

Micro Credential



Managing Point of Sales (POS)

MCr Code: LFS/MCr-0007

Version: 1.0

NSQF Level: 4.5

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LFS/MCr-0007 : Managing Point of Sales (POS)

Description

The Micro-Credential on Managing Point of Sales (POS) equips learners with the essential knowledge and skills required to effectively manage and oversee point-of-sale operations. The program encompasses various key aspects, including payment methods and procedures, transaction processing, customer service, and security measures. Learners will acquire an understanding of the different payment methods accepted in retail environments and the procedures involved in processing each type of payment, such as cash, credit cards, and mobile payments. They will also learn how to handle transaction errors, resolve payment discrepancies, and adhere to company-approved procedures for refunds and exchanges.

Micro Credential Module Details and Duration

Training Delivery Mode	Theory (Hours)	Practical (Hours)	Total (Hours)
Classroom Offline Only	0022:00	0008:00	30:00



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Assessment Criteria

Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Passing Percentage
80	20	-	-	100	70



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Micro Credential (MCR) Parameters

MCR Code	LFS/MCR-0007
MCR Name	Managing Point of Sales (POS)
Sector	Life Sciences
NSQF Level	4.5
Credits	1.00
Version	1.0
Minimum Job Entry Age	NA
Minimum Educational Qualification & Experience	Pursuing 1st year of UG (and continuous education) OR Diploma (Completed 3-year Diploma (after 12th Class) in relevant field) OR Diploma (Completed 2-year Diploma (after 12th Class) in relevant field)
Pre-Requisite License or Training	NA
Last Reviewed Date	29/09/2023
Next Review Date	29/09/2026
NSQF Clearance Date	29/09/2023
Reference code on NQR	NM-4.5-LS-01051-2023-V1-LSSSDC
NQR Version	1