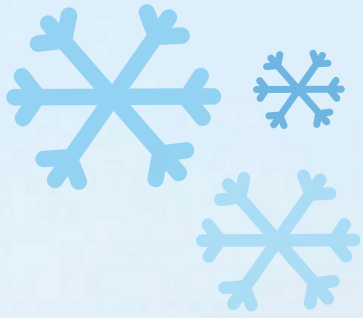


# Dazzling KASHMIR

HEAVEN ON EARTH



JK-04 SPL



# Tour Dates

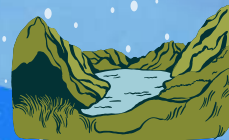
March 2024

11, 13, 15, 17, 19, 21, 23, 25

# Cities

**SONMARG** 2 NIGHTS  
• BEAUTIFUL SNOW POINT

**GULMARG** 1 NIGHT  
• GONDOLA CABLE CAR  
• SNOW POINT



**SRINAGAR** 2 NIGHTS  
• SHALIMAR BAUG & NISHAT BAUG  
• SHIKARA RIDE AT DAL LAKE  
• SHOPPING



**PAHALGAM** 2 NIGHTS  
• CHANDANWADI  
• BETAAB VALLEY  
• AARU VALLEY

JK-04 SPL

# TOUR RATES WITH GROUP VEHICLE

EX. SRINAGAR

Per Couple	Rs.99,500
Extra Adult	Rs.42,500
Per Child (5-11 yrs.) with Mattress	Rs.39,500
Per Child (5-11 yrs.) without Mattress	Rs.22,500
Per Child Below 5 yrs. with seat	Rs.17,500
Per Child Below 5 yrs. without seat	Rs.8,500

# TOUR RATES WITH INNOVA

EX. SRINAGAR

Per Couple	Rs.93,500
Extra Adult	Rs.40,000
Per Child (5-11 yrs.) with Mattress	Rs. 37,500
Per Child (5-11 yrs.) without Mattress	Rs.21,000
Per Child Below 5 yrs.	Rs. 8,500
Extra for Non AC Innova	Rs.32,000
Extra For Non AC Crysta	Rs.40,000

DESTINATION (7 NIGHTS)	HOTEL
Srinagar (1N)	Dlx Houseboat (Dal Lake)
Pahalgam (2N)	Himalaya House / Similar
Gulmarg (1N)	Grand Mumtaz / Similar
Sonmarg (2N)	Hotel Snowland / Similar
Srinagar (1N)	The Dewan / Similar

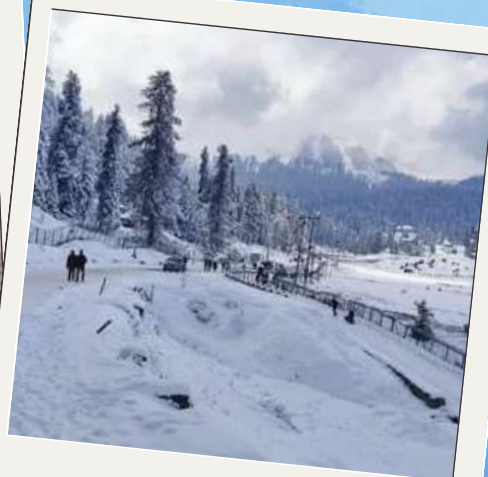
\*If roads from Srinagar to Sonmarg are closed due to heavy snowfall, then you will be provided accommodation in Srinagar (instead of Sonmarg)



Gondola Cable Car



Shikara Ride



Sonmarg

## DAY 1

## SRINAGAR



Warm greetings to your Kashmir tour. Arrive Srinagar Airport (till 1400 Hrs) meet our representative & proceed to your houseboat (Lunch will be provided till 1430 Hrs) on arrival check/in to Houseboat. Evening Enjoy Shikara Ride at Dal Lake (included in cost). Dinner & Night halt at Srinagar Houseboat.

90 KMS / DURATION:- 04 HRS APPROX

## DAY 2

## SRINAGAR - PAHALGAM



After breakfast proceed to Pahalgam, situated at 7,200 feet above sea level on the banks of Lidder River, which is also known as the most scenic hill station of India. Arrive and check in to Hotel. Evening enjoy the natural beauty of Pahalgam. Dinner & Night halt at Pahalgam.

## DAY 3

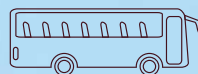
## PAHALGAM

After breakfast enjoy natural beauty at Chandanwadi (included in cost) the famous shooting point of Kashmir Valley and Betaab Valley. Enjoy Horse Riding at Baisaran Valley (at your own cost). Evening enjoy Aaru valley (included in cost). Dinner & Night halt at Pahalgam.

140 KMS / DURATION:- 05 HRS APPROX

## DAY 4

## PAHALGAM - GULMARG



After breakfast proceed to Gulmarg. Gulmarg is a town, hill station, popular as skiing destination. It is situated at 8825 feet above Sea level. Evening free for shopping / rest. Dinner & Night halt at Gulmarg.

## DAY 5

## GULMARG - SONMARG

125 KMS / DURATION - 4 HRS APPROX



After breakfast take a walk up to Gondola Cable Car Station to enjoy Gondola Cable Car Ride **included in cost up to 1st phase** (for Visiting 2nd Phase please book tickets at your own from this link - <http://jkcablecar.payu.in>) enjoy snow at this beautiful snow point.

After lunch proceed to Sonmarg. Sonmarg means "Meadow of Gold" Sonmarg is the home of many beautiful & serene lakes. Sonmarg has ancient importance because it was a gateway on the ancient Silk Road that connects Kashmir with China. It provides as a base camp for Ladakh and is militarily very important for India. On arrival free at leisure to enjoy the natural beauty at this exotic location. Dinner & Night halt at Sonmarg.

## DAY 6

## SONMARG



After breakfast enjoy full day in Sonmarg at 2740 mtrs. Above Sea level. Enjoy the beautiful Snow Point (at your own cost). Dinner & Night halt at Sonmarg.

80 KMS / DURATION - 2/3 HRS APPROX

## DAY 7

## SONMARG - SRINAGAR

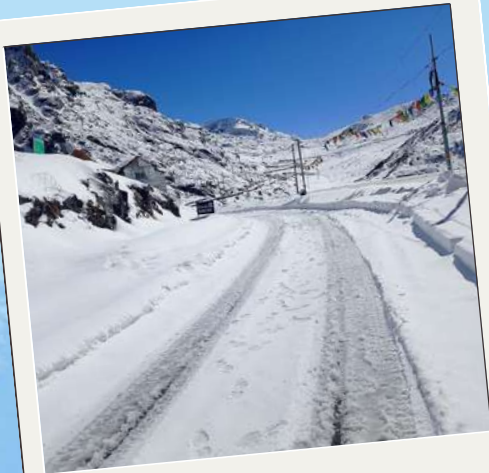


After breakfast check out from Hotel with your luggage and proceed to Srinagar. On Arrival Check in to hotel. After Lunch Local sightseeing Covering Shalimar Baug & Nishat Baug. Dinner & Night halt at Srinagar.

**DAY 8****SRINAGAR DROP**

After Breakfast check out from hotel with your luggage and you will be dropped at Srinagar Airport (Flight to be booked after 1200 Hrs). Tour ends with sweet memories of tours conducted by Heena Tours & Travels.

**NOTE: - THIS TOUR STARTS WITH LUNCH ON DAY - 01 & CONCLUDES WITH BREAKFAST ON DAY - 08**

**SHALIMAR BAUG****GUEST ENJOYING AT GULMARG****GUEST SKIING IN GULMARG****PAHALGAM**

# Inclusions

- 7 Nights / 8 Days Hotel Accommodation
- All Meals with "Heena Style" Exclusive Services. (PURE VEG)
- All Transfers & Sightseeing by Non AC Bus/ Non AC Tempo Traveler Subject to Group Size.
- Service of Caring & Experienced Tour Manager.
- Mineral water during travelling.

# Exclusions

- Air / Train Fares
- Any Kind Of Personal Expenses like Drinks, Phone Calls, Laundry, Etc.
- Anything not specified in Inclusions
- **Christmas / New year surcharge extra**
- **5% GST ( Tax subject to change as per Govt. Regulations)**

**\*HEENA TOURS & TRAVELS WILL NOT BE RESPONSIBLE IF THE FLIGHTS GETS DELAYED OR CANCELLED.**

**GUESTS OPTING FOR THE PRIVATE INNOVA OPTION ARE REQUESTED TO KINDLY FOLLOW OUR TOUR MANAGER'S INSTRUCTIONS REGARDING MEAL TIMINGS AND ITINERARY. PLEASE NOTE THAT NO ADDITIONAL FACILITIES WILL BE PROVIDED IN THIS OPTION.**

# Travel Tips for Kashmir

- Carry Valid Photo Id (Aadhar Card/Driving License/Voter Id/Passport).
- In Certain Snow areas Gum Boots, Gloves & Long Jackets are available on rental basis. Our Manager will guide you regarding the same.
- In case of any riots/political situation during tour please follow Managers instructions.
- Carry your Regular Basic medicines & Basic First Aid Kit with you.
- Climate in Kashmir is not predictable so you need to carry winter, summer & monsoon wears - Thermals, Pair of Gloves, Monkey Cap, Cotton, Sweater, Sun's Screen lotion, Sun glasses, comfortable Sports Shoes, Umbrella/Windcheater, etc.
- Only Post Paid (i.e Billing) Mobile Network operates in Kashmir. BSNL is best network.

# Terms & Conditions



## **OUR FOOD:**

DURING THE TOUR WE WILL PROVIDE DELICIOUS, PURE VEGETARIAN / JAIN / SWAMI NARAYAN FOOD SPECIALLY PREPARED FOR YOU ACCORDING TO “HEENA STYLE’ (WE PROVIDE BREAKFAST, LUNCH, EVENING TEA/COFFEE WITH LIGHT COOKIES AND DINNER WITH DRY MUNCHING DURING TRAVEL) PREPARED/COOKED BY OUR OWN EXPERT RAJASTHANI COOKS.

## **IMP NOTE:**

TO OPERATE THIS TOUR WITH OUR FULL KITCHEN FACILITIES/MAHARAJ FOOD, WE REQUIRE MINIMUM 08 TO 10 PASSENGERS TRAVELLING AT A TIME ON THAT PARTICULAR DATE, IF WE GET LESS NUMBER OF PASSENGERS AS MENTIONED ABOVE, THEN YOU WILL HAVE TO OPT FOR ANY ONE OF THE BELOW OPTIONS-

- 01 – YOU MAY SWITCH TO ANY OTHER SECTOR AS PER YOUR CHOICE OF DATE
  - 02 – YOU MAY OPT FOR CUSTOMIZED PACKAGE (FIT) WITH HOTEL FOOD (BREAKFAST & DINNER) WITH SOME ADDITIONAL AMOUNT IF APPLICABLE.
  - 03 – YOU CAN TAKE FULL REFUND OF AMOUNT PAID BY YOU TOWARDS THIS BOOKING (ADVANCE/FULL PAYMENT WHATEVER AMOUNT YOU PAID).
- \*WE ARE NOT RESPONSIBLE FOR ANY FLIGHT/TRAIN CANCELLATION CHARGES APPLICABLE TO YOU.

## **TRANSPORTATION:**

SEAT NUMBERS IN THE BUS ARE PROVIDED ON FIRST COME FIRST SERVE BASIS, AS PER THE BOOKING DATE AND THE SEAT NUMBERS REMAIN FIXED THROUGHOUT THE TOUR, STILL THE PASSENGERS MAY INTERCHANGE THEIR SEATS WITH THEIR CO-PASSENGERS ON MUTUAL CONSENT. ONCE REACHING DESTINATION, ALL THE ROAD TRAVEL WILL BY NON-AC VEHICLES AS PER GROUP SIZE. DUE TO UNAVOIDABLE CIRCUMSTANCES, IF THERE IS ANY ROAD BLOCK, OR TRAFFIC JAM, YOU WILL HAVE TO CO-OPERATE WITH THE TOUR MANAGER. IN CASE OF ACCIDENT, PLEASE FOLLOW THE INSTRUCTIONS OF THE TOUR MANAGER TO REACH THE NEXT DESTINATION, IN SUCH CASES WE ARE NOT RESPONSIBLE FOR THE DAMAGE TO YOUR LUGGAGE OR ANY INJURY TO THE PASSENGER.

## **HOTELS:**

THOUGH WE HAVE MADE BLOCKING OF ROOMS IN ALL THE ABOVE HOTELS IN ADVANCE AS PER OUR TOUR DATES, BUT DUE TO SOME UNAVOIDABLE CIRCUMSTANCES, IF WE FORCED TO CHANGE THE HOTELS, WE HAVE FULL RIGHTS TO CHANGE WITHOUT PRIOR NOTICE TO THE GUEST. IF WE HAVE TO PROVIDE ALTERNATIVE/SIMILAR ACCOMMODATION, FOR WHICH NO REFUND SHALL BE ALLOWED. THE ROOMS SHALL BE ALLOTTED AS PER THE CHECK-IN TIME OF THE HOTELS AND THEY SHALL HAVE TO BE VACATED AS PER THE HOTELS CHECK-OUT TIME. IN SOME HOTELS THE ROOMS MAY BE TWIN BEDDED. NON AC ROOMS WILL BE PROVIDED IN HILL STATIONS.

## **LUGGAGE:**

DURING THE ENTIRE TOUR OUR STAFF WILL BE AT YOUR SERVICE TO CARRY YOUR LUGGAGE, BUT AT THE SAME TIME WE ARE NOT RESPONSIBLE FOR THE THEFT OR DAMAGE TO YOUR LUGGAGE. NO CLAIMS TO BE ENTERTAINED.

## **TOUR MANAGER:**

WE ADVISE YOU TO CO-OPERATE WITH OUR TOUR MANAGER IN ALL RESPECT TO MAKE YOUR TOUR REALLY ENJOYABLE. ALLOTMENT OF ROOMS, SELECTION OF THE DAILY FOOD MENU, IS THE DUTY OF THE TOUR MANAGER AND PASSENGERS SHOULD NOT INTERFERE IN THESE MATTERS. PASSENGERS INDULGING IN UNWANTED HINDRANCE, IN THE SMOOTH OPERATION OF THE TOUR, OR QUARRELLING WITH THE MANAGER OR OTHER PASSENGERS, SHALL BE ASKED TO LEAVE THE TOUR AT THAT SPOT IMMEDIATELY AND SHALL NOT BE GIVEN ANY REFUND FOR THE SAME.

# Terms & Conditions

## **UNAVOIDABLE CIRCUMSTANCES:**

IF DUE TO REASONS BEYOND OUR CONTROL LIKE RIOTS, FLOODS, POLITICAL UNREST, BAND'S, ACCIDENTS, TRAFFIC JAM OR ANY OTHER NATURAL OR MANMADE CALAMITIES, THE PROGRAM OF THE TOUR HAS TO BE CHANGED OR EXTENDED, THE ADDITIONAL EXPENDITURE FOR THE SAME WILL HAVE TO BE BORNE BY THE PASSENGERS. IF ANY PASSENGERS HAS TO LEAVE THE TOUR MID-WAY, DUE TO ANY REASONS LIKE DEATH OF RELATIVE / ILLNESS / ANY OTHER REASONS, THERE SHALL BE NO REFUND FOR THE REMAINING PORTION OF THE TOUR. AND THE EXPENSES FOR RETURNING BACK TO YOUR DESTINATION ALSO SHALL BE BORNE BY THE PASSENGERS.

## **SUGGESTIONS / COMPLAINTS DURING THE TOUR:**

IF THE PASSENGERS HAVE ANY SUGGESTIONS/COMPLAINTS REGARDING OUR SERVICES LIKE HOTEL, BUS, FOOD ETC. ARE ADVISED TO INFORM TO YOUR SECTOR IN-CHARGE AND THEN OUR OFFICE IMMEDIATELY BY WATSAPP TO YOUR SALES EXECUTIVE AND CO-OPERATE WITH THE TOUR MANAGER, SO THAT THE SAME CAN BE READDRESSSED AS EARLY AS POSSIBLE. NO COMPLAINTS OR REFUND FOR THE SAME BE ENTERTAINED AFTER COMPLETION OF THE TOUR.

## **BOOKING & CANCELLATIONS:**

YOU CAN CONFIRM YOUR BOOKING BY PAYING A DEPOSIT OF RS.20000/- PER PERSON (NON REFUNDABLE).

THE BALANCE PAYMENT SHALL BE PAID 30 DAYS BEFORE TOUR DEPARTURE DATE. IF ANYBODY FAILS TO PAY THE BALANCE AMOUNT BEFORE 30 DAYS, THEN YOUR ROOMS WILL BE AUTO RELEASED AND NO REFUND WILL BE PROVIDED. IF WE ARE FORCED TO CANCEL THE TOUR DUE TO THE UNAVOIDABLE CIRCUMSTANCES LIKE NATURAL CALAMITIES - FLOODS, RIOTS, BANDS, STRIKES OR ANY POLITICAL REASONS ETC. THEN WE SHALL GIVE YOU AN OPTION OF DATE CHANGE OR CREDIT NOTE AFTER DEDUCTING 10% OF THE TOTAL TOUR COST AS OUR SERVICE CHARGE FOR MAKING THE NECESSARY ARRANGEMENTS FOR YOUR TOUR.

### **CANCELLATION POLICY:**

**BEFORE 30 DAYS OF TOUR DEPARTURE RS.20,000/- PER PERSON**

**BETWEEN 15 TO 30 DAYS 50% OF THE TOUR COST.**

**BETWEEN 05 TO 15 DAYS 75% OF THE TOUR COST.**

**WITHIN 05 DAYS 100% OF THE TOUR COST (NO REFUND).**

**WE HOPE THAT YOU HAVE READ ALL OUR ABOVE TERMS AND CONDITIONS BEFORE CONFIRMING YOUR TOUR WITH US.**