

MALAYSIA & SINGAPORE

06 NIGHTS & 07 DAYS

PRESENTED BY

BENCHMARK INCENTIVE & LEISURE TRAVELS PVT LTD

129, 1st Floor, Madan Arcade 1st Main Road, Domlur, Indiranagar, Bengaluru, Karnataka
560071 Tel: +91-80-4084 4000

Web: www.benchmarkholidays.com

PRICE INCLUDES:

- Return Airfare in economy class (Ex Bangalore)
- Singapore Tourist Visa charges & assistance
- 06 Nights' accommodation at the Hotel mentioned above
- Daily breakfast at the Hotel (Except Day -01)
- 02 Dinners at Indian Restaurant without Transfers in Kuala Lumpur (Walking Distance From Hotel)
- 01 Dinner at Indian Restaurant with Transfers in Kuala Lumpur
- Half Day City tour Kuala Lumpur + KL tower Tour (Observation Deck Entry Ticket Only)
- Full day Genting tour + En-route Batu cave visit (01 Hour Min photo Stop only) + Two-Way Cable Car (subject to maintenance/weather)
- One-way coach ticket from Kuala Lumpur to Singapore
- Panoramic Singapore city drive
- 02 Dinners in Singapore without transfers (Walking Distance From Hotel)
- Sentosa (cable car, Madame Tussauds, Wings of Time)
- Universal Studio entry (general ticket)
- Night safari with dinner (in the courtyard)
- All tours and transfers on private basis
- TCS



PRICE EXCLUDES

- **5% GST (Will be applicable in the total billing)**
- **RM 10 per Room / per Night Tourism tax at Kuala Lumpur Hotel**
- Any extra meals
- Vehicles provided for the tours are not at your disposal (they will pick you up, drop you off at the destination, pick you up from the destination, drop at the hotel)
- Points not mentioned under inclusions
- Personal Expenses such as Laundry, telephone calls, tips & gratuity, mineral water, soft & hard drinks, portorage.
- Additional sightseeing or extra usage of the vehicle, other than mentioned in the itinerary.
- Any cost arising due to natural calamities like road blockage, political disturbances (strikes), etc. (to be borne by the client, which is directly payable on the spot).
- Any increase in taxes or fuel prices, leading to an increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- If the payment is through a Credit Card, an extra charge is 2.5% to the total billing.

SUGGESTED ITINERARY

DAY 01: ARRIVAL IN KUALA LUMPUR

- Arrival at Kuala Lumpur International Airport
- Meet & greet with our representative
- Transfer to the hotel and check in
- Dinner at Indian restaurant
- Overnight Stay at the hotel

DAY 02: KUALA LUMPUR CITY TOUR - KL TOWER

- Breakfast at the hotel
- Proceed for half-day Kuala Lumpur city tour
- Visit KL Tower – Observation Deck Entry Ticket included
- Return to hotel
- Dinner at Indian restaurant
- Overnight Stay at the hotel



KERALA

4th Floor, Desk No 29 Alapatt Heritage Building, MG Road,
Kochi, Ernakulam, Kerala - 682035

GOA

7th Floor, 1/302/15, Desk No A2 & A3, Patto Area, Opp Sharam
Shakti Bhawan, Patto Area, Panaji, North Goa, Goa - 403001

HEAD OFFICE : BANGALORE

1st Floor, No 129, Madan Arcade, Domlur Service Road, 2nd Stage,
Indira Nagar, Bengaluru, Karnataka - 560071

MUMBAI

Plot 102, Man House, SV Road, Near Blue Dart Office, Vile Parle
West, Mumbai, Maharashtra - 400056

DELHI

D-1, Innov8 Ras Villas, Court Chowk Road, Saket District Center
New Delhi, South Delhi, Delhi - 110017

RAJASATHAN

Plot No 53, Sarati Nagar, Shyam Nagar, Jaipur,
Rajasthan - 302019

DAY 03: GENTING HIGHLANDS TOUR - BATU CAVES

- Breakfast at the hotel
- Proceed for full-day Genting Highlands tour
- Enroute visit Batu Caves (minimum 1-hour photo stop)
- Enjoy two-way cable car ride (subject to maintenance/weather conditions)
- Return to hotel
- Dinner at Indian restaurant
- Overnight Stay at the hotel

DAY 04: KUALA LUMPUR - SINGAPORE

- Breakfast at the hotel
- Check out from the hotel
- Get transferred to the coach station
- Board the coach to Singapore
- Arrive in Singapore
- Get transferred to the hotel
- Check in and relax
- Evening proceeds for Night Safari with dinner (Courtyard)
- Overnight stay at the hotel

DAY 05: CITY TOUR – SENTOSA

- Breakfast at the hotel
- Proceed for Panoramic City Drive (2.5 hours) and Sentosa Tour
- Visit Cable Car, Madame Tussauds, Wings of Time
- Return to hotel
- Dinner at the Restaurant
- Overnight stay at the hotel

DAY 06: UNIVERSAL STUDIOS

- Breakfast at the Hotel
- Proceed for Universal Studio (general entry)
- Drop back to the hotel
- Dinner at the Restaurant
- Overnight stay at the Hotel



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DAY 07: DEPARTURE

- Breakfast at the hotel
- Check out from the Hotel and transfer to the airport for your departure flight

TERMS & CONDITIONS:

Transportation: Please note that the coach provided for transfers and sightseeing will be available only as per the itinerary and will not be at your disposal.

Rate of Exchange and Airfare: The cost has been calculated based on the current airfare and an exchange rate of USD 95.28/-. However, the cost is subject to change according to fluctuations in exchange rates or airfare.

Hotel Confirmation & Availability:

- **Availability Disclaimer:** All packages and hotel bookings are subject to availability at the time of booking. Please be aware that we are not currently making any bookings.
- **Alternative Accommodation:** If the quoted hotel is unavailable, we will make every effort to secure an alternative hotel within the same area that meets your preferences and standards.
- **Additional Charges:** Please note that incremental charges may apply in the event of currency fluctuations, revisions in airfare, or changes in statutory charges. We will inform you promptly of any such changes and adjust the charges accordingly.
- **Exhibition and Fair Rates:** The quoted rates are not applicable during exhibitions and fairs.
- **Standard check-in and check-out:** The timings can vary slightly depending on the hotel's policies and practices. Standard Check-in Time will be at 15:00hrs and Check-out Time will be 11:00hrs
- **Early Check-in:** Early check-in is subject to availability. Additional charges may apply for confirmed early check-in arrangements.
- **Late Check out:** Late Check out is subject to availability. Additional charges may apply for confirmed late check-out arrangements.

Passenger Information: Names of travelers, as per their passports, must be provided at least 45 days prior to departure.

Cancellation Policy: Please be aware that cancellation charges or name change charges may apply once the tickets/visas/hotels are issued/booked.



Booking Confirmation: BENCHMARK will confirm the booking upon receipt of a 50% in advance of the estimated billing. Payment should be made via Cheque or Demand Draft in favour of “Benchmark Incentive & Leisure Travels Pvt. Ltd.,” payable at Bangalore. The remaining balance should be settled at least 20 days prior to departure.

Additional Services:

- **Group Arrivals from Different Hubs:** In the event that groups arrive from different hubs and require separate transfers or additional services, the applicable costs will be communicated and charged accordingly.
- We will provide transparent pricing and ensure that all necessary arrangements are made to meet your requirements.
- **Accommodation, Meals, and Sightseeing:** All accommodation, meals, and sightseeing/tours are organized according to the hub-wise itinerary provided.
- **Porterage** and room drop services are not included in the cost and will be charged separately if requested.

Refund Policy:

- **Unused Services:** Please note that no refunds or reductions will be provided for any services that are included in the tour but not utilized by the traveler.

Liability and Insurance:

- **Agent Capacity:** All arrangements made by Benchmark Incentive & Leisure Travels Pvt Ltd are made in the capacity of the agent only. Benchmark will not be liable for any claims or expenses arising from circumstances beyond our control, including but not limited to accidents, injuries, delayed or canceled flights, and acts or forces of nature.
- **Travel Insurance:** It is mandatory for all passengers to be covered by suitable travel and health insurance prior to departure from their country of origin. We highly recommend obtaining comprehensive insurance coverage to protect against unforeseen circumstances during travel
- **Force Majeure:** In event of Force Majeure event, including but not limited to natural disasters, acts of terrorism, war, political unrest, government advisories or regulations, pandemics, epidemics or any other unforeseen circumstances beyond the reasonable control Benchmark Incentive & Leisure Travels will not be held liable for any damages, losses, or expenses incurred as a result of the Force Majeure Event.

Itinerary Changes and Timings:



- **Flight Schedule Changes:** Please note that in the event of any changes in the flight schedule, the itinerary may be adjusted accordingly.
- **Local Conditions:** All timings provided in the itinerary are subject to local road and traffic conditions, which may affect the actual timing of activities and transfers.
- **Itinerary Alterations:** Benchmark Incentive & Leisure Travels Pvt Ltd reserves the right to alter the itinerary as necessary without compromising the quality of services provided.

Visa - Terms & Conditions:

Granting Authority: The granting of the visa is subject to the sole discretionary authority of the respected consulate/embassy.

Importance of Visa: Obtaining a visa is crucial for your travel. The conditions and requirements for obtaining a visa vary by destination, and it is essential to comply with the guidelines set by the consulate or embassy.

Assistance in Visa Application: Benchmark Incentive and Leisure Travels Pvt Ltd will provide assistance in the visa application process, ensuring that all necessary documentation is submitted. However, the ultimate decision rests with the consulate/embassy.

Inclusion of Visa Charges: Visa charges are included in the package, covering the cost of the visa application process.

Impact of Travel Uncertainties: The granting of a visa may be impacted by travel uncertainties, political situations, or other unforeseen circumstances. In such cases, Benchmark Incentive and Leisure Travels Pvt Ltd will keep you informed and work towards finding suitable alternatives.

Validity Period and Conditions: The validity period and conditions of the visa will be in accordance with the policies set by the respective consulate/embassy.

Responsibility of Travelers: Travelers are responsible for providing accurate and complete documentation required for the visa application. Any discrepancies or omissions may result in delays or denials.

Processing Time: The processing time for visas may vary, and travellers are advised to initiate the visa application process well in advance of the travel dates to avoid any last-minute complications.

Policy Revisions: In case of any revisions in visa policies, fees, or requirements, Benchmark Incentive and Leisure Travels Pvt Ltd will promptly inform you and guide you through the necessary.



BON VOYAGE



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