

Qualification Pack



Ambulance Driver

QP Code: ASC/Q9706

Version: 1.0

NSQF Level: 4

Automotive Skills Development Council || 153, Gr Floor, Okhla Industrial Area, Phase - III, Leela Building
New Delhi - 110020

Qualification Pack

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ASC/Q9706: Ambulance Driver

Brief Job Description

Individuals at this job need to drive ambulance and transport sick, injured, or convalescent persons. Individual needs to place patients on stretcher and load stretcher into ambulance, usually with help of the attendant.

Personal Attributes

This job requires the individual to drive continuously for long hours under tiring and demanding physical and city traffic conditions. Individual must be very calm and physically fit with the ability to control aggressive patients. The individual should be skilful to drive in a manner that he avoids sudden motion detrimental to patients.

Applicable National Occupational Standards (NOS)

Compulsory NOS:

1. [ASC/N0012: Practice HSE and security related guidelines](#)
2. [ASC/N9709: Assess road and service worthiness of ambulance](#)
3. [ASC/N9710: Control Room Co-ordination](#)
4. [ASC/N9711: Take the patient to the destination](#)

Qualification Pack (QP) Parameters

Sector	Automotive
Sub-Sector	Road Transportation
Occupation	Driving
Country	India
NSQF Level	4
Aligned to NCO/ISCO/ISIC Code	NCO-2015/8322.0301
Minimum Educational Qualification & Experience	10th Class with 1-2 years of experience Driving a Commercial Vehicle/Ambulance OR Certificate (ASDC Driving Level 3 Certificate) with 0-6 Months of experience

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Minimum Level of Education for Training in School	
Pre-Requisite License or Training	ASDC Ambulance Driver module Compulsory: laws and regulations related to road use and safety Voluntary: stress management Optional: GPS Navigation
Minimum Job Entry Age	18 Years
Last Reviewed On	30/07/2013
Next Review Date	30/06/2020
Deactivation Date	30/06/2020
NSQC Approval Date	20/07/2015
Version	1.0

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ASC/N0012: Practice HSE and security related guidelines

Description

This OS unit is about being aware of, communicating and taking steps towards minimizing potential hazards and dangers of accidents on the job and maintaining a clean work environment

Elements and Performance Criteria

Communicating potential accident points

To be competent, the user/individual on the job must be able to:

- PC1.** spot and report potential safety issues while driving
- PC2.** follow rules and regulations laid down by transport authorities
- PC3..** follow company policy and rules to avoid safety, health and environmental problems

Cleanliness and hygiene

To be competent, the user/individual on the job must be able to:

- PC4..** ensure cleanliness of ambulance
- PC5.** escalate issues related to cleanliness and hygiene issues to concern department
- PC6..** escalate issues related to hazardous material to concerned authority internal and external

Limit damage to people/client and public

To be competent, the user/individual on the job must be able to:

- PC7..** take immediate and effective action to limit the danger or damage, without increasing the danger or threat to yourself or others
- PC8.** follow instructions or guidelines for limiting danger or damage in respect of equipment on board such as oxygen cylinders.
- PC9.** escalate the issue immediately if you cannot deal effectively with the danger
- PC10..** give clear information or instructions to others to allow them to take appropriate action
- PC11.** record and report details of the danger in line with operator guidelines
- PC12.** report any difficulties you have keeping to your organizations health and safety instructions or guidelines, giving full and accurate details
- PC13..** check the exhaust as per the recommended guideline and ensure the ambulance is meeting the emission norms. in case not get the ambulance retuned/ adjusted.
- PC14.** get the waste from routine cleaning, changed spare parts etc. disposed off as per environmental norms

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** organization's instructions or guidelines relating to dealing with and reporting safety and emergency issues
- KU2.** what action you can take, and are authorized to take, to limit danger
- KU3.** methods of effective and appropriate communication to let others know about the safety, cleanliness and emergency situations

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- KU4.** where and how to get help in dealing with safety and emergency situations
- KU5.** how to use appropriate equipment and alarm systems to limit danger
- KU6.** alternate routes in case of natural calamity, road construction work etc.

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** to effectively communicate the safety, cleanliness and emergency issues
- GS2.** keep all the safety equipments in an organized manner so that there is no difficulty to find them
- GS3.** report potential sources of danger
- GS4.** follow prescribed procedure to address safety and emergency issues
- GS5.** learn from past mistakes regarding use of safety and emergency issues
- GS6.** spot safety and cleanliness issues
- GS7.** assess impact of hazardous material, activity, incident

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Communicating potential accident points</i>	7	15	-	-
PC1. spot and report potential safety issues while driving	3	5	-	-
PC2. follow rules and regulations laid down by transport authorities	2	5	-	-
PC3.. follow company policy and rules to avoid safety, health and environmental problems	2	5	-	-
<i>Cleanliness and hygiene</i>	7	15	-	-
PC4.. ensure cleanliness of ambulance	3	5	-	-
PC5. escalate issues related to cleanliness and hygiene issues to concern department	2	5	-	-
PC6.. escalate issues related to hazardous material to concerned authority internal and external	2	5	-	-
<i>Limit damage to people/client and public</i>	16	40	-	-
PC7.. take immediate and effective action to limit the danger or damage, without increasing the danger or threat to yourself or others	2	5	-	-
PC8. follow instructions or guidelines for limiting danger or damage in respect of equipment on board such as oxygen cylinders.	2	5	-	-
PC9. escalate the issue immediately if you cannot deal effectively with the danger	2	5	-	-
PC10.. give clear information or instructions to others to allow them to take appropriate action	2	5	-	-
PC11. record and report details of the danger in line with operator guidelines	2	5	-	-
PC12. report any difficulties you have keeping to your organizations health and safety instructions or guidelines, giving full and accurate details	2	5	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC13.. check the exhaust as per the recommended guideline and ensure the ambulance is meeting the emission norms. in case not get the ambulance retuned/ adjusted.	2	5	-	-
PC14. get the waste from routine cleaning, changed spare parts etc. disposed off as per environmental norms	2	5	-	-
NOS Total	30	70	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	ASC/N0012
NOS Name	Practice HSE and security related guidelines
Sector	Automotive
Sub-Sector	Road Transportation
Occupation	Driving
NSQF Level	4
Credits	TBD
Version	1.0
Last Reviewed Date	30/07/2013
Next Review Date	30/07/2013
NSQC Clearance Date	28/09/2015

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ASC/N9709: Assess road and service worthiness of ambulance

Description

This OS unit is about to ensure that the ambulance is road worthy for use and well equipped to serve the patients. The individual is responsible to check thoroughly before starting the trip.

Scope

This unit/ task covers the following: Assess the road worthiness of ambulance as per the:

- Medical requirements/supplies
- CMVR guidelines
- Additional HSE requirements

Elements and Performance Criteria

Ambulance road worthiness

To be competent, the user/individual on the job must be able to:

- PC1.** check that the ambulance meets basic legal and compliance related requirements as per : CMVR guidelines from MoRTH and other guidelines issued by Road Transport Authorities like RTOs any other safety, security and environmental guidelines
- PC2.** check ambulance for technical defects or immediate need for servicing like oil/filter change , coolant and fuel levels and tyre inflation levels
- PC3..** record all deviations observed while carrying out
- PC4.** record any other deviations observed during the trip

Basic check before the trip

To be competent, the user/individual on the job must be able to:

- PC5.** check the level of oxygen in the cylinder and ensure it to be refilled in case empty
- PC6.** check the stretcher for any damages with respect to the durability or physical damages
- PC7.** check the ambulance is equipped with a sphygmomanometer (blood pressure instrument)
- PC8.** in case of an i.c.u. ambulance , ensure that the ventilator system and nebulizer is working as per requirement in addition to the equipments mentioned

Escalation of technical problem

To be competent, the user/individual on the job must be able to:

- PC9..** report actual or possible defects to the supervisor in enough detail so they can diagnose the problem
- PC10.** in consultation with superiors conclude about the road worthiness of ambulance and if found unfit to decide to use another ambulance

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

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- KU1.** companys policies on: road worthiness requirement; basic compliance to technical requirements and standards; safety and hazards
- KU2.** medical requirements to be followed in ambulance
- KU3.** CMVR guidelines and other specific local regulations
- KU4.** organization structure
- KU5.** escalation procedure

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** read and understand technical standards of ambulance operation in terms of medical systems in ambulance
- GS2.** follow supervisors instructions
- GS3.** communicate with assistant and the doctor (in case of I.C.U. ambulance only)
- GS4.** when not to use the ambulance due to technical and/or compliance related issues
- GS5.** how to learn from past mistakes and identify potential problems

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Ambulance road worthiness</i>	12	31	-	-
PC1. check that the ambulance meets basic legal and compliance related requirements as per : CMVR guidelines from MoRTH and other guidelines issued by Road Transport Authorities like RTOs any other safety, security and environmental guidelines	3	8	-	-
PC2. check ambulance for technical defects or immediate need for servicing like oil/filter change , coolant and fuel levels and tyre inflation levels	4	8	-	-
PC3.. record all deviations observed while carrying out	2	8	-	-
PC4. record any other deviations observed during the trip	3	7	-	-
<i>Basic check before the trip</i>	8	28	-	-
PC5. check the level of oxygen in the cylinder and ensure it to be refilled in case empty	2	7	-	-
PC6. check the stretcher for any damages with respect to the durability or physical damages	2	7	-	-
PC7. check the ambulance is equipped with a sphygmomanometer (blood pressure instrument)	2	7	-	-
PC8. in case of an i.c.u. ambulance , ensure that the ventilator system and nebulizer is working as per requirement in addition to the equipments mentioned	2	7	-	-
<i>Escalation of technical problem</i>	5	16	-	-
PC9.. report actual or possible defects to the supervisor in enough detail so they can diagnose the problem	2	8	-	-
PC10. in consultation with superiors conclude about the road worthiness of ambulance and if found unfit to decide to use another ambulance	3	8	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
NOS Total	25	75	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	ASC/N9709
NOS Name	Assess road and service worthiness of ambulance
Sector	Automotive
Sub-Sector	Road Transportation
Occupation	Driving
NSQF Level	4
Credits	NA
Version	1.0
Last Reviewed Date	30/07/2013
Next Review Date	30/07/2015
NSQC Clearance Date	20/07/2015

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ASC/N9710: Control Room Co-ordination

Description

This OS unit is about the ambulance driver coordinating with the central control room for picking the patient from the accident site/home location / other diagnostic centers, hospitals

Scope

The unit/ task covers the following:

Elements and Performance Criteria

Compliance to duty

To be competent, the user/individual on the job must be able to:

- PC1.** report to the designated ambulance parking location on time as per the schedule
- PC2.** start the ambulance for the day on receipt of a call from the control room
- PC3.** handover the ambulance to the next driver on completion of shift and inform him about operational problems in the ambulance (if any)
- PC4.** Follow the protocol regarding patient to be accompanied by medical staff, and assistance in communication, emergency handling

Control room coordination

To be competent, the user/individual on the job must be able to:

- PC5.** receive a call from the control room and get all information pertaining to the patient location, landmark, type & seriousness of emergency
- PC6.** intimate the control room post admitting the patient in the hospital/dropping him to specified location

Escalation of problems

To be competent, the user/individual on the job must be able to:

- PC7..** the inability to reach the patient location in case of traffic jams or ambulance breakdowns
- PC8.** immediate requirement of the doctor in case of any emergency situation

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** policies on: personnel management, duty reporting procedure and associated MIS compliance
- KU2.** reporting structure within organization
- KU3.** control room communication protocol and procedure
- KU4.** problem escalation procedure
- KU5.** route planning information system if any
- KU6.** route knowledge within each city
- KU7.** ambulance tracking technologies like GPS (if applicable)
- KU8.** Access points in hospitals and diagnostic centers

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Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** the signboards mentioning about the various places and its directions on the road
- GS2.** information provided on the medical equipments
- GS3.** communicate with the ambulance attendant about any issue while driving
- GS4.** inform the control room for in case of any support required
- GS5.** if required , talk with the patient in a calm and friendly manner to soothe him

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Compliance to duty</i>	12	38	-	-
PC1. report to the designated ambulance parking location on time as per the schedule	2	9	-	-
PC2. start the ambulance for the day on receipt of a call from the control room	2	9	-	-
PC3. handover the ambulance to the next driver on completion of shift and inform him about operational problems in the ambulance (if any)	2	9	-	-
PC4. Follow the protocol regarding patient to be accompanied by medical staff, and assistance in communication, emergency handling	6	11	-	-
<i>Control room coordination</i>	8	19	-	-
PC5. receive a call from the control room and get all information pertaining to the patient location, landmark, type & seriousness of emergency	5	10	-	-
PC6. intimate the control room post admitting the patient in the hospital/dropping him to specified location	3	9	-	-
<i>Escalation of problems</i>	5	18	-	-
PC7.. the inability to reach the patient location in case of traffic jams or ambulance breakdowns	2	9	-	-
PC8. immediate requirement of the doctor in case of any emergency situation	3	9	-	-
NOS Total	25	75	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	ASC/N9710
NOS Name	Control Room Co-ordination
Sector	Automotive
Sub-Sector	Road Transportation
Occupation	Driving
NSQF Level	4
Credits	NA
Version	1.0
Last Reviewed Date	30/07/2013
Next Review Date	30/07/2015
NSQC Clearance Date	20/07/2015

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ASC/N9711: Take the patient to the destination

Description

This OS unit is about the individual driving safely and taking the patients to hospital/home location using the quickest route

Scope

This unit/ task covers the following:

- driving safely to ensure patient safety
- taking the patient safely using the quickest route
- traffic regulations to be followed
- conduct with patients and their relatives

Elements and Performance Criteria

Conformance to standard driving practices

To be competent, the user/individual on the job must be able to:

- PC1..** confirm all checks have been carried out for road worthiness of the ambulance.
- PC2..** confirm all papers and documents including driving license, ambulance documents are available.
- PC3..** start the ambulance and before moving re confirm all gauges are functioning including in built navigation system if available
- PC4..** change gear smoothly and in good time; coordinate the change of gears with steering control and acceleration
- PC5.** use the accelerator, steering control and brakes correctly to regulate speed and bring the ambulance to a stop safely
- PC6.** coordinate the operation of all controls to manoeuvre the ambulance safely and responsibly in all weather and road conditions in forward gear. In reverse gear to take help of assistant.
- PC7..** use the windows, wipers, demisters and climate and ventilation controls so that you can see clearly
- PC8.** monitor and respond correctly to gauges, warning lights and other aids when driving
- PC9.** in case of any malfunctioning or breakdown, immediately attend to the problem by :- stopping the ambulance at a safe place-carrying out a quick diagnostic check-carrying out minor adjustments or temporary repairs if possible-asking for help in case of major problems by accurately reporting the exact nature of problem so that adequate help is made available at all times while driving to practice good driving habits of gear change, acceleration and braking to ensure obtaining maximum fuel efficiency

Taking the patient

To be competent, the user/individual on the job must be able to:

- PC10..** after reaching the patient location, confirm the name and pull out the stretcher, load the patient on stretcher and transfer the patient safely in the ambulance
- PC11.** start the engine, switch on the siren, wear seat belt and ensure that front row passenger also wears the belt. Also ensure that all doors are locked

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- PC12.** select the destination route of the patient considering the traffic conditions and distance
- PC13..** start and adjust air conditioning and as per requirement
- PC14.** drive through the selected route without violating any traffic norms
- PC15..** If unsure about the route stop and ask for directions from locals
- PC16..** avoid using high beam lights in city
- PC17.** do not use mobile phone while driving
- PC18.** stop the ambulance and with the help of attendant pull out the patient onstretcher and do the following based on applicability:
 - o if the patient is being taken to hospital in that case , take the patient onstretcher and take him to the hospital
 - o if the patient is taken to home , then based on the physical condition ofthe patient , provide assistance in taking him to his home

Conformance to trafficregulation

To be competent, the user/individual on the job must be able to:

- PC19..** Conformance to state specific traffic regulations such as switch on the siren while moving in traffic change lanes safely at appropriate speed and observing traffic conditions overtake other road users legally, safely and by using correct signaling at all times observe the speed and distance in relation to ambulances ahead, behind and on the sides and maintain a safe distance from other ambulances. signal your intentions correctly to other road users within a safe, systematic routine respond appropriately to all permanent and temporary traffic signals, signs and road markings as well as hand signals of traffic policeman. use indicators and arm signals to signal intentions as per the traffic requirements Use the parking light when stationary, where needed select a safe, legal and convenient place to stop; secure the ambulance safely on gradients using hand brakes and wheel choke check for oncoming cyclists, pedestrians and other traffic before opening your door remain calm and composed during difficult situations like traffic jam, accidents and strictly avoid any feud with fellow commuters and other public.
- PC20.** . Give preference and right of road usage to children, elderly and differentlyabled. Comply with any related rules, regulations and practices for handlinggeneral public issues as well as show consideration towards stray animals.

To be competent, the user/individual on the job must be able to:

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Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** policies on safe driving practices; system and processes to ensure safe driving
- KU2.** reporting structure
- KU3.** problem escalation procedure
- KU4.** safe driving techniquessuch as avoid over speeding and follow prescribed limits maintain safe distance from other vehicles avoid pot holes, stones, otherstrewn objects in case of bridges and underpasses, observe and avoid driving when water level is above danger mark observe movement of pedestriansto avoid collision observe movement of stray animals to avoid collision
- KU5.** alternate routes in case of natural calamity, road construction work etc.

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- KU6.** troubleshooting techniques in the event of technical problems like wheel changing by using jack
- KU7.** traffic regulations
- KU8.** elements of good driving habits for obtaining fuel efficiency :avoid clutch ridingavoid frequent changing of gearsavoid frequent brakingavoid over speedingavoid idling of engine beyond reasonable limitavoid high idling speed setting in engineensure there is no brake bindingobtain right grade of fuel from authorized outlets onlyensure correct quantity of fuel received as per bill

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** to communicate effectively in local language and also preferably basic spoken Hindi and basic written English
- GS2.** communicate information in a format that the patient or its relative is able to interpret
- GS3.** seamlessly coordinate with control room to ensure timely reaching to patient location and taking to destination
- GS4.** assist other drivers who require help and take help where needed
- GS5.** keep oneself updated with the new ambulance technologies and functionalities
- GS6.** gain knowledge/ experience from driving on of different routes
- GS7.** Plan and drive based on traffic and road condition using radio links/navigation aids where available
- GS8.** Plan safe handling of patients Eg aggressive and violent, differently abled patients
- GS9.** fitness of ambulance for safe driving
- GS10.** breakdown condition
- GS11.** accident and emergency situations and medical emergencies
- GS12.** assess the problem, evaluate the possible solution(s) and use an optimum /best possible solution(s)
- GS13.** identify immediate or temporary solutions to resolve delays and crisis situations
- GS14.** resolve conflict while dealing with patient and its relatives
- GS15.** how to learn from past mistakes to resolve technical and non-technical problems

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Conformance to standard driving practices</i>	9	36	-	-
PC1.. confirm all checks have been carried out for road worthiness of the ambulance.	1	4	-	-
PC2.. confirm all papers and documents including driving license, ambulance documents are available.	1	4	-	-
PC3.. start the ambulance and before moving re confirm all gauges are functioning including in built navigation system if available	1	4	-	-
PC4.. change gear smoothly and in good time; coordinate the change of gears with steering control and acceleration	1	4	-	-
PC5. use the accelerator, steering control and brakes correctly to regulate speed and bring the ambulance to a stop safely	1	4	-	-
PC6. coordinate the operation of all controls to manoeuvre the ambulance safely and responsibly in all weather and road conditions in forward gear. In reverse gear to take help of assistant.	1	4	-	-
PC7.. use the windows, wipers, demisters and climate and ventilation controls so that you can see clearly	1	4	-	-
PC8. monitor and respond correctly to gauges, warning lights and other aids when driving	1	4	-	-
PC9. in case of any malfunctioning or breakdown, immediately attend to the problem by :-stopping the ambulance at a safe place-carrying out a quick diagnostic check-carrying out minor adjustments or temporary repairs if possible-asking for help in case of major problems by accurately reporting the exact nature of problem so that adequate help is made available at all times while driving to practice good driving habits of gear change,acceleration and braking to ensure obtaining maximum fuel efficiency	1	4	-	-
<i>Taking the patient</i>	9	35	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC10. after reaching the patient location , confirm the name and pull out the stretcher, load the patient on stretcher and transfer the patient safely in the ambulance	1	4	-	-
PC11. . start the engine, switch on the siren , wear seat belt and ensure that front row passenger also wear the belt. Also ensure that all doors are locked	1	4	-	-
PC12. select the destination route of the patient considering the traffic conditions and distance	1	4	-	-
PC13. start and adjust air conditioning and as per requirement	1	4	-	-
PC14. drive through the selected route without violating any traffic norms	1	4	-	-
PC15. If unsure about the route stop and ask for directions from locals	1	3	-	-
PC16. avoid using high beam lights in city	1	3	-	-
PC17. do not use mobile phone while driving	1	4	-	-
PC18. stop the ambulance and with the help of attendant pull out the patient on stretcher and do the following based on applicability: o if the patient is being taken to hospital in that case , take the patient on stretcher and take him to the hospital o if the patient is taken to home , then based on the physical condition of the patient , provide assistance in taking him to his home	1	5	-	-
<i>Conformance to traffic regulation</i>	2	9	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<p>PC19.. Conformance to state specific traffic regulations such as switch on the siren while moving in traffic change lanes safely at appropriate speed and observing traffic conditions overtake other road users legally, safely and by using correct signaling at all times observe the speed and distance in relation to ambulances ahead, behind and on the sides and maintain a safe distance from other ambulances. signal your intentions correctly to other road users within a safe, systematic routine respond appropriately to all permanent and temporary traffic signals, signs and road markings as well as hand signals of traffic policeman. use indicators and arm signals to signal intentions as per the traffic requirements Use the parking light when stationary, where needed select a safe, legal and convenient place to stop; secure the ambulance safely on gradients using hand brakes and wheel choke check for oncoming cyclists, pedestrians and other traffic before opening your door remain calm and composed during difficult situations like traffic jam, accidents and strictly avoid any feud with fellow commuters and other public.</p>	1	5	-	-
<p>PC20. . Give preference and right of road usage to children, elderly and differentlyabled. Comply with any related rules, regulations and practices for handlinggeneral public issues as well as show consideration towards stray animals.</p>	1	4	-	-
	-	-	-	-
.	-	-	-	-
NOS Total	20	80	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	ASC/N9711
NOS Name	Take the patient to the destination
Sector	Automotive
Sub-Sector	Road Transportation
Occupation	Driving
NSQF Level	4
Credits	NA
Version	1.0
Last Reviewed Date	30/07/2013
Next Review Date	30/07/2015
NSQF Clearance Date	20/07/2015

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Assessment Guidelines and Assessment Weightage

Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Element/ Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each Element/ PC.
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/ training center based on these criteria.
6. To pass the Qualification Pack assessment, every trainee should score the Recommended Pass % aggregate for the QP.
7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.

Recommended Pass % : 70

Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
ASC/N0012.Practice HSE and security related guidelines	30	70	-	-	100	15
ASC/N9709.Assess road and service worthiness of ambulance	25	75	-	-	100	25
ASC/N9710.Control Room Co-ordination	25	75	-	-	100	30
ASC/N9711.Take the patient to the destination	20	80	-	-	100	30

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National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
Total	100	300	-	-	400	100

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Acronyms

NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training

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Glossary

Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria (PC)	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.

Qualification Pack

Knowledge and Understanding (KU)	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic Skills (GS)	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.