. Night halt at Shimla.

Day 10: Shimla – Chandigarh:
After early breakfast drop at Chandigarh Airport at 13:00 with memorable experience of Heena Tours & Travels. (In case passenger wants transfer at any different place or time they have to arrange taxi at their own cost).
Imp Note:- This Tour starts with Lunch on Day 1 and ends with Breakfast on Day 10.

Inclusions:-	**Exclusions:-**
• 09 Nights / 10 Days hotel accommodation as given above. • Breakfast, Lunch, Evening Tea/Coffee & Dinner by Heena Kitchen staff. (PURE VEG) • All Transfers & Sightseeing by Tempo Traveler **2 x 1** /Small Vehicle (Vehicle will be provided subject to Size of Group Travelling) • Service of our Tour Manager	• Air / Train Fares • Any Kind Of Personal Expenses like Drinks, Phone Calls, Laundry, Etc. • Any other item not specified in cost includes. • **5% GST (Tax subject to change as per Govt. Regulations)**

Heena Tours & Travels will not be responsible if the flights is delayed or cancelled.

Before booking the tour please read instructions and facilities carefully mentioned below.

Travel Tips for Himachal Pradesh

- **Carry your Regular Basic medicines & Basic First Aid Kit with you**
- **Valid Photo Id (Aadhar Card/Driving License/Voter Id/Passport).**
- **Carry Sun Glasses, Sun's screen, Moisturizer, Hand Gloves, Monkey Cap, Cotton, Sport Shoes**
- **Carry 1 Jacket or Sweater**
- **Long woolen coats / Gum Boots are available on rent at Rohtang Pass.**

Domestic - Terms & Conditions

Our Food:

During the tour we will provide delicious, pure vegetarian food, specially prepared for you, by our own expert cooks which includes morning breakfast, lunch, evening tea/coffee & dinner. Also note that during to & fro train journey, we do not provide any food service.

Our Bus:

Seat numbers in the bus are provided on first come first serve basis, as per the booking date and the seat numbers remain fixed throughout the tour, Still the passengers may interchange their seats with their co-passengers on mutual consent. After getting down from the train, all onward journey will be by 2×2 luxury Non A.C. bus only. But if in a tour there are less number of passengers, then we may provide a car or matador or mini bus. Due to unavoidable circumstances, if there is any road block, or traffic jam, you will have to co-operate with the tour manager. In case of accident, please follow the instructions of the tour manager to reach the next destination, in such cases we are not responsible for the damage to your luggage or any injury to the passenger.

Hotels:

Though we have published the names to the hotels for each tour, we reserve the right to change the same due to unavoidable circumstances, when we may have to provide alternative, similar accommodation, for which no refund shall be allowed. The rooms shall be allotted as per the check-in time of the hotels and they shall have to be vacated as per the hotels check-out time. The difference between Luxury and V.I.P. tours is only in the hotels, remaining all our services are same. In some hotels the rooms may twin bedded.

Luggage:

During the entire tour (Except for the train journey) our staff will be at your service to carry your luggage, but at the same time we are not responsible for the theft or damage to your luggage. No claims to be made.

Our Tour Manager:

We advise you to co-operate with our manager in all respect to make your tour really enjoyable. Allotment of rooms, selection the daily food menu, is the duty of the tour manager and passengers should not interfere in these matters. Passengers indulging in unwanted hindrance, in the smooth operation of the tour, or quarrelling with the manager or other passengers, shall be asked to leave the tour at that spot, and shall not be given any refund for the same.

Unavoidable Circumstances:

If due to reasons beyond our control like riots, flood, political unrest, band’s, accidents or any other natural or manmade calamities, the program of the tour has to be changed or extended,

the additional expenditure for the same will have to be borne by the passengers. If any passengers has to leave the tour mid-way, due to any reasons like death of relative / illness / any other reasons, there shall be no refund for the remaining portion of the tour.

And the expenses for returning back to Mumbai also shall be borne by the passengers. Passengers are advised against carrying expensive jewellery, cameras etc. in the tour and if they bring them in the tour, it shall be at their own risk, we shall in no way be responsible for the theft or damage. If due to reasons beyond our control, we have to cancel some sightseeing places, there shall be no refund for the same. If a tour is cancelled from our part then cost and responsibility of organizing the new tour will be of passenger's only. Any dispute will be subject to Mumbai Jurisdiction Things not included in the Tour Cost:

Personal expenses like service tax, tips, cold drinks, horse riding, boating, laundry, cable car rides, room heater, taxi fare, mineral water, personal things, insurance, additional expenses after accidents. We take it for granted that all passengers who join the tour have read this terms and conditions and agree to the same.

Complaints during the Tour:

If the passengers have any complaints regarding our services like hotel, bus, train etc. are advised to inform our office immediately by phone/fax so that the same can be readdressed on the spot. No complaints or refund for the same be entertained after reaching Mumbai.

Booking & Cancellations:

You can confirm you're booking in our tour by paying a deposit of Rs.10000/- per person (if any higher class in train or air is required the difference should also be paid in advance)

The balance payment shall be paid 15 days prior to the departure of the tour. Balance payment by Cheque will be accepted 15 days prior to the departure of the tour. If anybody fails to pay the balance amount before 15 days, he shall be deemed as cancelled and the deposit shall not be refunded. If we cancel the tour, then we shall refund the amount. But if we are forced to cancel the tour due to the natural calamities like flood, riots, bands, strikes etc. then we shall refund the tour cost after deducting 10% as our service charge for making the necessary arrangements for your tour.

All the bank charges for credit card transactions will have to be borne by the customer.

If the passenger wants to cancel the tour, he shall have to make a written application to our office and we shall refund the tour cost after deducting cancellation charges as under:

Before 30 days of tour departure Rs.10,000/- per person
Between 15 to 30 days 25% of the tour cost.
Between 10 to 15 days 50% of the tour cost.
Between 05 to 10 days 75% of the tour cost.
Within 05 days 100% of the tour cost.
Please Deposit your cash / cheque in the name of **"Heena Tours & Travels"**
Fix rate.
Service tax extra.

The bank charges for credit card transactions are non-refundable in case of cancellation of tour booking by any party.
The verdict of passengers who have experienced our tour, hotel wise, taste of food and our service which are our main assets.

Online bookings:

Heena has made this facility available to you as a value-added service. Using this service, you can make your online booking/booking request for booking various services offered by Heena. Your booking request will be processed for confirmation of prices and availability of services requested by you. Only on confirmation to you about the prices and availability, Heena will be bound to provide you the requested services subject however to you making full payment and complying with the relevant terms and conditions. Any correspondence with you prior to Heena aforesaid confirmation, will not be treated as any acceptance of your request. The online booking of the products and services made available through this website is subject to availability and solely at the discretion of Heena and/or its respective suppliers. Please ensure that all information given by you while booking is correct. For security reasons and to be able to advice you of any developments affecting your travel we need to be able to contact you by telephone and email and to have your correct address on record .If any or all of these contact details are not correctly given by you, we reserve the right to cancel the transaction at your risk and cost.