

TOUR CODE | EP-01

SIKKIM DARJEELING



YUMTHANG VALLEY LACHUNG

TEA GARDENS - DARJEELING

NAAMCHI CHARDHAM



DOMESTIC & INTERNATIONAL

#PehleApnaDeshDekho

#HeenaTours

- Darjeeling
- Pelling
- Naamchi (Chardham)
- Gangtok
- Lachung

HOTEL & NIGHT STAY (10 NTS) GROUP A

PLACE	NTS	HOTEL NAME
Darjeeling	02	Anand Palace or Similar
Pelling	02	Sikkim Tourist Centre or Similar
Gangtok	02	Tashling / Yangthang Heritage / Similar
Lachung	02	Simple Hotel
Gangtok	02	Tashling / Yangthang Heritage / Similar

HOTEL & NIGHT STAY (10 NTS) GROUP B

PLACE	NTS	HOTEL NAME
Darjeeling	02	Anand Palace or Similar
Pelling	02	Green Leaf Resort / Dream Villa Retreat or Similar
Gangtok	02	Tiara Regency / Tarayana Grand or Similar
Lachung	02	Simple Hotel
Gangtok	02	Tiara Regency / Tarayana Grand or Similar

TOUR DEPARTURES

April 2021	7,18,29
May 2021	4,10,14,21,25,29
June 2021	9,20

TOUR RATES

Ex.Bagdogra

GROUP A

GROUP B

Per Couple	Rs.94,500	Rs.84,000
Extra Adult	Rs.38,500	Rs.34,500
Per Child (5-11 yrs) with Mattress	Rs.36,000	Rs.32,000
Per Child (5-11 yrs) without Mattress	Rs.26,000	Rs.26,000
Per Child Below 5 yrs with Seat	Rs.21,000	Rs.21,000
Per Child Below 5 yrs without Seat	Rs.11,000	Rs.11,000

TOUR RATES

Ex.Bagdogra

GROUP A

GROUP B

Per Couple	Rs.85,500	Rs.75,000
Extra Adult	Rs.34,000	Rs.30,000
Per Child (5-11 yrs) with Mattress	Rs.31,500	Rs.27,500
Per Child (5-11 yrs) without Mattress	Rs.21,500	Rs.21,500
Per Child Below 5 yrs	Rs.11,000	Rs.11,000
Extra for Innova / Xylo / Scorpio	Rs.56,000	Rs.56,000

TOUR ITINERARY

Day 1: New Jalpaiguri / Bagdogra – Darjeeling:

(Distance:- 67 kms / Duration:- 05 hrs approx)

Warm Greetings to your Sikkim Darjeeling tour. Arrive Bagdogra airport (by 14:00 noon) / New Jalpaiguri station (by 10:00 am) meet our representative & proceed to Siliguri have your lunch & then proceed to Darjeeling. (Guest will have to wait for co passengers at airport / Siligudi hotel subject to group size) Dinner & night halt at Darjeeling.

Day 2: Darjeeling:

Early morning at 03.30 hrs. Proceed to Tiger Hill to see sunrise & Kanchanjunga Range. After breakfast sightseeing of Darjeeling which includes Rock Garden, Darjeeling Zoo, Tenzing Rock & Refuge Centre. Dinner & night halt at Darjeeling.

Day 3: Darjeeling – Pelling:

(Distance: - 75 kms / Duration: - 08 hrs approx)

After early breakfast proceed to Pelling, en route enjoy River Rafting (at your own cost). Night halt at Pelling.

Day 4: Pelling:

After breakfast sightseeing of Khecheopalri Lake, Kanchenjunga water Falls & Pemayangtse Monastery. After lunch day free for rest. Night halt at Pelling.

Day 5: Pelling – Gangtok:

(Distance:- 135 kms / Duration:-07/ 08 hrs approx)

After breakfast proceed to Gangtok enroute we will visit the famous Chardham temple at Naamchi Village, enjoy your lunch here. Arrive Gangtok and after check-in at hotel. Evening is free for rest. Night halt at Gangtok.

Day 6: Gangtok:

After breakfast we visit the famous Tshangu Lake situated at 12,400 feet above sea level. Thereafter return back to our hotel at Gangtok. Dinner & night halt at Gangtok.

Day 7: Gangtok – Lachung:

(Distance:- 100 kms / Duration:-06 hrs approx)

After early lunch proceed for Lachung (6 hrs. journey subject to permit) en route enjoy Scenic views of Seven Sister Falls & Mangan. Night halt at Lachung.

Day 8: Lachung – Yumthang – Lachung:

Morning to afternoon explore the Natural beauty of Yumthang Valley & Yumi Somdom (Zero Point). Night halt at Lachung.

Day 9: Lachung – Gangtok:

(Distance:- 100 kms / Duration:-06 hrs approx)

After breakfast check-out hotel & proceed for Gangtok (6 hrs. journey). Arrive Gangtok check in at Hotel. Night halt at Gangtok.

Day 10: Gangtok:

After breakfast visit International Flower Show, Vanjageri Falls, museum , Stupa and Gondola Cable Car Ride (at your own cost). Evening is free for shopping at the famous M.G.Road.. Night halt at Gangtok.

Day 11: Gangtok – Bagdogra / New Jalpaiguri Drop:

(Distance:- 122 kms / Duration:-05 hrs approx)

After breakfast at 06:00 am transfer to New Jalpaigudi station /Bagdogra airport (Flight/Train To Be Booked after 14:00 onwards) with memorable experience of the tour conducted by Heena Tours & Travels.

Imp Note:- This tour starts with lunch on Day - 01 & concludes with Lunch on Day - 11.

<u>Inclusions</u>	<u>Exclusions</u>
<ul style="list-style-type: none"> 10 Nights / 11 Days Hotel Accommodation Breakfast, Lunch, Evening Tea/Coffee & Dinner by Heena Kitchen staff. (PURE VEG) All Transfers By Mini Bus or Vehicle & Sightseeing by Small Local Union Vehicles like Sumo , Omni , Tavera , Wagon R, Innova, Scorpio – Subject to Group Size & availability in Season Service of Caring Tour Manager. Mineral water during travelling. 	<ul style="list-style-type: none"> Air / Train Fares Any Kind Of Personal Expenses like Drinks, Phone Calls, Laundry, Etc. Any other item not specified in cost includes. 5% GST (Tax subject to change as per Govt. Regulations)

Heena Tours & Travels will not be responsible if the flights is delayed or cancelled.

Before booking the tour please read instructions and facilities carefully mentioned below.

Guest opting for Innova/Xylo/Scorpio option will not get any kind of extra facility, also they have to stay in touch with our Tour manager & follow the instructions for meals timings & itinerary.

Important Note for NRI:-

Rs.16,000 will be charged extra for NRI.

Travel Tips for SIKKIM – DARJEELING

- ❖ In Sikkim/Darjeeling Tour its compulsory to carry 6 Passport Size Photo + Original Id & 02 Xerox Copy. In Original you have to carry any 01 (Driving License / Voter Id / Passport)
- ❖ Aadhar/Pan Card is not accepted in Sikkim.
- ❖ Summers are Pleasants so carry Jacket or Sweater
- ❖ Carry your Regular Basic medicines & Basic First Aid Kit with you.
- ❖ Carry pair of Thermal wear for Lachung (Yumthang) & Tshangu Lake Gangtok.
- ❖ As it's a Hill station rain showers are expected anytime so kindly carry a small umbrella/windcheater & also cover your travelling bag with plastic from inside so that your clothes don't get wet.
- ❖ Carry Sun Glasses, Sun's screen, Cap, Sport Shoes.
- ❖ Gum Boots, Long Warm Jackets & Gloves are available on rent in certain areas where there is snow.
- ❖ We will provide our best of service but in this sector road conditions, hotels & vehicles are more weak than any other place in India so don't keep higher luxury expectations in this sector.
- ❖ Hotels available are only with basic amenities. In Case Road to Lachung is closed stay will be at other destination subject to hotel availability.
In Lachung maximum hotels there is no geyser in the bathroom – hot water is supplied by buckets by the hotelier.
No room heating systems are provided in the room in maximum hotels due to shortage of power, instead the hotelier provides hot water bags.
- ❖ There are telephone lines but due to cable fault and weak signal, it is often out of order. Airtel, Vodafone & BSNL operates better in this area.
- ❖ Due to shortage of power the guest sometimes, may have to bear with candle light.
Please maintain the timing for the sightseeing / transfers which will advisable by our executive.
- ❖ Our tour Manager reserves the rights to make changes or omit any place of visit, if it becomes necessary due to bad weather, bad road, strike or band, security reason.
- ❖ The security concerns, driver's working hours etc. will be kept in mind while planning the tour and sightseeing.
- ❖ We try to ensure that the sightseeing points do not fall on a closing day. Incase due to inevitable situation if the sightseeing falls on a closing day, it will have to be left out. Conducting that particular tour or sightseeing point the next day will be subject to time availability.
- ❖ Weather in the region is unpredictable.
- ❖ In Sikkim Darjeeling almost all the hotels do not have a lift facility and in all the hotels the guest will have to climb stairs, our Tour manager will try to arrange rooms at the lowest possible floor of the hotel enabling the guest to climb the minimum number of stairs.
- ❖ The region's prime tourist interest in its Nature and eco-friendly atmosphere. The facilities available here, hotels, roads & vehicles cannot be matched with other developed destinations.
- ❖ Most of the hotels do not have parking place & vehicle cannot be parked in front of the gates for longer period hence guests should wait at the reception before the departure to avoid the inconveniences.
- ❖ Due to vehicle-parking difficulty, most of the areas are restricted to entry of vehicle & specific time is allotted for entries. Kindly follow the time strictly as given to you.
- ❖ In No Parking Zones, the vehicle will get parked in an available parking area. In such a case, you will have to wait for the vehicle to come to your designated area. Please be patient as the driver will have to come through traffic. Please coordinate with the Manager.

Domestic - Terms & Conditions

Our Food:

During the tour we will provide delicious, pure vegetarian food, specially prepared for you, by our own expert cooks which includes morning breakfast, lunch, evening tea/coffee & dinner. Also note that during to & fro train journey, we do not provide any food service.

Our Bus:

Seat numbers in the bus are provided on first come first serve basis, as per the booking date and the seat numbers remain fixed throughout the tour, Still the passengers may interchange their seats with their co-passengers on mutual consent. After getting down from the train, all onward journey will be by 2x2 luxury Non A.C. bus only. But if in a tour there are less number of passengers, then we may provide a car or matador or mini bus. Due to unavoidable circumstances, if there is any road block, or traffic jam, you will have to co-operate with the tour manager. In case of accident, please follow the instructions of the tour manager to reach the next destination, in such cases we are not responsible for the damage to your luggage or any injury to the passenger.

Hotels:

Though we have published the names to the hotels for each tour, we reserve the right to change the same due to unavoidable circumstances, when we may have to provide alternative, similar accommodation, for which no refund shall be allowed. The rooms shall be allotted as per the check-in time of the hotels and they shall have to be vacated as per the hotels check-out time. The difference between Luxury and V.I.P. tours is only in the hotels, remaining all our services are same. In some hotels the rooms may twin bedded.

Luggage:

During the entire tour (Except for the train journey) our staff will be at your service to carry your luggage, but at the same time we are not responsible for the theft or damage to your luggage. No claims to be made.

Our Tour Manager:

We advise you to co-operate with our manager in all respect to make your tour really enjoyable. Allotment of rooms, selection the daily food menu, is the duty of the tour manager and passengers should not interfere in these matters. Passengers indulging in unwanted hindrance, in the smooth operation of the tour, or quarrelling with the manager or other passengers, shall be asked to leave the tour at that spot, and shall not be given any refund for the same.

Unavoidable Circumstances:

If due to reasons beyond our control like riots, flood, political unrest, band's, accidents or any other natural or manmade calamities, the program of the tour has to be changed or extended, the additional expenditure for the same will have to be borne by the passengers. If any

passengers has to leave the tour mid-way, due to any reasons like death of relative / illness / any other reasons, there shall be no refund for the remaining portion of the tour.

And the expenses for returning back to Mumbai also shall be borne by the passengers. Passengers are advised against carrying expensive jewellery, cameras etc. in the tour and if they bring them in the tour, it shall be at their own risk, we shall in no way be responsible for the theft or damage. If due to reasons beyond our control, we have to cancel some sightseeing places, there shall be no refund for the same. If a tour is cancelled from our part then cost and responsibility of organizing the new tour will be of passenger's only. Any dispute will be subject to Mumbai Jurisdiction Things not included in the Tour Cost:

Personal expenses like service tax, tips, cold drinks, horse riding, boating, laundry, cable car rides, room heater, taxi fare, mineral water, personal things, insurance, additional expenses after accidents. We take it for granted that all passengers who join the tour have read this terms and conditions and agree to the same.

Complaints during the Tour:

If the passengers have any complaints regarding our services like hotel, bus, train etc. are advised to inform our office immediately by phone/fax so that the same can be readdressed on the spot. No complaints or refund for the same be entertained after reaching Mumbai.

Booking & Cancellations:

You can confirm your booking in our tour by paying a deposit of Rs.10000/- per person (if any higher class in train or air is required the difference should also be paid in advance) out of this Rs.5000/- is non-refundable and non-transferable.

The balance payment shall be paid 15 days prior to the departure of the tour. Balance payment by Cheque will be accepted 15 days prior to the departure of the tour. If anybody fails to pay the balance amount before 15 days, he shall be deemed as cancelled and the deposit shall not be refunded. If we cancel the tour, then we shall refund the amount. But if we are forced to cancel the tour due to the natural calamities like flood, riots, bands, strikes etc. then we shall refund the tour cost after deducting 10% as our service charge for making the necessary arrangements for your tour.

All the bank charges for credit card transactions will have to be borne by the customer.

If the passenger wants to cancel the tour, he shall have to make a written application to our office and we shall refund the tour cost after deducting cancellation charges as under:

Before 30 days of tour departure Rs.10,000/- per person

Between 15 to 30 days 25% of the tour cost.

Between 10 to 15 days 50% of the tour cost.

Between 05 to 10 days 75% of the tour cost.

Within 05 days 100% of the tour cost.

Please Deposit your cash / cheque in the name of **"Heena Tours & Travels"**

Fix rate.

Service tax extra.

The bank charges for credit card transactions are non-refundable in case of cancellation of tour booking by any party.

The verdict of passengers who have experienced our tour, hotel wise, taste of food and our service which are our main assets.

Online bookings:

Heena has made this facility available to you as a value-added service. Using this service, you can make your online booking/booking request for booking various services offered by Heena. Your booking request will be processed for confirmation of prices and availability of services requested by you. Only on confirmation to you about the prices and availability, Heena will be bound to provide you the requested services subject however to you making full payment and complying with the relevant terms and conditions. Any correspondence with you prior to Heena aforesaid confirmation, will not be treated as any acceptance of your request. The online booking of the products and services made available through this website is subject to availability and solely at the discretion of Heena and/or its respective suppliers. Please ensure that all information given by you while booking is correct. For security reasons and to be able to advise you of any developments affecting your travel we need to be able to contact you by telephone and email and to have your correct address on record .If any or all of these contact details are not correctly given by you, we reserve the right to cancel the transaction at your risk and cost.