

TOUR CODE

KL-01

KERALA



CHINESE FISHING NETS - KOCHI

TEA GARDENS - MUNNAR

PERIYAR - THEKKADY



#PehleApnaDeshDekho

#HeenaTours

COCHIN

MUNNAR

THEKKADY

KUMARAKOM

HOTEL & NIGHT STAY (07 NTS)

PLACE	NTS	HOTEL NAME
Cochin	1	Abad Plaza (A.C)
Munnar	3	Tea County (KTDC)
Thekkady	1	Abad Green Forest (Jungle Lodge)
Kumarakom	2	Waterscapes (KTDC)

TOUR RATES

	Ex. Cochin
Per Couple	Rs.73,000
Third Person in same room	Rs.30,500
Per Child (5 to 11 yrs.) with bed	Rs.28,500
Per Child (5 to 11yr.) without bed	Rs.23,000
Child below 5 yrs. with bus seat	Rs.14,000
Child below 5 yrs.	Rs.7,000

TOUR RATES with Private Vehicle	Ex. Cochin
Per Couple	Rs.67,000
Third Person in same room	Rs.27,500
Per Child (5 to 11 yrs.) with bed	Rs.25,500
Per Child (5 to 11yr.) without bed	Rs.20,000
Child below 5 yrs.	Rs.7,000
Extra for Innova 3+2+1	Rs.20,000
Extra for Crysta 3+2+1	Rs.24,000

ABAD PLAZA - COCHIN



ABAD GREEN FOREST- THEKKADY



WATERSCAPES - KUMARAKOM



TEA COUNTY MUNNAR

TOUR DEPARTURES

July 2022	6, 14, 22, 30
August 2022	7, 15, 17, 23, 31
September 2022	8, 16, 24

TOUR ITINERARY

Day 1: Arrive Cochin

Warm Greeting to your Kerala Tour, Arrive Cochin Station / Airport and reach our hotel directly (Hotel Check/in:-12:00 noon) & rest of the day is free for rest / shopping. Night halt at Cochin

Day 2: Cochin – Munnar

(Distance:- 130 kms / 6 hrs approx)

After breakfast visit Dutch Palace, St. Francis Church and Chinese Fishing Nets. After lunch proceed to Munnar en route visit the famous waterfalls (In rainy Season) and continue towards Munnar. Night halt at Munnar.

Day 3: Munnar

After breakfast visit Metupatty Dam for Speed boating (at our cost), Rose Garden & Hydel Park. Night halt at Munnar.

Day 4: Munnar

After breakfast visit Rajmala view point the highest point of Kerala. After lunch the day is free to explore the natural beauty of Munnar. Night halt at Munnar.

(**Note:** Munnar - Eravikulam National Park Closed for 2 Months in a year due to the calving season, in this period we Visit to Tea Museum.)

Day 5: Munnar – Thekkady

(Distance:- 100 kms /5 hrs approx)

After breakfast proceed to Thekkady, en route visit the Tea Gardens of Munnar. Arrive Thekkady and check-in at hotel. In the evening take a guided Spice Plantation tour and Kerala Traditional Kathakali show (at your own Cost). Night halt at Thekkady.

Day 6: Thekkady – Kumarakom

(Distance:- 125 kms /6 hrs approx)

After breakfast free time for boating at Periyar Lake OR Jeep Safari (at your own cost) / shopping etc. After lunch proceed to Kumarakom en route enjoy Tea or Coffee. Night halt at Kumarakom.

Day 7: Kumarakom

Morning free to enjoy resort facilities. After lunch enjoy Kerala famous back waters ride (at our Cost). Night halt at Kumarakom.

Day 8: Kumarakom – Kochi

(Distance:-78 kms /2 ½ approx)

After breakfast transfer to Ernakulam railway station / Kochi Airport by Heena to board your train/Flight for home destination with memorable experience of the tour conducted by Heena Tours & Travels. (Flights to be booked after 12:00)

Imp Note:- This tour starts with lunch on Day - 01 & concludes with Breakfast on Day 08

<u>Inclusions</u>	<u>Exclusions</u>
<ul style="list-style-type: none">• 07 Nights / 08 Days Hotel Accommodation• Breakfast, Lunch, Evening Tea/Coffee & Dinner by Heena Kitchen staff. (PURE VEG)• All Transfers & Sightseeing by Tempo Traveller / Bus. (Vehicle Subject to Group Size.• Service of Tour Manager	<ul style="list-style-type: none">• Air / Train Fares• Any Kind Of Personal Expenses like Drinks, Phone Calls, Laundry, Etc.• Any other item not specified in cost includes.• 5% GST (Tax subject to change as per Govt. Regulations)• Christmas / New year Surcharge Extra

Heena Tours & Travels will not be responsible if the flights is delayed or cancelled.

Travel Tips for KERALA

- ❖ **Carry your Regular Basic medicines & Basic First Aid Kit with you**
- ❖ **Valid Photo Id (Aadhar Card/Driving License/Voter Id/Passport).**
- ❖ **In Kerala Rain Showers are expected anytime throughout the year so carry Umbrella / Rain coat & also cover your travelling bag with plastic from inside so that your clothes don't get wet.**
- ❖ **Carry Sun Glasses, Sun's screen, Moisturizer, Cap, Sport Shoes**
- ❖ **Carry 1 Jacket or Sweater**
- ❖ **There is a special dress code for Padmanabh Swamy Temple in Trivandrum. For Men Dhoti with or without Angavastra, For Womens are Sarees. Young girls below 12 years may wear gowns. You can buy from outside the temple or can carry your own.**

Domestic - Terms & Conditions

Our Food:

During the tour we will provide delicious, pure vegetarian food, specially prepared for you, by our own expert cooks which includes morning breakfast, lunch, evening tea/coffee & dinner. Also note that during to & fro train journey, we do not provide any food service.

Our Bus:

Seat numbers in the bus are provided on first come first serve basis, as per the booking date and the seat numbers remain fixed throughout the tour, still the passengers may interchange their seats with their co-passengers on mutual consent. After getting down from the train, all onward journey will be by 2x2 luxury Non A.C. bus only. But if in a tour there are less number of passengers, then we may provide a car or matador or mini bus. Due to unavoidable circumstances, if there is any road block, or traffic jam, you will have to co-operate with the tour manager. In case of accident, please follow the instructions of the tour manager to reach the next destination, in such cases we are not responsible for the damage to your luggage or any injury to the passenger.

Hotels:

Though we have published the names to the hotels for each tour, we reserve the right to change the same due to unavoidable circumstances, when we may have to provide alternative, similar accommodation, for which no refund shall be allowed. The rooms shall be allotted as per the check-in time of the hotels and they shall have to be vacated as per the hotels check-out time. The difference between Luxury and V.I.P. tours is only in the hotels, remaining all our services are same. In some hotels the rooms may twin bedded.

Luggage:

During the entire tour (Except for the train journey) our staff will be at your service to carry your luggage, but at the same time we are not responsible for the theft or damage to your luggage. No claims to be made.

Our Tour Manager:

We advise you to co-operate with our manager in all respect to make your tour really enjoyable. Allotment of rooms, selection the daily food menu, is the duty of the tour manager and passengers should not interfere in these matters. Passengers indulging in unwanted hindrance, in the smooth operation of the tour, or quarrelling with the manager or other passengers, shall be asked to leave the tour at that spot, and shall not be given any refund for the same.

Unavoidable Circumstances:

If due to reasons beyond our control like riots, flood, political unrest, band's, accidents or any other natural or manmade calamities, the program of the tour has to be changed or extended, the additional expenditure for the same will have to be borne by the passengers. If any passengers has to leave the tour mid-way, due to any reasons like death of relative / illness / any other reasons, there shall be no refund for the remaining portion of the tour.

And the expenses for returning back to Mumbai also shall be borne by the passengers. Passengers are advised against carrying expensive jewellery, cameras etc. in the tour and if they bring them in the tour, it shall be at their own risk, we shall in no way be responsible for the theft or damage. If due to reasons beyond our control, we have to cancel some sightseeing places, there shall be no refund for the same. If a tour is cancelled from our part then cost and responsibility of organizing the new tour will be of passenger's only. Any dispute will be subject to Mumbai Jurisdiction Things not included in the Tour Cost:

Personal expenses like service tax, tips, cold drinks, horse riding, boating, laundry, cable car rides, room heater, taxi fare, mineral water, personal things, insurance, additional expenses after accidents. We take it for granted that all passengers who join the tour have read this terms and conditions and agree to the same.

Complaints during the Tour:

If the passengers have any complaints regarding our services like hotel, bus, train etc. are advised to inform our office immediately by phone/fax so that the same can be readdressed on the spot. No complaints or refund for the same be entertained after reaching Mumbai.

Booking & Cancellations:

You can confirm your booking in our tour by paying a deposit of Rs.10000/- per person

The balance payment shall be paid 15 days prior to the departure of the tour. Balance payment by Cheque will be accepted 15 days prior to the departure of the tour. If anybody fails to pay the balance amount before 15 days, he shall be deemed as cancelled and the deposit shall not be refunded. If we cancel the tour, then we shall refund the amount. But if we are forced to cancel the tour due to the natural calamities like flood, riots, bands, strikes etc. then we shall refund the tour cost after deducting 10% as our service charge for making the necessary arrangements for your tour.

All the bank charges for credit card transactions will have to be borne by the customer.

If the passenger wants to cancel the tour, he shall have to make a written application to our office and we shall refund the tour cost after deducting cancellation charges as under:

Before 15 days of tour departure Rs.10,000/- per person

Between 10 to 15 days 50% of the tour cost.

Between 05 to 10 days 75% of the tour cost.

Within 05 days 100% of the tour cost.

Please Deposit your cash / cheque in the name of **“Heena Tours & Travels”**

Fix rate.

Service tax extra.

The bank charges for credit card transactions are non-refundable in case of cancellation of tour booking by any party.

The verdict of passengers who have experienced our tour, hotel wise, taste of food and our service which are our main assets.

Online bookings:

Heena has made this facility available to you as a value-added service. Using this service, you can make your online booking/booking request for booking various services offered by Heena. Your booking request will be processed for confirmation of prices and availability of services requested by you. Only on confirmation to you about the prices and availability, Heena will be bound to provide you the requested services subject however to you making full payment and complying with the relevant terms and conditions. Any correspondence with you prior to Heena aforesaid confirmation, will not be treated as any acceptance of your request. The online booking of the products and services made available through this website is subject to availability and solely at the discretion of Heena and/or its respective suppliers. Please ensure that all information given by you while booking is correct. For security reasons and to be able to advise you of any developments affecting your travel we need to be able to contact you by telephone and email and to have your correct address on record .If any or all of these contact details are not correctly given by you, we reserve the right to cancel the transaction at your risk and cost.