

MALAYSIA 03 NIGHTS & 04 DAYS

PRESENTED BY

BENCHMARK INCENTIVE & LEISURE TRAVELS PVT LTD

129, 1st Floor, Madan Arcade 1st Main Road, Domlur, Indiranagar, Bengaluru, Karnataka
560071 Tel: +91-80-4084 4000

Web: www.benchmarkholidays.com

PRICE INCLUDES:

- Return Airfare in Economy class, Ex Bangalore
- Daily breakfast at the hotel (except on arrival day).
- Half-day Kuala Lumpur City Tour including KL Tower Observation Deck entry ticket (Observation Deck only).
- Full-day Genting Highlands Tour with en-route Batu Caves visit (minimum 20-minute photo stop) and one-way cable car ride (subject to maintenance and weather conditions)
- Return airport transfers in Kuala Lumpur
- All tours and transfers sharing basis
- Airport transfers on a private basis.
- TCS

PRICE EXCLUDES

- **5% GST (Will be applicable on the total billing)**
- **Exclude RM 10 per Room / per Night Tourism tax at Kuala Lumpur**
- Any extra meals
- Vehicles provided for the tours are not at your disposal (they will pick you up, drop you off at the destination, pick you up from the destination, drop at the hotel)
- Guide Services



KERALA

4th Floor, Desk No 29 Alapatt Heritage Building, MG Road,
Kochi, Ernakulam, Kerala - 682035

GOA

7th Floor, 1/302/15, Desk No A2 & A3, Patto Area, Opp Sharam
Shakti Bhawan, Patto Area, Panaji, North Goa, Goa - 403001

HEAD OFFICE : BANGALORE

1st Floor, No 129, Madan Arcade, Domlur Service Road, 2nd Stage,
Indira Nagar, Bengaluru, Karnataka - 560071

MUMBAI

Plot 102, Man House, SV Road, Near Blue Dart Office, Vile Parle
West, Mumbai, Maharashtra - 400056

DELHI

D-1, Innov8 Ras Villas, Court Chowk Road, Saket District Center
New Delhi, South Delhi, Delhi - 110017

RAJASATHAN

Plot No 53, Sarati Nagar, Shyam Nagar, Jaipur,
Rajasthan - 302019

- Points not mentioned under inclusions
- Personal Expenses such as Laundry, telephone calls, tips & gratuity, mineral water, soft & hard drinks, portorage.
- Additional sightseeing or extra usage of the vehicle, other than mentioned in the itinerary.
- Any cost arising due to natural calamities like road blockage, political disturbances (strikes), etc. (to be borne by the client, which is directly payable on the spot).
- Any increase in taxes or fuel prices, leading to an increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- If the payment is through a Credit Card, an extra charge is 2.5% to the total billing.

SUGGESTED ITINERARY

DAY 01: ARRIVAL IN KUALA LUMPUR

- Arrival at Kuala Lumpur Airport.
- Transfer to the Hotel and check in
- Rest of the day at Leisure
- Overnight stay at the hotel.

DAY 02: KUALA LUMPUR CITY TOUR

- Breakfast at the hotel
- Half-Day Kuala Lumpur City Tour
- Visit KL Tower – Observation Deck only (entry ticket included)
- Return to the hotel
- Overnight stay at the hotel

DAY 03: GENTING HIGHLANDS TOUR

- Breakfast at the hotel
- Full-Day Genting Highlands Tour
- One-way Cable Car ride (subject to maintenance and weather conditions)
- Enroute visit to Batu Caves (minimum 20-minute photo stop only)
- Return to the hotel
- Overnight stay at the hotel



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DAY 04: DEPARTURE

- Breakfast at the hotel
- Check out from the Hotel and transfer to the Airport for your Departure Flight.

GENERAL TERMS & CONDITIONS:

Transportation: Please note that the coach provided for transfers and sightseeing will be available only as per the itinerary and will not be at your disposal.

Rate of Exchange and Airfare: The cost has been calculated based on the current airfare and an exchange rate of USD 95/-. However, the cost is subject to change according to fluctuations in exchange rates or airfare.

Hotel Confirmation & Availability:

- **Availability Disclaimer:** All packages and hotel bookings are subject to availability at the time of booking. Please be aware that we are not currently making any bookings.
- **Alternative Accommodation:** If the quoted hotel is unavailable, we will make every effort to secure an alternative hotel within the same area that meets your preferences and standards.
- **Additional Charges:** Please note that incremental charges may apply in the event of currency fluctuations, revisions in airfare, or changes in statutory charges. We will inform you promptly of any such changes and adjust the charges accordingly.
- **Exhibition and Fair Rates:** The quoted rates are not applicable during exhibitions and fairs.
- **Standard check-in and check-out:** The timings can vary slightly depending on the hotel's policies and practices. Standard Check-in Time will be at 15:00hrs, and Check-out Time will be 11:00hrs
- **Early Check-in:** Early check-in is subject to availability. Additional charges may apply for confirmed early check-in arrangements.
- **Late Check out:** Late Check out is subject to availability. Additional charges may apply for confirmed late check-out arrangements.

Passenger Information: Names of travelers, as per their passports, must be provided at least 45 days prior to departure.

Cancellation Policy: Please be aware that cancellation charges or name change charges may apply once the tickets/visas/hotels are issued/booked.



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Booking Confirmation: BENCHMARK will confirm the booking upon receipt of a 50% in advance of the estimated billing. Payment should be made via Cheque or Demand Draft in favor of “Benchmark Incentive & Leisure Travels Pvt. Ltd.,” payable at Bangalore. The remaining balance should be settled at least 20 days prior to departure.

Additional Services:

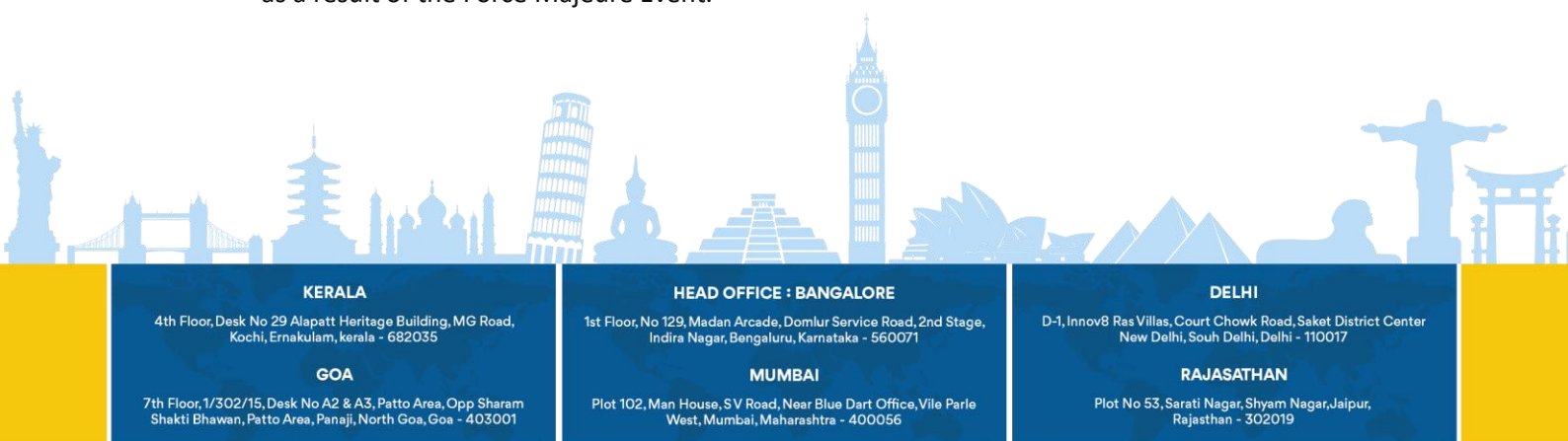
- **Group Arrivals from Different Hubs:** In the event that groups arrive from different hubs and require separate transfers or additional services, the applicable costs will be communicated and charged accordingly.
- We will provide transparent pricing and ensure that all necessary arrangements are made to meet your requirements.
- **Accommodation, Meals, and Sightseeing:** All accommodation, meals, and sightseeing/tours are organized according to the hub-wise itinerary provided.
- **Porterage** and room drop services are not included in the cost and will be charged separately if requested.

Refund Policy:

- **Unused Services:** Please note that no refunds or reductions will be provided for any services that are included in the tour but not utilized by the traveler.

Liability and Insurance:

- **Agent Capacity:** All arrangements made by Benchmark Incentive & Leisure Travels Pvt Ltd are made in the capacity of the agent only. Benchmark will not be liable for any claims or expenses arising from circumstances beyond our control, including but not limited to accidents, injuries, delayed or canceled flights, and acts or forces of nature.
- **Travel Insurance:** It is mandatory for all passengers to be covered by suitable travel and health insurance prior to departure from their country of origin. We highly recommend obtaining comprehensive insurance coverage to protect against unforeseen circumstances during travel
- **Force Majeure:** In event of Force Majeure event, including but not limited to natural disasters, acts of terrorism, war, political unrest, government advisories or regulations, pandemics, epidemics or any other unforeseen circumstances beyond the reasonable control Benchmark Incentive & Leisure Travels will not be held liable for any damages, losses, or expenses incurred as a result of the Force Majeure Event.



Itinerary Changes and Timings:

- **Flight Schedule Changes:** Please note that in the event of any changes in the flight schedule, the itinerary may be adjusted accordingly.
- **Local Conditions:** All timings provided in the itinerary are subject to local road and traffic conditions, which may affect the actual timing of activities and transfers.
- **Itinerary Alterations:** Benchmark Incentive & Leisure Travels Pvt Ltd reserves the right to alter the itinerary as necessary without compromising the quality of services provided.

*****BON VOYAGE*****

