

TOUR CODE

KL-01

KERALA



CHINESE FISHING NETS-KOCHI

TEA GARDENS-MUNNAR

PERIYAR - THEKKADY



#PehleApnaDeshDekho

#HeenaTours

**COCHIN
MUNNAR
THEKKADY
KUMARAKOM**

HOTEL & NIGHT STAY (07 NTS)

PLACE	NT	HOTEL NAME
Cochin	1	Abad Atrium
Munnar	3	Tea County (KTDC)
Thekkady	1	Abad Green Forest (Jungle Lodge)
Kumarakom	2	Waterscapes (KTDC)

TOUR DEPARTURE

June 2023	5, 13, 21, 29
July 2023	7, 15, 23, 31
August 2023	8, 16, 24
Sept. 2023	1, 9, 17, 25

TOUR RATES**Ex. Cochin**

Per Couple	Rs.83,500
Third Person in same room	Rs.36,000
Per Child (5 to 11 yrs.) with mattress	Rs.34,000
Per Child (5 to 11yr.) without mattress	Rs.23,000
Child below 5 yrs. with bus seat	Rs.17,000
Child below 5 yrs.	Rs.8,000

**Cochin****Munnar****Thekkady****Kumarakom****TOUR ITINERARY****Day 1: Arrive Cochin**

Warm Greetings to your Kerala Tour, Arrive Cochin Airport and reach our hotel directly at your own (Hotel Check/in:-1400 Hrs). On Arrival check into hotel and have your lunch & rest of the day is free for leisure / shopping at your own. Cochin is popularly known as the Queen of Arabian Sea, the city also flaunts one of the finest natural harbours of the world and was the centre of the world spice trade for many centuries. Dinner & Night halt at **Cochin**.

Day 2: Cochin – Munnar**(Distance:- 130 kms / 5 hrs approx)**

After breakfast check out from hotel with your luggage and proceed to visit local sightseeing of Cochin which includes - Dutch Palace, St. Francis Church and Chinese Fishing Nets. After lunch proceed to Munnar- A hill station and former resort for the British Raj elite, it's surrounded by rolling hills dotted with tea plantations established in the late 19th century. En route visit the famous waterfalls **(In rainy Season)** on arrival check into your hotel. Dinner & Night halt at Munnar.

Day 3: Munnar

After breakfast visit Metupatty Dam for Speed boating (at our cost), Rose Garden & Hydel Park. Evening free for leisure/rest or Shopping. Dinner & Night halt at **Munnar**.

Day 4: Munnar

After breakfast visit Rajmala view point the highest point of Kerala. After lunch the day is free to explore the natural beauty of Munnar. Dinner & Night halt at **Munnar**.

(**Note:** Munnar - Eravikulam National Park Closed for 2 Months (February & March) in a year due to the calving season, in this period we Visit to Tea Museum.)

Day 5: Munnar – Thekkady

(Distance:- 85 kms /5 hrs approx)

After breakfast check out from hotel with your luggage and proceed to Thekkady- Thekkady is a town near Periyar National Park, an important tourist attraction in the Kerala State of India. The Name Thekkady is derived from the word “Thekku” which means Teak. En route visit the beautiful Tea Gardens of Munnar. On arrival check into your hotel – Have your lunch and in the evening take a guided Spice Plantation Tour and enjoy the famous Kerala Traditional Kathakali show (at your own). Dinner & Night halt at **Thekkady**.

Day 6: Thekkady – Kumarakom

(Distance:- 125 kms /6 hrs approx)

After breakfast check out from hotel with your luggage and free time for Boating at Periyar Lake OR Jeep Safari (at your own) / shopping etc. After lunch proceed to Kumarakom. Kumarakom is a village on Vembanad Lake in the Backwaters of Kerala. It's laced with Canals, where Houseboats ply the waters. En-route enjoy Tea or Coffee. On arrival check into your hotel. Dinner & Night halt at **Kumarakom**.

Day 7: Kumarakom

Morning free to enjoy resort facilities. After lunch enjoy Kerala famous back waters ride (at our Cost). Evening at your leisure/rest or Shopping. Dinner & Night halt at **Kumarakom**.

Day 8: Kumarakom – Cochin

(Distance:- 80 kms / 3 hrs approx)

After breakfast transfer to Cochin Airport by Heena to board your Flight for home destination with memorable experience of the tour conducted by Heena Tours & Travels. (**Flight Tickets to be booked after 1400 Hrs**)

Imp Note:- This tour starts with lunch on Day - 01 & concludes with Breakfast on Day - 8.

<u>Inclusions</u>	<u>Exclusions</u>
<ul style="list-style-type: none">• 7 Nights / 8 Days Hotel Accommodation• All Meals with “Heena Style” Exclusive Services. (PURE VEG)• All Transfers & Sightseeing by AC Bus/ AC Tempo Traveller Subject to Group Size (AC in Vehicles is not operational during travelling on Hills & Ghats).• Service of Caring Tour Manager.• Mineral water during travelling.	<ul style="list-style-type: none">• Air / Train Fares• Any Kind Of Personal Expenses like Drinks, Phone Calls, Laundry, Etc.• Any other item not specified in cost includes.• 5% GST (Taxes subject to change as per Govt. Regulations)

Heena Tours & Travels will not be responsible if the flights is delayed or cancelled.

Guest opting for Innova Car option will not get any kind of extra facility, also they have to stay in touch with our Tour manager & follow the instructions for meals timings & itinerary.

Domestic - Terms & Conditions

Our Food:

During the tour we will provide delicious, pure vegetarian / Jain / Swami Narayan Food specially prepared for you according to “Heena Style” (We provide Breakfast, Lunch, Evening Tea/Coffee with light cookies and dinner with dry munching's during travel) prepared/cooked by our own expert Rajasthani Cooks.

IMP Note: To operate this tour with our full Kitchen Facilities/Maharaj Food, we require minimum 08 to 10 Passengers travelling at a time on that particular date, if we get less number of Passengers as mentioned above, then you will have to opt for any one of the below options, since we will not be able to operate with Kitchen Food/ with Maharaj for less than 08 to 10 Passengers travelling:

01 – You may switch to any other sector as per your choice of date

02 – You may opt for Customized Package (FIT) with hotel food (Breakfast & Dinner) with some additional amount if applicable.

03 – You can take full refund of amount paid by you towards this booking (Advance/Full Payment whatever amount you paid).

***We are not responsible for any flight/train cancellation charges applicable to you.**

Transportation:

Seat numbers in the bus are provided on first come first serve basis, as per the booking date and the seat numbers remain fixed throughout the tour, still the passengers may interchange their seats with their co-passengers on mutual consent. Once reaching destination, all the road travel will be by AC Vehicles **(AC will not be operational during travelling on Hills/Ghats)** as per group size. Due to unavoidable circumstances, if there is any road block, or traffic jam, you will have to co-operate with the tour manager. In case of accident, please follow the instructions of the tour manager to reach the next destination, in such cases we are not responsible for the damage to your luggage or any injury to the passenger.

Hotels:

Though we have made blocking of rooms in all the above hotels in advance as per our tour dates, but due to some unavoidable circumstances, if we are forced to change the hotels, we have full rights to change without prior notice to the guest. If we have to provide alternative/similar accommodation, for which no refund shall be allowed. The rooms shall be allotted as per the check-in time of the hotels and they shall have to be vacated as per the hotels check-out time. In some hotels the rooms may be twin bedded. **Non AC Rooms will be provided in Hill Stations.**

Luggage:

During the entire tour our staff will be at your service to carry your luggage, but at the same time we are not responsible for the theft or damage to your luggage. No claims to be entertained.

Tour Manager:

We advise you to co-operate with our tour manager in all respect to make your tour really enjoyable. Allotment of rooms, selection of the daily food menu, is the duty of the tour manager and passengers should not interfere in these matters. Passengers indulging in unwanted hindrance, in the smooth operation of the tour, or quarrelling with the manager or other passengers, shall be asked to leave the tour at that spot immediately and shall not be given any refund for the same.

Unavoidable Circumstances:

If due to reasons beyond our control like riots, floods, political unrest, band's, accidents, traffic jam or any other natural or manmade calamities, the program of the tour has to be changed or extended, the additional expenditure for the same will have to be borne by the passengers. If any passenger has to leave the tour mid-way, due to any reasons like death of relative / illness / any other reasons, there shall be no refund for the remaining portion of the tour. And the expenses for returning back to your destination also shall be borne by the passengers. If any tour is cancelled from our end, then the cost

and responsibility of organizing the new tour will be of passenger's only. Any dispute will be subject to Mumbai Jurisdiction.

Suggestions / Complaints during the Tour:

If the passengers have any suggestions/complaints regarding our services like hotel, bus, food etc. are advised to inform to your sector in-charge and then our office immediately by what's app to your sales executive and co-operate with the tour manager, so that the same can be readdressed as early as possible. No complaints or refund for the same be entertained after completion of the tour.

Booking & Cancellations:

You can confirm your booking by paying a deposit of Rs.10000/- per person (Non Refundable). The balance payment shall be paid 21 days before tour departure date. If anybody fails to pay the balance amount before 21 days, then your rooms will be auto released and no refund will be provided. If we are forced to cancel the tour due to the unavoidable circumstances like natural calamities - floods, riots, bands, strikes or any political reasons etc. then we shall give you an option of date change or credit note after deducting 10% of the total tour cost as our service charge for making the necessary arrangements for your tour.

Cancellation policy:

Before 21 days of tour departure Rs.10,000/- per person

Between 10 to 21 days 50% of the tour cost.

Between 05 to 10 days 75% of the tour cost.

Within 05 days 100% of the tour cost **(NO REFUND)**.

We hope that you have read all our above terms and conditions before confirming your tour with us.



Travel Tips for KERALA

- ❖ Carry your Regular Basic medicines & Basic First Aid Kit with you
- ❖ Valid Photo Id (Aadhar Card/Driving License/Voter Id/Passport).
- ❖ In Kerala Rain Showers are expected anytime throughout the year so carry Umbrella / Rain coat & also cover your travelling bag with plastic from inside so that your clothes don't get wet.
- ❖ Carry Sun Glasses, Sun's screen, Moisturizer, Cap, Sport Shoes
- ❖ Carry 1 Jacket or Sweater

