#### **Success Story**

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#### Sales Over 30% increase for 3 years consecutively

Since 1996, PrintPPS has been North America's premier manufacturer of custom stationery products.

#### The CHALLENGE

- Establishing platform to manage order centrally & across 4 manufacturing facilities
- Create Online Store showcasing their wide range of products, offering end-clients easy order/reorder
- Finding an IT partner who can accommodate current needs & support customizations

#### The SOLUTION

- Highly Customized solution as per unique product range, dynamic price
- Consistent upgrades, delivering enhancing solution with latest technology keeping ahead of competition
- Working as their IT Partner understanding conceptual ideas and turn them into software functionality

#### The RESULT

- Annualized Sales Over **30% Increase** for 3 years consecutively
- Number of Orders **increased by 40%** due to solution upgrades

<mark>On</mark>PrintShop™

Web-to-Print Storefront

• 100% Reduction in Number of Proof Exchange as Proof, rectify & order are done online

#### About Us

#### **Simplifying IT for Print Industry**

OnPrintShop is a flagship product of Radixweb. an ISO 9001:2008 & D&B certified IT services provider since 2001, with extensive experience in delivering enterprise-class solutions for diverse industry verticals.

- 10+ years experience in delivering SaaS to custom W2P for startups to large PSPs and Fortune 500 companies
- Clients respect us for simplifying print operations & 24/5 personalized support which helped them generate high ROI
- Dedicated team for North American PSPs as they constitute 70% of our client base
- Specialized team successfully supporting Trade Printers' changing needs for 6+ yrs
- One-stop IT solution provider with 350+ experienced team members
- Continuous client feedback, market research & R&D to proactively update solutions

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#### **Our** Resellers

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print provider

Web-to-Print Storefront

# **Simplified & Unified Order Management**

- Most Easy-to-Use
- **Personalized Support**
- SaaS & Custom License

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GRAPH

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Source of research data: InfoTrends, Forbes.com, Futuresource-consulting.com and Zetainteractive, Savings, earning & other benefits highlighted in this brochure (including the success stories) are unique to each company and should not be relied upon for benefits you may achieve. All logos & trademarks are the property of their respective owners.

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Sales & Order Entry Unified-W2P Advanced B2B nConnect



GRAPH EXPO 16

### Simplifying IT for Print Industry

www.onprintshop.com



We work as your IT partner to understand, consult & deliver solutions.

Working with printers setting up online business since 2006, we have analyzed **Three Key Factors responsible for** web2print success...



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## We Only Grow... When Our Clients Grow

#### **Integrated Print Order Management**

Print industry is varied in terms of print products, their ordering process, print technology and sales channels. To help our clients accelerate growth & maximize productivity, we have developed wide range of solutions, which have helped our successful clients to reduce manpower required to process orders up to 67% & increased repeat sales up to 60%.



#### Wide Range of SaaS & License

Flexibility to choose between solutions to meet your products, target audience & budget.

#### **Easy Migration** from any Solutions

Changing business strategy is pain as affects current clients & high learning cost. We help to migrate quickly with least efforts & cost.

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#### **Complete Solution for**

- •- SME to Large Printers
- Trade Printers
- In-Plant & Print Brokers

We checked several potential partners, but found OnPrintShop offered best W2P Solutions, flexibility and value, so contracted with them in 2011. That decision has translated to an annualized sales increase of over 30% year over year. "



#### **Third Party** Integration

Solution built inhouse with flexibility to integrate CRM, Workflow, MIS, Marketing Apps.



#### **Custom Made Solutions**

Launch your unique online strategy, we have 16+years of IT experience to deliver custom solutions.



# Struggling with



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Research indicated 40.3% of PSPs in USA have ended up investing in Multiple W2P as all solutions have their strengths & limitations to integrate or customize or struggling to get support.

Understanding these challenges, OnPrintShop has launched a single platform - Unified W2P Advanced B2B nConnect to help integrate best of W2P technologies & multi sales channels into single platform.



# Multiple W2P?

## **nConnect** Benefits

#### **Single Platform**

Helps to consolidate multiple solutions on one platform to maximize productivity & optimize resources

#### **↓**\$<sup>•</sup> Cost Effective

Extensive experience in both IT and Print industry helps us to deliver cost effective and robust custom projects

#### No Need to have IT Teams

Help PSPs focus on core competency. Instead of managing IT teams, we work as one stop solution provider

#### Adapt To Changing Needs

Offer complete control to adapt to the fast changing needs of the business and clients

#### THIRD PARTY INTEGRATION

PRINT VIS XML NU CONSTANT CONTACT HOT FOLDER EDDM ULTIMATE TECHNO GRAPHICS HP WALLART SUITE MAILCHIMP IMAMAZON SUITE MANAZON SUI



### **Case** Study

Client is large Commercial Offset Printer specialized in premium-quality printing, with multiple stores and branches at different locations with major focus on corporate clients.

#### **The Challenges**

- Difficult to get complete view of business, as multiple W2P to manage multiple clients and sales channels.
- Very time-consuming and expensive to in-house develop additional modules due to lack of flexibility from existing W2P.
- Current B2B set up centrally managed, wanted branches to have control of same.
- Very high cost to manage and few of technologies had stopped support.

#### How OnPrintShop helped?

- Understood existing business and IT infrastructure.
- Identified the key challenges and key technologies to deliver desirable results.
- Developed complete integrated solution using Multi-Store Central Admin with B2B nConnect to add Third Party Designer Studio, CRM, Store Management Module, Retail Store and Custom Reports to give complete overview & control over business.
- Same front-end and back-end to manage multiple solutions.
- Supported Migration from existing W2P.
- Complete flexibility to customize & add third party tools as and when needed.

\*Because the client has signed NDA, the name of the client has been kept confidential.

# **Increase your**

Set up world class online print ordering website with all you need to engage B2B & B2C clients

### **Retail Storefront**

Mobile responsive storefront with latest marketing tools, CMS, E-commerce, print order management tools to engage and communicate with B2C clients





## **Online Designer Studio**

HTML & Intuitive Designer Studio supports custom & fixed size products. Rich Text Editor, Most Stable PDF Library to generate high resolution print-ready PDF files. Online Proofing for upload file option



#### **Branded B2B Store for** UPGRADED **Corporate Clients**

Create Private Stores to offer corporate specific branding, pricing, products & templates. B2B Admin to set departments wise approval, Rule Based Templates, Auto Fill, Kit Products & much more...

Advanced B2B : Customizable, Corporate Logins via SSO, LDAP, ADFS, Split Shipment, Order Auto Injection, Internal/External Database Integration



#### **Automated Quote Management**

Create Custom form per product for End Clients to submit quotes, auto quote update notifications & automatic order placement after approval



#### **Dynamic Price Calculator**

Instant Estimate for fixed or custom size products with option to email the quote, display per unit price & estimated delivery date





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## File Transfer FTP & Cloud Storage

Allow End Client to upload print-ready files & store large files on Amazon, Dropbox, Google drive

### **Online Marketing & Sales Tools**

SEO, Social Media & Mass email API, Product Review, Reward Points, Coupons, Cross Selling, Sales Agent module, Affiliate Marketing, Salesforce API to get leads







**75%** Online print job processed faster than traditionally submitted jobs

#### "OnPrintShop is the best online ordering system"



Advanced photographic solutions





# **Reduce Costs**

**Complete Control, Streamline Operations & Enhance Productivity** 

### **Automated Order Management**

Auto order status notification via email/SMS. Auto invoice, job ticket, shipping labels & print-ready files. Vendor module to outsource Printing and Sales Agent to track commission

#### **Print Production Workflow**

Create Custom Order, Product Status, Production Profile and Access Roles. Dashboard to give you clarity for production process from print to shipment per order

#### Workflow Automation & **Third Party Integration**

Integration with existing workflow, Hot Folder Integration via FTP & API Option to integrate with Accounting, CRM, MIS, ERP

> of PSPs indicate automation to streamline workflow as a maior benefit of W2P solution

### Content Management (CMS), CSS & **Full HTML Control**

Complete control over your website content, Option to choose ready mobile responsive theme or customize your own



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in Mistakes while Ordering due to Online reduction Proofing and Approval

80

reduction Press-Ready File

in File Preparation Time due to



# 4 STEPS **TO CREATE SUCCESSFUL ONLINE BUSINESS**

## **Requirement Analysis**

Our key goal is to understand client's online business objectives, their key products and clients. We go through multiple interactions to define clarity & suggest right solution offerings. In case of customization, our process includes detailed documentation, feasibility study & milestone based client approval.





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### **02** Personalized Demo

Solution experts provide personalized demo to PSP's key team members & decision makers setting their key products & clients which can help take quick decisions. Also, provide demo links for self-evaluation till they feel satisfied & resolve any queries they have.

## **Solution Delivery**

Delivering IT solutions since 2001, we have well-defined solution delivery process which includes project allocation, weekly progress report, group email, milestone based delivery. Every project goes through detailed QA, approvals, and installation.





## **04** Training & Personalized Support

We follow interactive training which is personalized and objective is to drive easy adaptability for internal team. Post training, our support team provides real-time support to help you maximize ROI. We provide store set up & migration assistance to easily launch the store.



Define production flow per product profile with dashboard for production process from print to shipment



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