

Feedback 2017-18

B.C.S.Govt.P.G.College, Dhamtari

The main objective of the Feedback Committee was to create a unique and useful "feedback system" with exceptional quality and services that differentiates it from other systems.

The feedback forms are filed at the mid of the year of each academic session. The questionnaire is designed to measure candidate's perception about the teacher, academic coursework, Review of Curriculum, teaching experience and overall college functioning.

Feedback form from Parents is collected in the same way. Only the students and parents can fill the forms. The regular students are considered to give feedback. Users are broadly classified into 3 categories:

1. Students
2. Parents
3. Teachers

Feedback analysis of individual teacher as well as overall functioning of the college is submitted to the Principal of the college for the corrective action. He studies the report along with IQAC members and principal of the college. Honorable Principal has appreciated the efforts taken by Feedback committee and it was recommended to explain the mechanism of the feedback with the staff members and its importance in the quality enhancement, sustenance and improvement in teaching and learning process. They were also suggested to improve the teaching learning process in the area where they are lagging behind. All the teachers were happy with the feedback mechanism which is benefiting them for the improvement in their academic excellence and academic engagement in the college. The feedbacks are collected from all stakeholders by the IQAC through feedback committee for analysis. After analysis of feedback an inclusive reports are prepared and communicated to the concerned teaching staff and heads of departments for their improvement. Feedback committee suggests improvement in the infrastructure and basic facilities after analyzing the feedback from the students.

| S.No | Feedback Type | Objective | Frequency (in Year) |
|------|-------------------------------|--|---------------------|
| 1 | Student's Feedback on college | College Facility | Once |
| 2 | Student's Feedback | Design and Review of Curriculum | Once |
| 3 | Student's Feedback on Teacher | Quality Teaching of the Teacher | Once |
| 4 | Parent's Feedback | Design and Review of Curriculum | Once |
| 5 | Parent's Feedback | Teaching- Learning and Facilities of College | Once |
| 6 | Teacher's Feedback | Design and Review of Curriculum | Once |

Report of Analysis of Feedback 2017-18

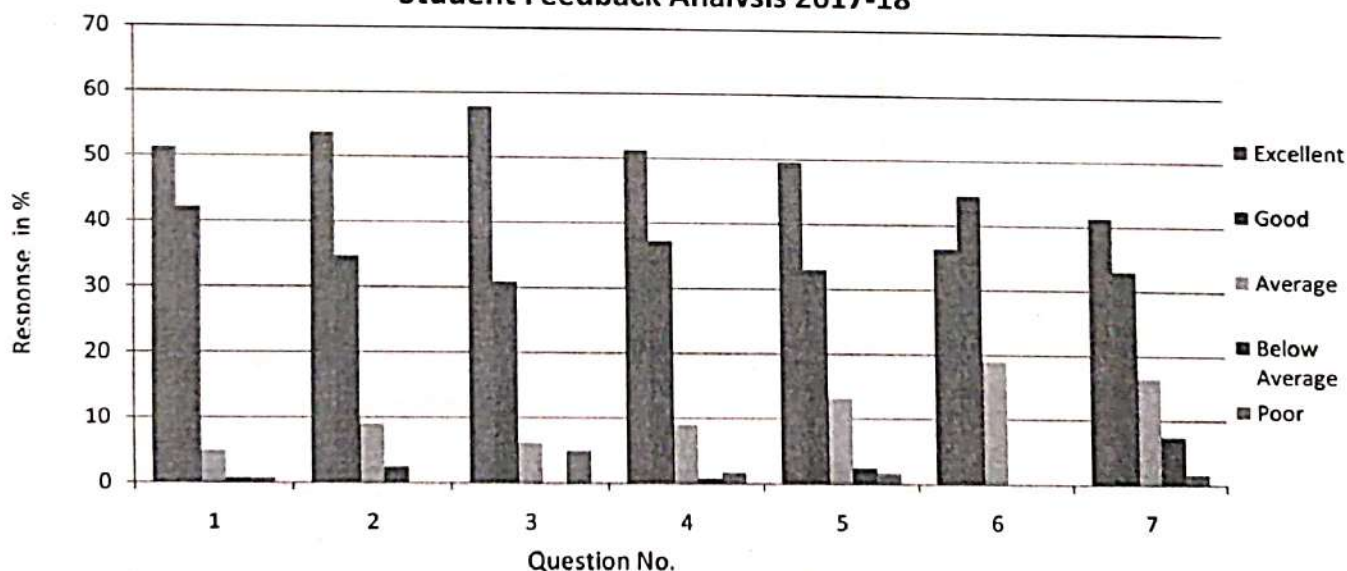
Student's Feedback regarding Curriculum-

The students are the most important stakeholder of Higher education system. The interest of participation of students at all levels both internal quality assurance and external quality assurance have played a central role.

We have collected feedback from our post graduate students. We have received (total 132 students) feedback on the syllabus of the various programmes designed by Pt.Ravishankar University Raipur and analyzed as follows-

| Qu.no | Curriculum Evaluation Point | Response in% | | | | |
|-------|--|--------------|-------|---------|---------------|------|
| | | Excellent | Good | Average | Below Average | Poor |
| 1 | Intensity of course material | 51.24 | 42.15 | 4.95 | 0.83 | 0.83 |
| 2 | Job oriented course | 53.72 | 34.71 | 9.09 | 2.48 | 0 |
| 3 | Course related to competitive exam | 57.86 | 30.97 | 6.21 | 0 | 4.96 |
| 4 | Learnable value and ideological value | 51.24 | 37.19 | 9.09 | 0.83 | 1.65 |
| 5 | Completion of course during academic session | 49.59 | 33.06 | 13.22 | 2.48 | 1.65 |
| 6 | Resource oriented course | 36.36 | 44.63 | 19.01 | 0 | 0 |
| 7 | Relevant and clarity of the course | 41.32 | 33.06 | 15.53 | 7.44 | 1.65 |

Student Feedback Analysis 2017-18



Opinion about the syllabus:

| Excellent | Good | Average | Below Average | Poor |
|-----------|---------|---------|---------------|--------|
| 48.76 % | 36.54 % | 11.16 % | 2.01 % | 1.53 % |

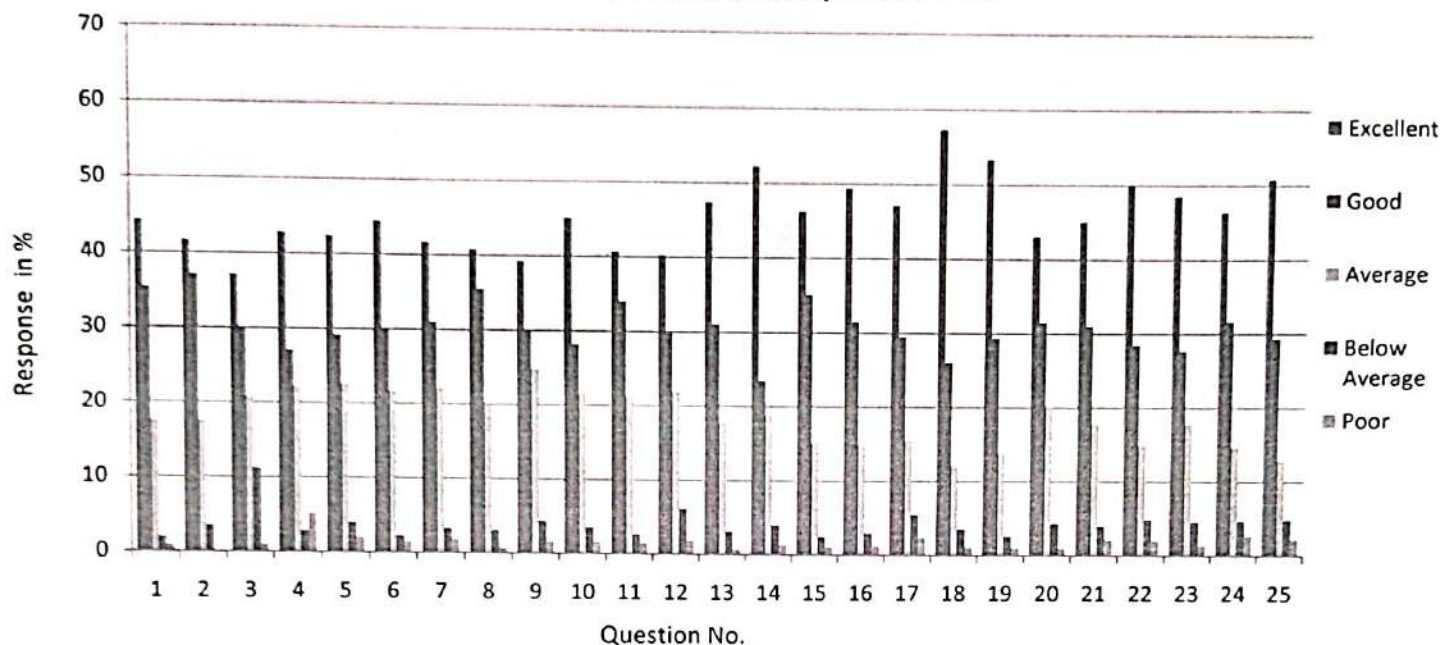
Student Feedback for College Facilities-

We have collected feedback from our post graduate students and Under graduate students. We have received total 957 student's feedback on college facility and analyzed as follows-

| Qu. no | Evaluation Point | Response in% | | | | |
|--------|---|--------------|-------|---------|---------------|------|
| | | Excellent | Good | Average | Below Average | Poor |
| 1 | Discipline in the college | 44.31 | 35.32 | 17.55 | 1.98 | 0.84 |
| 2 | Drinking water facility in college | 41.7 | 37.1 | 17.55 | 3.55 | 0.1 |
| 3 | Toilet facility | 37.09 | 30.11 | 20.69 | 11.17 | 0.94 |
| 4 | Library | 42.84 | 27.07 | 22.15 | 2.82 | 5.12 |
| 5 | Canteen | 42.42 | 29.17 | 22.46 | 3.97 | 1.98 |
| 6 | Parking Facility | 44.41 | 30.11 | 21.73 | 2.29 | 1.46 |
| 7 | Games and Sports | 41.69 | 31.03 | 22.17 | 3.34 | 1.77 |
| 8 | Cultural Activity | 40.85 | 35.52 | 19.87 | 3.13 | 0.63 |
| 9 | Seating Arrangement in class | 39.29 | 29.98 | 24.79 | 4.38 | 1.56 |
| 10 | Light /Fan | 45.14 | 28.21 | 21.54 | 3.55 | 1.56 |
| 11 | Facility of new technology | 40.65 | 33.96 | 21.21 | 2.72 | 1.46 |
| 12 | Fee counter facility | 40.24 | 29.78 | 21.94 | 6.16 | 1.88 |
| 13 | NCC/NSS/Youth Red Cross | 47.35 | 31.03 | 17.76 | 3.13 | 0.73 |
| 14 | Girls Common Room | 52.25 | 23.51 | 18.91 | 3.97 | 1.36 |
| 15 | Cleanliness in college Campus | 46.29 | 35.11 | 15.05 | 2.51 | 1.04 |
| 16 | Departmental Activities | 49.43 | 31.45 | 14.84 | 3.03 | 1.25 |
| 17 | Educational Tour (Essay ,discussion , debates , etc.) | 47.14 | 29.46 | 15.57 | 5.43 | 2.4 |
| 18 | Ragging free Environment | 57.38 | 26.01 | 12.02 | 3.55 | 1.04 |
| 19 | Sexual discrimination free environment | 53.29 | 29.37 | 13.79 | 2.61 | 0.94 |
| 20 | Pollution free campus | 43.02 | 31.45 | 20.21 | 4.38 | 0.94 |
| 21 | Participation in social works (blood donation, PSC Coaching, etc.) | 45.05 | 31.03 | 17.87 | 3.97 | 2.08 |

| | | | | | | |
|----|---|-------|-------|-------|------|------|
| 22 | Participation in public awareness rally/works | 49.82 | 28.44 | 14.94 | 4.81 | 1.99 |
| 23 | Behavior of college staff with student | 48.49 | 27.69 | 17.87 | 4.59 | 1.36 |
| 24 | Availability of Complaint Box | 46.39 | 31.67 | 14.63 | 4.7 | 2.61 |
| 25 | Availability of Suggestion Box | 50.78 | 29.36 | 12.86 | 4.81 | 2.19 |

Student Feedback Analysis 2017-18



Opinion about the College Facility :

| Excellent | Good | Average | Below Average | Poor |
|-----------|---------|---------|---------------|--------|
| 45.51 % | 30.53 % | 18.37 % | 4.02 % | 1.57 % |

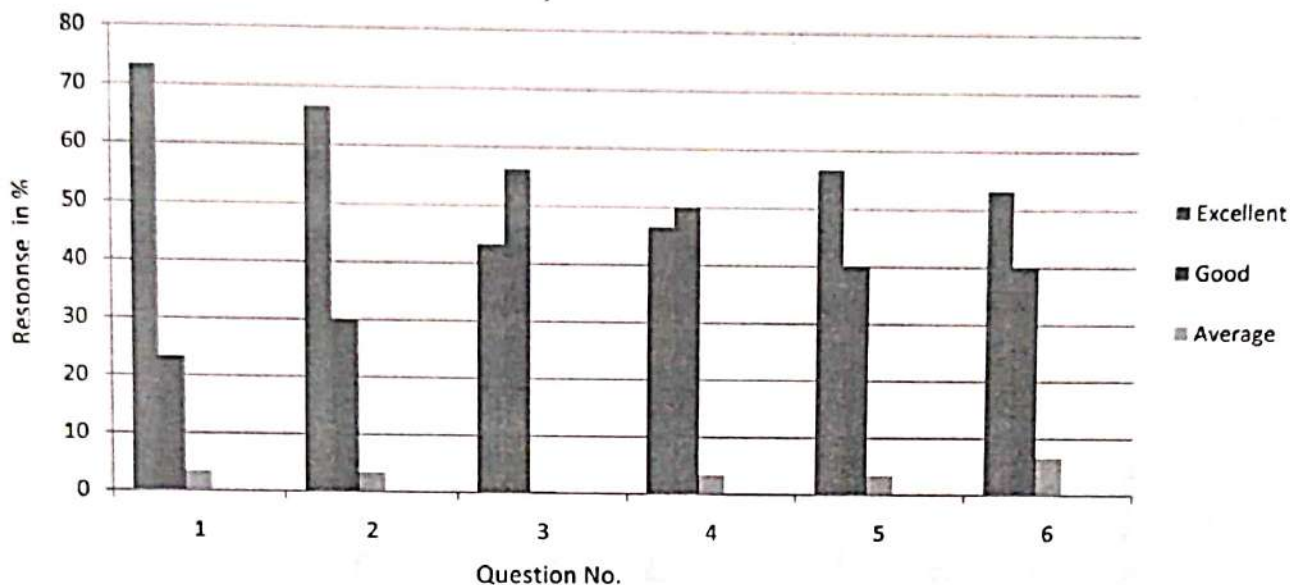
Teachers feedback for Curriculum-

The college is affiliated to Pt. Ravishankar University , Raipur (C.G.) and follows the prescribed curriculum. We have collected feedback on curriculum from respective subject teachers regarding suggestion on improvement of the syllabus of PG Courses. We have received 59 teacher's feedback on the curriculum and analyzed as follows-

| Qu.no | Curriculum Evaluation Point | Response in% | | | | |
|-------|--|--------------|-------|---------|---------------|------|
| | | Excellent | Good | Average | Below Average | Poor |
| 1 | Availability of reference books and text books | 73.33 | 23.33 | 3.34 | 0 | 0 |
| 2 | Quality and utility of the course | 66.67 | 30 | 3.33 | 0 | 0 |

| | | | | | | |
|---|--|-------|-------|------|---|---|
| 3 | Assessment of the student by the course | 43.38 | 56.28 | 0.34 | 0 | 0 |
| 4 | Job oriented course | 46.67 | 50 | 3.33 | 0 | 0 |
| 5 | Intensity if the course material | 56.67 | 40 | 3.33 | 0 | 0 |
| 6 | Inclusion of innovative technology in the course | 53.33 | 40 | 6.67 | 0 | 0 |

Teachers Feedback Analysis 2017-18



Opinion about the Syllabus by the Teachers :

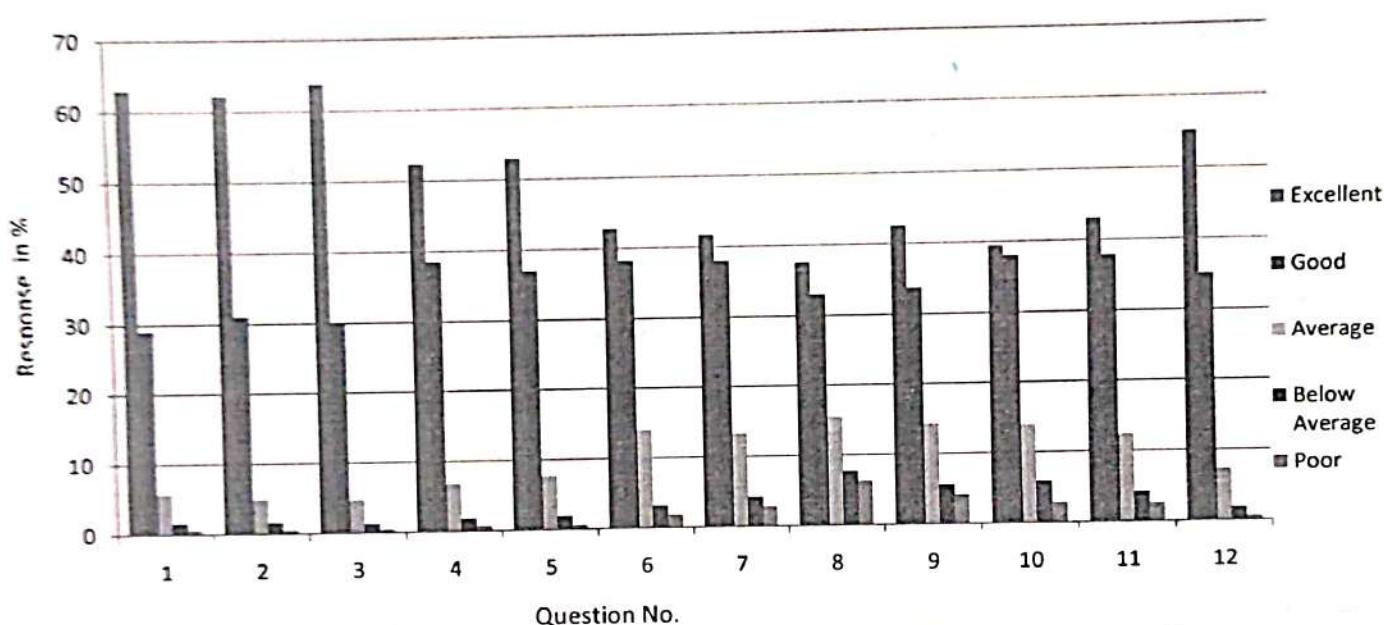
| Excellent | Good | Average | Below Average | Poor |
|-----------|---------|---------|---------------|------|
| 56.68 % | 39.93 % | 3.39 % | 0 | 0 |

Student Feedback for Teachers –

The feedback from the students is collected on the subject teacher of the various subjects and analyzed . We have received total 5277 students feedback.

| Qu. no | Evaluation Point | Response in% | | | | |
|--------|-------------------------------------|--------------|-------|---------|---------------|------|
| | | Excellent | Good | Average | Below Average | Poor |
| 1 | Punctuality of Teacher | 63.01 | 29.05 | 5.72 | 1.59 | 0.63 |
| 2 | Regularity of teacher | 62.16 | 30.97 | 4.83 | 1.57 | 0.47 |
| 3 | Subject knowledge | 63.81 | 29.9 | 4.62 | 1.25 | 0.42 |
| 4 | Expression of the subject and style | 52.36 | 38.51 | 6.71 | 1.74 | 0.68 |

| | | | | | | |
|----|--|-------|-------|-------|------|------|
| 5 | Capability of maintaining discipline in the class | 52.88 | 36.95 | 7.63 | 1.95 | 0.59 |
| 6 | Facilitating the students with book ,notes, etc. | 42.83 | 38.26 | 13.91 | 3.16 | 1.84 |
| 7 | Referring secondary resources like Reference Book, Journals, website | 41.71 | 38.02 | 13.21 | 4.24 | 2.82 |
| 8 | Use of new technologies (Projector, Laptop, etc) | 37.59 | 33.07 | 15.43 | 7.66 | 6.25 |
| 9 | Use of class test ,Presentation, Seminar, etc.) | 42.51 | 33.74 | 14.21 | 5.5 | 4.04 |
| 10 | Employment related suggestion and guidance | 39.49 | 38.04 | 13.87 | 5.85 | 2.75 |
| 11 | To suggest students regarding various problems of life | 43.09 | 37.86 | 12.32 | 4.19 | 2.54 |
| 12 | Behaviors with student and emotional attachment | 55.15 | 35.09 | 7.26 | 1.86 | 0.64 |



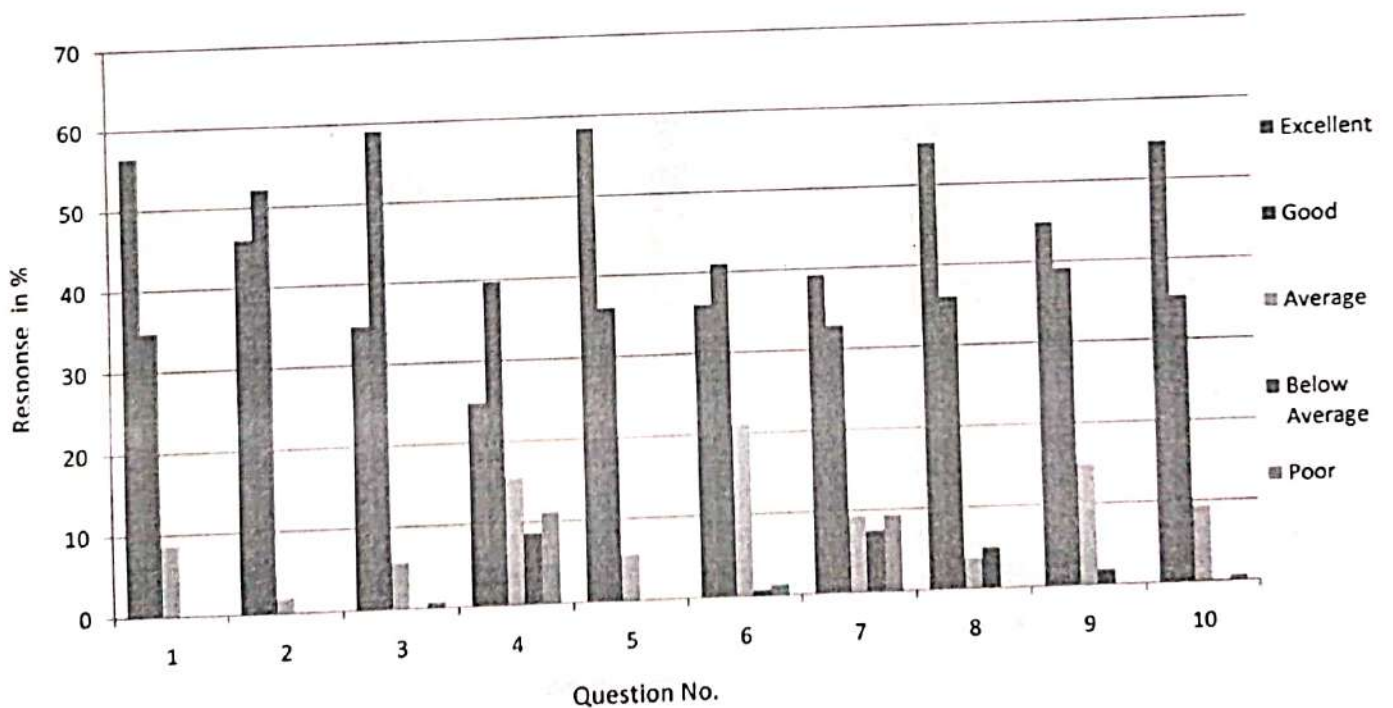
Opinion about the Teachers by the Student's :

| Excellent | Good | Average | Below Average | Poor |
|-----------|---------|---------|---------------|--------|
| 49.72 % | 34.92 % | 10 % | 3.38% | 1.975% |

Parent's Feedback For Teaching-Learning And College Facilities -

The feedback from the parent collected on the teaching-learning and college facilities and analyzed .We have received total 161 parents feedback.

| Q. no | Evaluation Point | Response in % | | | | |
|-------|---|---------------|-------|---------|---------------|-------|
| | | Excellent | Good | Average | Below Average | Poor |
| 1 | Are there sufficient and competent teacher's in your college to teach your ward? | 56.52 | 34.78 | 8.69 | 0 | 0 |
| 2 | Are you satisfied with teaching of teachers in the college? | 45.96 | 52.17 | 1.86 | 0 | 0 |
| 3 | Are you satisfied with study of your ward? | 34.78 | 59.01 | 5.59 | 0 | 0.62 |
| 4 | Do the teachers use modern technology? | 24.84 | 39.75 | 15.53 | 8.69 | 11.18 |
| 5 | Is behavior of teachers ,office staff etc. of college positive towards students? | 58.38 | 36.02 | 5.59 | 0 | 0 |
| 6 | Is positive change/effect of the college reflected in your ward? | 36.02 | 40.99 | 21.11 | 0.62 | 1.24 |
| 7 | Are you satisfied with Library facility? | 39.19 | 32.92 | 9.32 | 7.45 | 9.32 |
| 8 | Are you satisfied with the amenities such as drinking water, parking, etc in the college? | 55.28 | 36.02 | 3.73 | 4.97 | 0 |
| 9 | Are you satisfied with cultural activities arranged for the students in the college? | 44.90 | 39.13 | 14.91 | 1.86 | 0 |
| 10 | Will you advise other students to study in this college? | 54.66 | 35.40 | 9.32 | 0 | 0.62 |



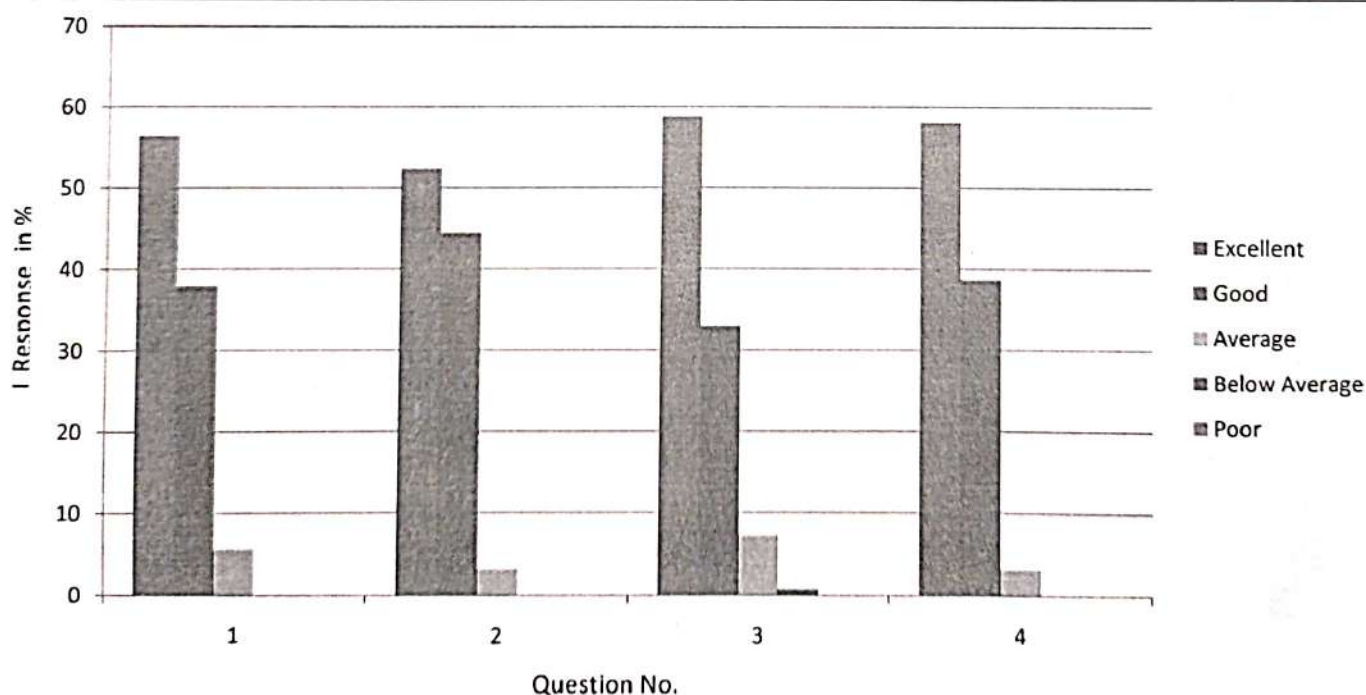
Opinion about the Teaching-Learning And College Facilities by the Parents :

| | | | | |
|-----------|-------|---------|---------------|------|
| Excellent | Good | Average | Below Average | Poor |
| 45.053% | 40.6% | 9.656% | 2.359% | 2.3% |

Parent's Feedback for Syllabus by the Parents :

The feedback from the parent collected on the syllabus of the various programmes .We have received total 124 parents feedback on the syllabus of the various programmes designed and analyzed as follows-

| Qu. no | Curriculum Evaluation Point | Response in% | | | | |
|--------|---|--------------|-------|---------|---------------|------|
| | | Excellent | Good | Average | Below Average | Poor |
| 1 | Job oriented course | 56.45 | 37.9 | 5.64 | 0 | 0 |
| 2 | Development of mental ability by the course | 52.41 | 44.35 | 3.22 | 0 | 0 |
| 3 | Relevant course in solving local problems | 58.87 | 33.06 | 7.25 | 0.8 | 0 |
| 4 | Fulfillment of expectation by the course | 58.06 | 38.7 | 3.22 | 0 | 0 |



Opinion about the Syllabus by the Parents :

| Excellent | Good | Average | Below Average | Poor |
|-----------|-------|---------|---------------|------|
| 56.45% | 38.5% | 4.83% | 0.2% | 0 |

(Sahu)

In-charge Feedback Committee
Dr. Chandrika Sahu

(Signature)
Principal

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