

PROPOSAL FOR KUALA LUMPUR & SINGAPORE

06 NIGHTS & 07 DAYS



DEPARTURE DATE: 21st to 27th OCTOBER 2026

GROUP SIZE – 22 PAX

BENCHMARK INCENTIVE & LEISURE TRAVELS PVT LTD

129, 1st Floor, Madan Arcade 1st Main Road Domlur, Indiranagar, Bengaluru, Karnataka

560071 Tel: +91-80-4084 4000 Fax: +91-80-40844044

E-Mail: reshma@benchmarkholidays.com Web: www.benchmarkilt.com

		
KERALA 4th Floor, Desk No 29 Alapatt Heritage Building, MG Road, Kochi, Ernakulam, Kerala - 682035	HEAD OFFICE : BANGALORE 1st Floor, No 129, Madan Arcade, Domlur Service Road, 2nd Stage, Indira Nagar, Bengaluru, Karnataka - 560071	DELHI D-1, Innov8 Ras Villas, Court Chowk Road, Saket District Center New Delhi, South Delhi, Delhi - 110017
GOA 7th Floor, 1/302/15, Desk No A2 & A3, Patto Area, Opp Sharam Shakti Bhawan, Patto Area, Panaji, North Goa, Goa - 403001	MUMBAI Plot 102, Man House, SV Road, Near Blue Dart Office, Vile Parle West, Mumbai, Maharashtra - 400056	RAJASATHAN Plot No 53, Serati Nagar, Shyam Nagar, Jaipur, Rajasthan - 302019

TOUR AND PRICING DETAILS

Destination	Proposed Hotels	Tour Package Cost For Per Pax On Single Occupancy	Tour Package Cost For Per Pax On Double Occupancy	Tour Package Cost For Per Child with Extra bed	Tour Package Cost For Per Child with No bed
Kuala Lumpur	Furama Bukit Bintang Or Similar	₹ 1,69,999 /- + 5% GST	₹ 1,40,999 /- + 5% GST	₹ 1,30,999 /- + 5% GST	₹ 1,04,999 /- + 5% GST
Singapore	Mercure Singapore Tyrwhitt Or Similar				

FLIGHT DETAILS

DATE	AIRLINE	DEPARTURE	ARRIVAL	DEPARTURE	ARRIVAL	ARRIVAL DATE
21 OCT	SRI LANKAN AIRLINES UL 174	BANGALORE	COLOMBO	0325	0450	21 OCT
21 OCT	SRI LANKAN AIRLINES UL 314	COLOMBO	KUALA LUMPUR	0740	1400	21 OCT
27 OCT	SRI LANKAN AIRLINES UL 309	SINGAPORE	COLOMBO	1950	2110	27 OCT
28 OCT	SRI LANKAN AIRLINES UL 173	COLOMBO	BANGALORE	0110	0235	28 OCT

INCLUSIONS:

- 03 Nights' Accommodation at the hotels mentioned or similar in Kuala Lumpur (No Early Check in)
- 03 Nights' Accommodation at the mentioned hotels or similar in Singapore (No Early Check in)
- All tours and transfers on a private basis with an English-speaking guide
- 2 × 500 ml water bottles per person, per day
- Private airport transfers for the group
- Ground transportation in a private, air-conditioned vehicle
- Services of a professional tour manager
- **Complimentary passport cover and travel pouch**
- **2% TCS applicable on the land package**
- **Visa assistance and applicable charges included**
- **Return airfare from Bangalore via Sri Lankan Airlines**

Kuala Lumpur

- 01 breakfast on arrival at an Indian restaurant
- Daily continental breakfast at the hotel
- 04 lunches (01 at Genting Indian Restaurant / 01 at Kuala Lumpur Indian Restaurant / 01 at Sunway / 01 at JB Indian Restaurant)
- 03 dinners at Indian restaurants in Kuala Lumpur
- Visit to Batu Caves (*complimentary, en route to/from Genting*)
- Putrajaya city tour (*complimentary, en route to/from the airport*)
- Half-day Kuala Lumpur city tour with KL Tower Observation Deck entry
- Twin tower Entrance
- Full-day Sunway tour with access to all 6 parks
- Genting Highlands tour with 2-way cable car ride and theme park entry
- Private transfer from Kuala Lumpur to Singapore
- Return airport transfers in Kuala Lumpur (*KUL Airport – Hotel – Airport*) by private coach
- English-speaking guide throughout the tours
- 2 × 500 ml water bottles per person, per day

Singapore

- Daily continental breakfast at the hotel
- 02 lunches at Indian restaurants with transfers
- 03 dinners at Indian restaurants with transfers
- 03-hour city tour covering the Civic District (drive past Parliament House, Supreme Court, City Hall), photo stops at Merlion Park and Marina Bay Sands, drive past Singapore Flyer, visit to Chinatown, and drive through Little India
- Gardens by the Bay with entry to both domes
- Full-day Universal Studios visit with lunch (guide assistance for pick-up and drop-off only)
- Afternoon Sentosa tour including cable car ride, oceanarium visit, and Wings of Time show

EXCLUSION:

- **5% GST**
- **Malaysia Visa charges & assistance**
- **Any early check in or late check out (Standard check in time 14:00)**
- Meals as mentioned in the Itinerary - Any Extra meals & Drinks at meals
- Personal Expenses such as Laundry, telephone calls, tips & gratuity, portorage, Camera charges at sightseeing
- Usage of Mini bar in the room at hotel
- Additional sightseeing or extra usage of vehicles, other than mentioned in the itinerary.
- Any cost arising due to natural calamities like road blockage, political disturbances (strikes), etc. (to be borne by the client, who is directly payable on the spot). Any medical expenses etc.
- Any increase in taxes or fuel price, leading to an increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- Hiring Guides at the monuments

IMPORTANT NOTE:

- You must produce a duly signed tour booking form at the time of tour reservation.
- You must produce PAN card and Passport Scanned copy at the time of tour reservation.

CITY	NO. OF NIGHTS	TOUR HIGHLIGHTS
Kuala Lumpur	03 Nights	Batu Caves Putrajaya Tour Half Day City Tour + KL Tower Entrance (Observation Deck) Twin tower Entrance Full Day Sunway Tour with 6 park entrance Genting Tour with 2-way cable car Entrance
Singapore	03 Nights	City Tour (3hrs) - Drive through the Civic District (Parliament House, Supreme Court, City Hall), Photo stop at Merlion Park, Marina Bay Sands (photo stop), Pass by Singapore Flyer, Visit Chinatown Singapore, Drive through Little India Singapore – vibrant Indian heritage area Garden By the Bay with two Domes Full day Universal Studio with SGD 20 cash allowance (Guide only for Pick up & drop) Afternoon Sentosa (Cable car, Oceanarium, Wings of Time)

SUGGESTED DAY WISE ITINERARY

Day 01 – Kuala Lumpur Arrival | Putrajaya & City Highlights

- Your Malaysia journey begins with a warm welcome in Kuala Lumpur
- Arrival at Kuala Lumpur International Airport: Meet & greet by your English-speaking guide
- Enjoy breakfast at an Indian restaurant
- En route visit:
 - o Putrajaya – a beautifully planned city with scenic lakes & iconic architecture
- Transfer to hotel & check-in
- Time to relax after your journey
- Lunch at Indian Restaurant
- Afternoon: **Half-Day Kuala Lumpur City Tour**
 - o Visit KL Tower – enjoy panoramic skyline views from the Observation Deck
 - o Visit Twin Tower
- Head to the Hotel & Enroute Dinner at Indian Restaurant
- Overnight Stay in Kuala Lumpur

Day 02 – Genting Highlands | Batu Caves

- Breakfast at Hotel
- Proceed to Genting Highlands
- En route visit:
 - o Batu Caves – a famous cultural & religious landmark
- Enjoy a 2-way cable car ride with scenic hill views
- Lunch at Genting Indian Restaurant
- Return to Kuala Lumpur
- Head to the Hotel & Enroute Dinner at Indian Restaurant
- Overnight Stay in Kuala Lumpur

Day 03 – Sunway Lagoon | Ultimate Theme Park Fun

- Breakfast at Hotel
- Full-day excursion to Sunway Lagoon
 - o Access to all 6 parks – Water Park, Amusement Park, Wildlife Park & more
- Lunch at Sunway Lagoon Park
- Head to the Hotel & Enroute Dinner at Indian Restaurant
- Overnight Stay in Kuala Lumpur

Day 04 – Kuala Lumpur to Singapore | Gardens by the Bay

- Breakfast at Hotel
- Check-out from hotel
- Transfer from Kuala Lumpur to Singapore via Private Coach
- Arrival & hotel check-in
- Evening visit to Gardens by the Bay
 - o Explore the Flower Dome & Cloud Forest
- Head to the Hotel & Enroute Dinner at Indian Restaurant
- Overnight Stay in Singapore

Day 05 – Singapore City Tour | Sentosa Experience

- Breakfast at Hotel
- Discover Singapore with a 3-hour City Tour
 - o Drive through the Civic District (Parliament House, Supreme Court, City Hall)
 - o Photo stop at Merlion Park – iconic symbol of Singapore
 - o Visit Marina Bay Sands (photo stop)
 - o Pass by Singapore Flyer
 - o Visit Chinatown Singapore – explore local markets & culture
 - o Drive through Little India Singapore – vibrant Indian heritage area
- Lunch at Indian Restaurant
- Afternoon visit to Sentosa Island
 - o Cable Car ride
 - o Visit S.E.A. Aquarium
 - o Enjoy Wings of Time show
- Head to the Hotel & Enroute Dinner at Indian Restaurant
- Overnight Stay in Singapore

Day 06 – Universal Studios Singapore | Thrills & Entertainment

- Breakfast at Hotel
- Full day visit to Universal Studios Singapore
 - o Enjoy rides, shows & attractions
 - o Guide assistance for transfers only
- Lunch at Universal studio park
- Head to the Hotel & Enroute Dinner at Indian Restaurant
- Overnight Stay in Singapore

Day 07 – Departure | Leisure & Shopping

- Breakfast at Hotel
- Check-out from hotel
- Lunch at Indian Restaurant
- Proceed for shopping & personal exploration
- Transfer to airport for departure

Visa Fees

Currently, no visa is required for this destination. However, if the respective government authorities introduce or revise visa regulations in the future, any applicable visa fees, documentation charges, or processing costs will be borne by the client and charged accordingly.

OUR SPECIALITY:

- Experienced and caring Tour Leader throughout the Tour.
- No Hidden Cost.
- This tour includes must-see sightseeing attractions with entry fees as per the itinerary.
- All meals and Entry tickets are included in the Package.

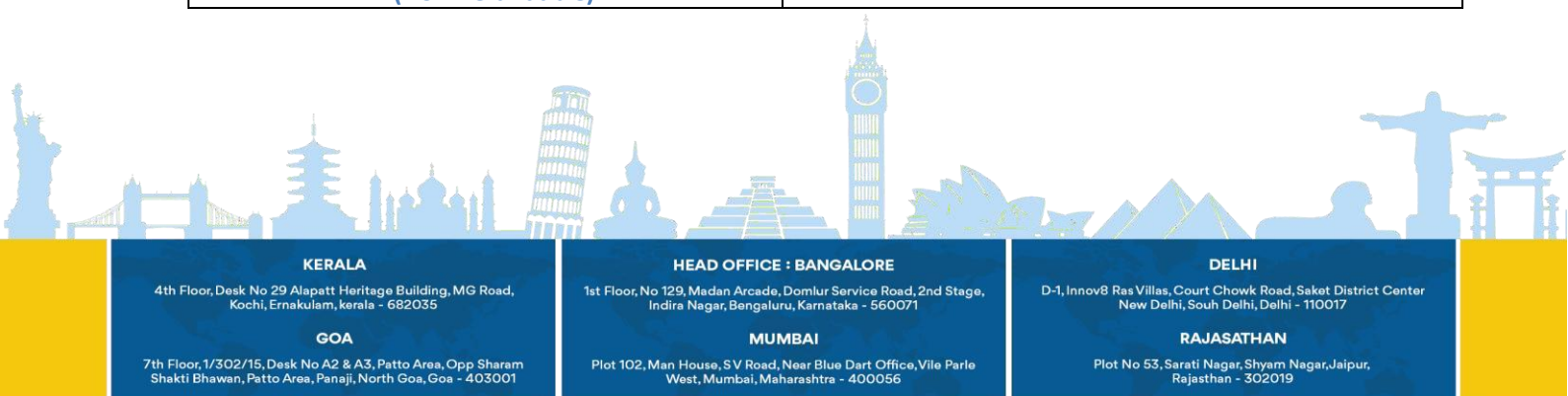
PAYMENT TERMS FOR THE DEPARTURE:

- Cheque / Demand Draft – To be drawn in Favor of “Benchmark Incentive & Leisure Travels Pvt Ltd.” payable at Bangalore.
- NEFT/RTGS – The Bank details are listed below for Bank transfers
- Credit Card – There will be additional 2.5% tax on total billing amount.
- CASH.

Bank Name	ICICI Bank Limited
Payee Name	Benchmark Incentive & Leisure Travels Private Limited
Current A/c No.	000205025216
IFSC Code	ICIC0000002
Branch	M G Road, Bangalore
SWIFT/BIC Code	ICICINBB002

All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein below.

Advance Payment (To block the seats)	Final Payment 45 days before Travel
50% Immediate at the time of confirmation (Non-Refundable)	Final Balance Amount



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Booking & Blocking Amount

The advance amount paid for blocking and confirming hotels, transportation, and activities is strictly non-refundable, as these services are secured in advance with our partners and suppliers

CANCELLATION POLICY:

All services such as Airline seats / Hotel accommodation / ground transportation etc. for group tours are pre-blocked well in advance. We are still liable to pay to all our suppliers / vendors the agreed charges including penalties if these services are released / cancelled within the below time frame. If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing.

In case of cancellation, refunds (if any) will be processed as per the applicable cancellation terms and supplier policies. Exceptions may be considered only under the following circumstances:

- Serious medical emergencies, subject to valid supporting medical documents being submitted for review.
- Unforeseen geopolitical situations, government restrictions, or force majeure events affecting travel.

Any refund in such cases will be reviewed on a case-by-case basis and will depend on recoveries received from hotels, airlines, and other service providers.

NUMBER OF DAYS PRIOR TO DEPARTURE (written cancellation application received by the company)	AMOUNT YOU MUST PAY (Cancellation charges % on total tour price)
60 - 46 days	50 %
45 - 01 days	100 %
*Above cancellation charges will apply on the Tour Price excluding the discount	

TERMS & CONDITIONS

- Benchmark will not be liable for any decision by the consulate or Immigration and Customs Enforcements.
- Maximum 3 adults are allowed per room. As a Third person in a Triple room, most of the hotels used roll-away beds and room size may be the same as the Double room.
- Once an air ticket is issued, date change penalty will be applicable. Check with our Sales Officer regarding the applicable charges.
- The itinerary is subject to change due to operational constraints, if any.
- Indian Lunch / dinners are pre -set and a-la carte is not possible.
- Any damage caused to the hotel rooms / coach during your stay shall be borne by the passengers concerned.
- The company shall not accept any liability or responsibility for any damages, loss of baggage, injury, accident, death, breakdown, or irregularity, which may occur in carrying out the tour arrangements due to weather conditions, strikes, war, threat of war, quarantine, or any other



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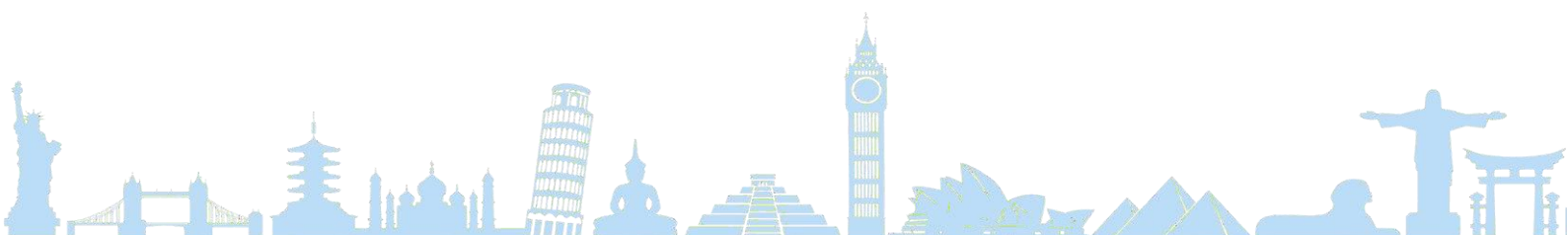
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cause whatsoever and all such loss or expenses must be borne by the passengers.

- The management reserves the right to claim any additional expenses incurred due to delay or changes in schedules of train, Flight, bus, ship, or any other services.
- The tour manager and the driver will do their best to get you as close to the monuments as possible because in some cities' coaches are restricted.
- On days when certain attractions, sights, monuments, museums, etc. are closed, the Tour Manager reserves the right to amend the Itinerary / cancel the visit.
- There are no refunds for any services i.e. meals, sightseeing, etc not utilized on your tour.
- The flight change/cancellation fees vary based on airline rules and currency conversion rates. For exact cancellation/change fee, please do call us.
- Partly utilized ticket and No-Show tickets cannot be cancelled.
- Flight seat Guarantee: - Subject to availability at the time of booking.
- Standard Check-In time at the Hotel is 1500hrs - and Check-Out time is 1100hrs. Early check-in or late check-out is subject to availability, and the hotel might charge you extra for it.
- For Hotel change/cancellation fee, vary based on hotel rules and currency conversion rates. For an exact cancellation/change fee, please call us.
- Children aged 12 years or above years are fully charged by the hotel.



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- Coach used for transfers & sightseeing will be provided only as per itinerary and not at disposal.

Hotel Confirmation:

- If we are unable to confirm the quoted hotel, we will endeavour to secure an alternate hotel within the same area.
- In the event of currency fluctuations, revision in airfare, or statutory charges, incremental charges will apply.
- The rates are not applicable during exhibitions and fairs.
- Granting Visa is subject to the sole discretionary of the respected consulate/Embassy.
- All packages/hotels are subject to availability at the time of booking. We are not holding any bookings now.

Booking and Check-in:

- Early check-in is subject to availability. Extra charges will be applicable for confirmed early check-in.
- The price is inclusive and based on current taxes and levies. Any variance in the price will be discussed, and supporting documentation will be provided.
- The tour itinerary will be as mentioned. Any modification to the terms of the itinerary is not allowed.

Payment and Exchange Rates:

- A part of the tour must be paid for in foreign exchange. The USD component will be subject to the day of the transaction, with the current rate of exchange set at 1 USD = INR 93.
- Additional charges for transfers will be incurred if passengers do not arrive or depart with the group.

Additional Services:

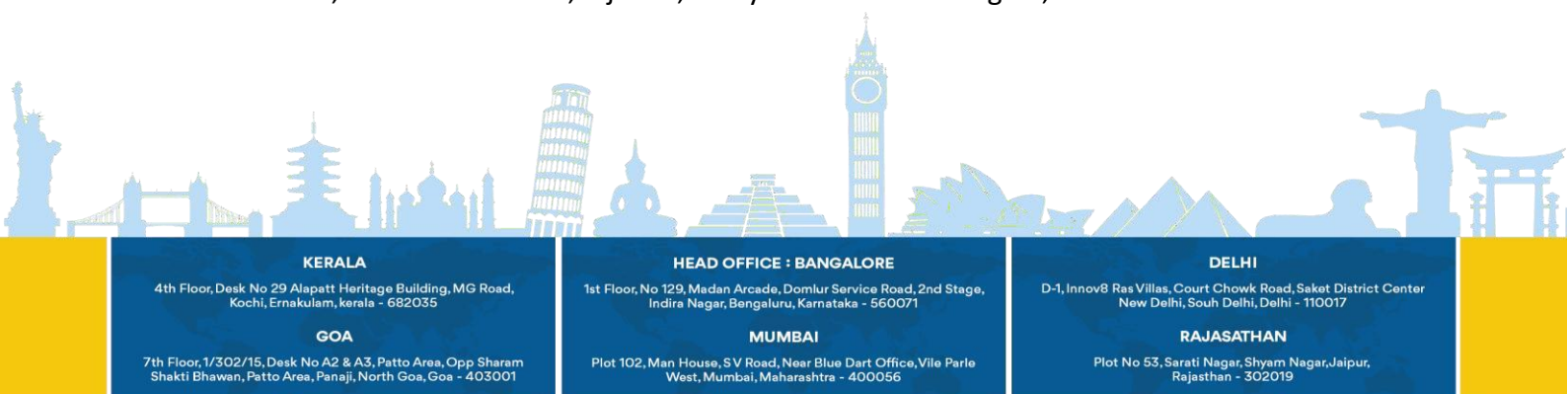
- If groups arrive from different hubs and separate transfers or additional services are required, applicable costs will be advised and charged.
- Accommodation, meals, and sightseeing/tour are as per the Hub-wise itinerary.

Refund Policy:

- No refund or reduction will be given for any services not utilized but mentioned in the Tour inclusions.

Liability and Insurance:

- All arrangements made by Benchmark Incentive & Leisure Travels Pvt Ltd are in the capacity of an agent only. Benchmark will not be liable for claims or expenses arising from circumstances beyond our control, such as accidents, injuries, delayed or cancelled flights, and acts or forces of nature.



- All passengers must be covered by suitable travel/health insurance prior to departure from the country of origin.

Itinerary Changes and Timings:

- In the event of any changes in the flight schedule, the itinerary will change.
- All timings are subject to local road and traffic conditions.
- Benchmark Travel reserves the right to alter the itinerary without altering the services.
- All specified guide/assistant/interpreter languages are subject to availability.

Additional Services Not Included:

- Portage & Room drop are not included in the cost.

Visa - Terms & Condition

- The granting of the visa is subject to the sole discretionary authority of the respected consulate/Embassy.
- Please note that obtaining a visa is crucial for your travel. The conditions and requirements for obtaining a visa vary by destination, and it is essential to comply with the guidelines set by the consulate or embassy.
- Benchmark Incentive and Leisure Travels Pvt Ltd will provide assistance in the visa application process, ensuring that all necessary documentation is submitted. However, the ultimate decision rests with the consulate/embassy.
- Visa charges are included in the package, covering the cost of the visa application process.
- It is important to note that the granting of a visa may be impacted by travel uncertainties, political situations, or other unforeseen circumstances. In such cases, Benchmark Incentive and Leisure Travels Pvt Ltd will keep you informed and work towards finding suitable alternatives.
- The validity period and conditions of the visa will be in accordance with the policies set by the respective consulate/embassy.
- Travelers are responsible for providing accurate and complete documentation required for the visa application. Any discrepancies or omissions may result in delays or denials.
- The processing time for visas may vary, and travellers are advised to initiate the visa application process well in advance of the travel dates to avoid any last-minute complications.
- In the event of any revisions in visa policies, fees, or requirements, Benchmark Incentive and Leisure Travels Pvt Ltd will promptly inform you and guide you through the necessary steps.

******* BON VOYAGE *******



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