

## Terms and Conditions

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### **EVENTS LISTED**

All events listed on Indivibe.com are events organized by event organizers and clubs. Indivibe.com is an event information and services platform (guest-lists, tickets etc) and does not take responsibility of the event.

### **PRICING, AVAILABILITY AND SEAT CONFIRMATION**

Indivibe is a clubbing community platform and sells tickets on behalf of venues and event organizers and therefore has no control on its availability and pricing.

After the payment is complete, you will receive a confirmation page or email that must be shown at the event venue to redeem your tickets.

If you do not receive a confirmation number after submitting payment information, or if you experience an error message or service interruption after submitting payment information, please get in touch with our customer service department to confirm whether the order has been placed or not. We don't want you to lose money in case you assume that an order was not placed because you failed to receive confirmation.

While purchasing tickets, you are limited to a specific number of tickets you can

buy per event.

## **CANCELLATIONS, EXCHANGES AND REFUNDS OF TICKETS**

Tickets once sold cannot be exchanged, cancelled or refunded. Please make sure you check the time and location before you book your tickets. But we'd still advise you to read the terms and conditions for each event regarding exchange, refund and cancellation.

If an event is cancelled or postponed and the organizers of the event agree on issuing a refund for the tickets, it is up to the organizers to contact you and process the refund.