SCANDINAVIAN ESCAPADE GROUP DEPARTURE

9 NIGHTS & 10 DAYS

APRIL 14th, 2027



BENCHMARK INCENTIVE & LEISURE TRAVELS PVT LTD

129, 1st Floor, Madan Arcade 1st Main Road Domlur, Indiranagar,

Bengaluru, Karnataka 560071 Tel: +91-80-4084 4000

Web:www.benchmarkholidays.com

KERALA

4th Floor, Desk No 29 Alapatt Heritage Building, MG Road, Kochi, Ernakulam, kerala - 682035

GOA

7th Floor, 1/302/15, Desk No A2 & A3, Patto Area, Opp Sharam Shakti Bhawan, Patto Area, Panaji, North Goa, Goa - 403001

HEAD OFFICE : BANGALORE

1st Floor, No 129, Madan Arcade, Domlur Service Road, 2nd Stage, Indira Nagar, Bengaluru, Karnataka - 560071

MUMBAI

Plot 102, Man House, S V Road, Near Blue Dart Office, Vile Parle West, Mumbai, Maharashtra - 400056

DELHI

D-1, Innov8 Ras Villas, Court Chowk Road, Saket District Center New Delhi, Souh Delhi, Delhi - 110017

RAJASATHAN

Plot No 53, Sarati Nagar, Shyam Nagar, Jaipur, Rajasthan - 302019

BENCHMARK™
Incentive & Leisure Travels Pvt. Ltd

IATA
ACCREDITED AGENT

PRICING DETAILS

PARTICULARS	COST (IN INR)
COST PER ADULT ON TWIN BASIS	INR 3,69,000/- + 5% GST
COST PER CHILD WITH EXTRA BED / TRIPLE OCCUPANCY	INR 3,44,000/- + 5% GST
COST PER CHILD WITHOUT EXTRA BED	INR 3,09,000/- + 5% GST
COST FOR INFANT	INR 1,09,000/- + 5% GST
COST PER ADULT ON SINGLE OCCUPANCY BASIS	INR 4,29,000/- + 5% GST

HOTEL DETAILS

DESTINATION	NO. OF NIGHTS	PROPOSED 4 STAR HOTELS
COPENHAGEN	2 NIGHTS	AC BELLA SKY OR SIMILAR
OSLO	1 NIGHTS	THON OSLO / RADISSON BLUE OR SIMILAR
BERGEN	2 NIGHTS	SCANDIC BERGEN OR SIMILAR
STOCKHOLM	1 NIGHTS	CLARION / RADISSON / SCANDIC OR SIMILAR
HELSINKI	2 NIGHTS	CLARION HELSINKI / RADISSON OR SIMILAR

TOUR HIGHLIGHTS

DESTINATION	SIGHTSEEING & EXPERIENCES
COPENHAGEN	GUIDED CITY TOUR: AMALIENBORG PALACE, LITTLE MERMAID, NYHAVN, CHRISTIANSBORG PALACE CANAL CRUISE
OSLO	GUIDED CITY TOUR: VIGELAND SCULPTURE PARK, HOLMENKOLLEN SKI JUMP, ROYAL PALACE TRANSFER TO BERGEN VIA NORWAY IN A NUTSHELL
BERGEN	FLOIBANEN FUNICULAR TO MOUNT FLØYEN BRYGGEN WHARF, FISH MARKET
HELSINKI	GUIDED CITY TOUR: ROCK CHURCH, SIBELIUS PARK, USPENSKI CATHEDRA
TALLINN	TALLINN GUIDED DAY TOUR
STOCKHOLM	GUIDED CITY TOUR: ROYAL PALACE, GAMLA STAN, VASA MUSEUM ARCHIPELAGO CRUISE OVERNIGHT CRUISE TO HELSINKI WITH DINNER & ENTERTAINMENT

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SUGGESTED ITINERARY

DAY 00: DEPARTURE FROM BANGALORE

- Assemble at Kempegowda International Airport (BLR).
- Guests to report at the airport as per the scheduled time for group check-in.
- Meet and greet your dedicated Tour Manager, who will assist you throughout the journey.
- Proceed with immigration and airline check-in formalities.
- Board your flight to Copenhagen and begin your European adventure.
- Overnight onboard the flight to Copenhagen.

DAY 01: ARRIVAL IN COPENHAGEN – CANAL CRUISE (LUNCH & DINNER)

- Arrive at Copenhagen Airport (CPH).
- Proceed for a private transfer to your hotel.
- Check in at the hotel and freshen up.
- In the evening, enjoy a canal cruise through the city's picturesque waterways, offering a relaxing introduction to Copenhagen's charm and illuminated sights.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Copenhagen.

DAY 02: COPENHAGEN GUIDED CITY TOUR (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel.
- Proceed for a guided city tour of Copenhagen.
- Visit Amalienborg Palace, the royal residence (exterior viewing, with a possibility of witnessing the Changing of the Guard, subject to timing).
- See The Little Mermaid, Copenhagen's iconic statue.
- Explore Nyhavn, the vibrant harbour with colourful townhouses and cafés.
- Enjoy lunch at an Indian restaurant.

- Continue sightseeing with an exterior visit to Christiansburg Palace, home to Parliament and the Royal Reception Rooms. Interior tours can be lengthy, so the focus will be on the exterior for time efficiency.
- Enjoy free time for shopping at Streat, one of Europe's longest pedestrian shopping streets.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Copenhagen.

DAY 03: COPENHAGEN – OSLO BY FLIGHT & CITY TOUR (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel and check-out.
- Proceed to Copenhagen Airport for your flight to Oslo.
- Arrive at Oslo Airport (OSL) and transfer to begin your Oslo city tour.
- Visit Vigeland Sculpture Park, the world's largest sculpture park by a single artist, showcasing Gustav Vigeland's unique works.
- Transfer to the hotel and check-in.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Oslo.

DAY 04: OSLO – BERGEN VIA NORWAY IN A NUTSHELL (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel and early check-out.
- Begin the scenic Norway in a Nutshell journey, combining train, fjord cruise and coach segments. The sequence is usually fixed by the package.
- Take a train from Oslo to Myrdal.
- Board the scenic Flåm Railway from Myrdal to Flåm, known as one of the world's steepest and most beautiful train journeys.
- Arrive in Flåm and enjoy a majestic fjord cruise through the Nærøyfjord, a UNESCO World Heritage site, surrounded by breathtaking cliffs and waterfalls.
- Take a coach transfer from Gudvangen to Voss.
- Board a train from Voss to Bergen.

- Arrive in Bergen and transfer to your hotel for check-in.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Bergen.

DAY 05: GUIDED BERGEN CITY TOUR & MOUNT FLØYEN (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel.
- Proceed for a guided Bergen city tour.
- Ride the Fløibanen Funicular to Mount Fløyen for panoramic views of Bergen and its fjords.
- Visit the historic Bryggen Wharf, a UNESCO World Heritage site, with its iconic colourful wooden houses.
- Explore the bustling Fish Market, experiencing local life and perhaps sampling some fresh seafood.
- Enjoy panoramic views, easy forest walks and photo opportunities at Mount Fløyen.
- Evening at leisure to explore on your own.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Bergen.

DAY 06: BERGEN – HELSINKI BY FLIGHT (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel and check-out.
- Proceed to Bergen Airport (BGO) for your flight to Helsinki.
- Arrive at Helsinki Airport. Upon arrival, proceed for lunch and check in to the hotel.
- Evening at leisure to explore on your own.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Helsinki.

DAY 07: FULL-DAY TRIP TO TALLINN, ESTONIA (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel.
- Transfer to the port to board a morning ferry to Tallinn, Estonia (approximately 2–2.5 hours crossing).

- Upon arrival, enjoy a guided tour of Tallinn Old Town, a UNESCO World Heritage site.
- Explore Toompea Castle (exterior), home to the Estonian Parliament.
- Visit Alexander Nevsky Cathedral, an impressive onion-domed Russian Orthodox cathedral.
- Wander through the picturesque Town Hall Square, the central hub of the Old Town.
- Enjoy free time for local shopping, including amber and handicrafts, or stop at a charming Baltic café.
- Return by ferry to Helsinki in the evening.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Helsinki.

DAY 08: HALF-DAY GUIDED CITY TOUR – OVERNIGHT CRUISE TO STOCKHOLM (BREAKFAST, LUNCH & DINNER)

- Breakfast at the hotel.
- Proceed for a guided city tour of Helsinki.
- Visit Temppeliaukio (Rock) Church, a unique church carved directly into solid rock.
- Explore Sibelius Park and Monument, dedicated to the famous Finnish composer Jean Sibelius.
- See Uspenski Cathedral, the largest Orthodox church in Western Europe, with its striking red-brick architecture.
- Enjoy lunch at an Indian restaurant.
- In the evening, transfer to the port for your overnight cruise to Stockholm.
- Overnight onboard Tallink Silja Line or Viking Line.

DAY 09: ARRIVAL IN STOCKHOLM & CITY TOUR (BREAKFAST, LUNCH & DINNER)

- Breakfast onboard the cruise.
- Proceed for a guided city tour of Stockholm.
- Visit the Vasa Museum, home to the incredibly well-preserved 17th-century warship.
- Explore Gamla Stan, Stockholm's charming Old Town, with its narrow cobblestone streets, colourful buildings and Royal Palace.

- See Stockholm City Hall, the impressive building where the Nobel banquet is held.
- Enjoy lunch at an Indian restaurant.
- Proceed to the hotel for check-in.
- Evening at leisure.
- Enjoy dinner at an Indian restaurant.
- Overnight stay in Stockholm.

DAY 10: DEPARTURE FROM HELSINKI (BREAKFAST)

- Breakfast at the hotel and check-out.
- Proceed to Helsinki Airport (HEL) for your departure flight.
- Board your flight from Helsinki to Bangalore, likely via Doha/ Dubai or another connecting hub.
- Conclude your tour with unforgettable memories.

TOUR INCLUSIONS:

Your " SCANDINAVIAN ESCAPADE " package with Benchmark Holidays includes the following to ensure a comfortable and memorable journey:

• Flights: Round-trip economy class airfare from Bangalore (BLR) to Copenhagen (CPH) and Helsinki (HEL) to Bangalore (BLR), typically via a major hub (e.g., Doha, Dubai).

• Internal flights: Copenhagen to Oslo, Bergen to Stockholm.

• Airline taxes and fuel surcharges for all flights.

Accommodation:

- 2 nights' accommodation in Copenhagen at a standard 4-star hotel.
- 1 night accommodation in Oslo at a standard 4-star hotel.
- 2 nights' accommodation in Bergen at a standard 4-star hotel.
- 1 night accommodation in Stockholm at a standard 4-star hotel.
- 1 night accommodation onboard the overnight cruise from Stockholm to Helsinki (sea-view cabins).

- 2 nights' accommodation in Helsinki at a standard 4-star hotel.

Meals:

- Daily Breakfast at the hotel
- Lunch and Dinners at Indian restaurants as specified
- Dinner onboards the cruise.

Transfers:

- All airport transfers (Copenhagen, Oslo, Bergen, Stockholm, Helsinki).
- All train, bus, and boat transfers as part of the "Norway in a Nutshell" journey.
- Transfer to port in Stockholm and from port in Helsinki for the overnight cruise.
- Ferry transfers for the full-day trip to Tallinn (Helsinki-Tallinn-Helsinki).
- All necessary transfers for sightseeing activities as per the itinerary (e.g., city tours, park visits, museum visits).

Sightseeing & Activities:

- Copenhagen: Evening Canal Cruise. City Tour (Amalienborg Palace exterior, The Little Mermaid, Nyhavn, Christiansburg Palace exterior).
- Oslo: Oslo City Tour (Vigeland Sculpture Park).
- Norway in a Nutshell: Flåm Railway journey. Fjord cruise on Nærøyfjord.
- Bergen: Fløibanen Funicular ride, Visit to Bryggen Wharf, Visit to Bergen Fish Market.
- Stockholm: Orientation Tour (Royal Palace exterior, Parliament exterior). Archipelago Cruise. City Tour (Vasa Museum entrance, Gamla Stan, Stockholm City Hall exterior). Overnight cruise from Stockholm to Helsinki (including cabin and entertainment).
- Helsinki: Helsinki City Tour (Temppeliaukio Rock Church, Sibelius Park & Monument, Uspenski Cathedral).
- Tallinn (Day Trip): Ferry to/from Tallinn. Guided tour of Tallinn Old Town (Toom pea Castle exterior, Alexander Nevsky Cathedral, Town Hall Square).

Tour Management:

- Services of a professional and experienced Benchmark Tours Manager throughout the trip.

- Assistance with airport formalities, hotel check-ins, and general coordination.

Visa Assistance:

Guidance and assistance with Schengen visa application process.

TOUR EXCLUSIONS

To ensure complete clarity, the following items are not included in your package cost:

• Government Service Tax (GST) & TCS: As applicable on the total billing amount as per Government regulations.

• Optional Tours/Activities: Any activities or excursions not specifically mentioned in the "Inclusions" section.

• Personal Expenses: Laundry, telephone calls, mini-bar consumption, porterage at hotels/airports, tips to guides/drivers/porters, beverages (alcoholic & non-alcoholic) with meals unless specified, and all other items of personal nature.

• Room Service: Charges for any room service availed at hotels.

• Early Check-in/Late Check-out: Charges for early hotel check-in or late check-out, which are subject to availability and hotel discretion.

• Surcharges: Any peak season, festival, or high demand surcharges that may apply at the time of booking or during the travel period.

• Foreign Exchange Fluctuations: Any increase in the rate of exchange leading to an increase in land arrangements, which may come into effect prior to departure.

• Medical Expenses: Any medical expenses or hospitalization costs not covered by standard travel insurance, or for pre-existing medical conditions.

• Damage Charges: Any damage caused to hotel rooms or the coach during your stay, which shall be borne by the concerned passengers.

• Force Majeure: Expenses incurred due to unforeseen circumstances such as natural calamities (e.g., landslides, floods), strikes, war, political unrest, flight delays/cancellations, or any other events beyond the control of Benchmark Holidays. Any additional costs arising from such situations will be borne by the client.

• Baggage Allowance/Overweight Charges: Any charges for excess baggage or special baggage. • Meals/Services Not Utilized: No refunds will be provided for any meals, sightseeing, or services not utilized by the passenger during the tour.

- Anything Not Specifically Mentioned: Any item or service not explicitly listed under the "Inclusions "section.

TERMS & CONDITIONS

- Benchmark will be not liable for any decision by the consulate or Immigration and Customs Enforcement
- Maximum 3 adults allowed per room. As a Third person in a Triple room, most of the hotels used roll-away beds and room size may be the same as the Double room.
- Additional supplements on account of fuel hikes as and when received would be applicable with immediate effect.
- Once an air ticket is issued, date change penalty will be applicable. Check with our Sales Officer for the applicable charges.
- The rights to vary, amend, alter or withdraw any itinerary, departure or excursion rests entirely with the company.
- Indian Lunch / dinners are pre -set and a-la carte is not possible.
- Any damage caused to the hotel rooms / coach during your stay, shall be borne by the concerned passengers.
- The company shall not accept any liability or responsibility for any damages, loss of baggage, loss, injury, accident, death, breakdown or irregularity, which may occur in carrying out the tour arrangements due to weather conditions, strikes, war, threat of war, quarantine or any other cause whatsoever and all such loss or expenses must be borne by the passengers.
- The management reserves the right to claim any additional expenses incurred due to delay or changes in schedules of train, aeroplane, bus, ship or any other services.
- The tour manager and the driver will do their best to get you as close to the monuments as possible, because in some city's coaches are restricted.

- On days when certain attractions, sights, monuments, museums, etc. are closed, the Tour Manager reserves the right to amend the Itinerary / cancel the visit.
- There are no refunds for any services i.e. meals, sightseeing, etc not utilized on your tour. For the convenience.
- The flight change/cancellation fees vary based on airline rules and currency conversion rates. For exact cancellation/change fee, please do call us.
- Partly utilized ticket and No-Show tickets cannot be cancelled.
- Flight seat Guarantee: - Subject to availability at the time of booking.
- Domestic ticket is completely non-refundable.
- Standard Check-In time at the Hotel is 1400hr-1500hrs - and Check-Out time is 1000hrs - 1200hrs. Early check-in or late check-out is subject to availability, and the hotel might charge you extra for it.
- For Hotel change/cancellation fee, vary based on hotel rules and currency conversion rates. For exact cancellation/change fee, please call us.
- Children aged 12 years or above years are fully charged by the hotel.
- Refunds shall be processed within 20 Working Days, from the date request receipt.
- Coach used for transfers & sightseeing will be provided only as per itinerary and not at disposal

PAYMENT TERM FOR THE DEPARTURE

BENCHMARK shall confirm the booking against the payment policy listed below. Payments can be made through the following modes:

- Cheque / Demand Draft – To be drawn in favour of “Benchmark Incentive & Leisure Travels Pvt Ltd.” payable at Bangalore.
- NEFT/RTGS – The Bank details are listed below for Bank transfers
- Credit Card – There will be additional 2.5% tax on total billing amount.
- CASH.

All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein below.

Advance Payment (To block the seats)	Balance Payment 45 days prior to departure
* INR 75,000 Immediate at the time of confirmation	Final Balance Amount

BANK DETAILS	
Currency	INR
Beneficiary name	BENCHMARK INCENTIVE & LEISURE TRAVELS Pvt Ltd
Bank name	ICICI Bank
Branch address	Indiranagar, Bangalore - 560038
Account no.	016905009919
IFSC Code	ICIC0000169

CANCELLATION POLICY

All services such as Airline seats / Hotel accommodation / ground transportation etc. for group tours are pre-blocked well in advance. We are still liable to pay to all our suppliers / vendors the agreed charges including penalties, if these services are released / cancelled within the below mentioned time frame. If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing.

NUMBER OF DAYS PRIOR TO DEPARTURE (WRITTEN CANCELLATION APPLICATION RECEIVED BY THE COMPANY)	AMOUNT YOU MUST PAY (CANCELLATION CHARGES % ON TOTAL TOUR PRICE)
More than 60 days	10%
60 - 46 days	50%
45 - 01 day	100%
*Above cancellation charges will apply on the Tour Price excluding the discount	