

## Qualification Pack



# Chemist- In-process Quality Assurance (Pharma, Biologics and Medical Device)

QP Code: LFS/Q0302

Version: 4.0

NSQF Level: 5

Life Sciences Sector Skill Development Council || # 14, Rear 2nd Floor, Palam Marg, Vasant Vihar  
New Delhi-110057 || email:goutam.b@lsssdn.in



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# LFS/Q0302: Chemist- In-process Quality Assurance (Pharma, Biologics and Medical Device)

## Brief Job Description

Chemist- In-process Quality Assurance (Pharma, Biologics and Medical Device) performs in-process quality checks for all the manufacturing products while conducting documentation and verification exercise. The individual is responsible to ensure compliance to systems and procedures, undertakes risk control assessment, and conducts/ coordinates in internal/external audit. The role holder also carries out sampling of in-process, finished product.

## Personal Attributes

The individual should have good communication and interpersonal skills. The person should possess investigational abilities, analytical and reasoning skills. The role holder should have critical thinking skills along with excellent organizational skills.

## Applicable National Occupational Standards (NOS)

### Compulsory NOS:

1. [LFS/N0363: Discuss about Life Sciences industry and basic of Quality Assurance](#)
2. [LFS/N0341: Perform quality checks in the manufacturing/ production units in compliance with regulatory guidelines](#)
3. [LFS/N0110: Ensure adherence to Environment, health and safety guidelines in GMP/GLP controlled areas and Lab](#)
4. [LFS/N0345: Perform reporting and documentation to meet regulatory standards](#)
5. [LFS/N0346: Coordinate with Supervisor, team members, cross-functional teams and auditors](#)
6. [DGT/VSQ/N0103: Employability Skills \(90 Hours\)](#)

## Qualification Pack (QP) Parameters

<b>Sector</b>	Life Sciences
<b>Sub-Sector</b>	Pharmaceutical, Bio Pharmaceutical, Contract Research, Medical Devices and In Vitro Diagnostic (IVD), Biotechnology



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<b>Occupation</b>	Quality
<b>Country</b>	India
<b>NSQF Level</b>	5
<b>Credits</b>	17
<b>Aligned to NCO/ISCO/ISIC Code</b>	NCO 2015/ 2113.0901
<b>Minimum Educational Qualification &amp; Experience</b>	Completed 2nd year of UG (UG Diploma) (Pharma/ Biotechnology / Chemical Engineering/ Instrumentation & Electronics ) OR M.Sc (Chemistry/ Microbiology/ Biotechnology/ Life Sciences )
<b>Minimum Level of Education for Training in School</b>	Not Applicable
<b>Pre-Requisite License or Training</b>	NA
<b>Minimum Job Entry Age</b>	18 Years
<b>Last Reviewed On</b>	NA
<b>Next Review Date</b>	17/12/2027
<b>NSQC Approval Date</b>	17/12/2024
<b>Version</b>	4.0
<b>Reference code on NQR</b>	QG-05-LS-03407-2024-V2-LSSSDC
<b>NQR Version</b>	2.0

### Remarks:

No remarks



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### LFS/N0363: Discuss about Life Sciences industry and basic of Quality Assurance

#### Description

This NOS is related to Discuss about Life Sciences industry and basic of Quality Assurance

#### Scope

The scope covers the following :

- Life Sciences industry and Quality assurance
- Quality Assurance for production

#### Elements and Performance Criteria

##### *Life Sciences industry and Quality assurance*

To be competent, the user/individual on the job must be able to:

- PC1.** discuss the insight of the major segments within the life sciences industry (pharmaceuticals, biotechnology, medical devices, etc.).
- PC2.** explain the importance of current Good Manufacturing Practices (cGMP), ICH, ISO9001, ISO 13485, IEC-60601-2, ISO/IEC 27001, Global MDR and Good Documentation Practices (GDP) in quality assurance.
- PC3.** Describe the core skills required for a Quality Assurance, such as knowledge of QA processes, analytical techniques, documentation, and problem-solving.
- PC4.** use QA terminologies accurately in discussions about QA procedures and processes.

##### *Quality Assurance for production*

To be competent, the user/individual on the job must be able to:

- PC5.** analyze how non-compliance can lead to product recalls, safety issues, regulatory action, and harm to the environment.
- PC6.** explain the significance of scheduled inspections and audits to maintain product quality.
- PC7.** identify typical QA procedures (e.g., sampling, in-process checks, final product inspections) and the frequency of these checks.
- PC8.** prepare a Master Validation Plan (MVP) for ensuring that manufacturing processes consistently produce high-quality products.
- PC9.** proper collection and storage of stability and control samples during packaging processes.

#### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** the standard operating procedures of the production unit
- KU2.** the policies and procedures for conducting/participating in audits
- KU3.** the legal and regulatory frameworks relevant to the production work
- KU4.** the quality assurance methods approved by the company



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- KU5.** the format of presenting the information captured during quality checks
- KU6.** the composition/requirements of the product manufactured
- KU7.** how to interpret pharmacopoeia
- KU8.** the good manufacturing practices, good laboratory practices, GMP, ICH, ISO9001, ISO 13485, IEC-60601-2, ISO/IEC 27001, Global MDR and other guidelines
- KU9.** the packaging specifications for different products
- KU10.** the standard procedures of CAPA follow-up and closure
- KU11.** the qualification & validation procedures
- KU12.** instrument management and calibration procedures
- KU13.** QA procedures and schedules
- KU14.** the environment sustainable procedures for chemical disposal and their importance
- KU15.** the waste segregation methods

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** use reading and comprehension skills to read and interpret manuals, SOPs, health and safety instructions, memos, reports, and notes/comments from the supervisor
- GS2.** use written communication skills to record and communicate details of work done to appropriate stakeholders by using written or computer-based record/electronic mail
- GS3.** apply problem-solving skills to find solutions for workflow-related difficulties
- GS4.** apply critical thinking skills to analyze and identify when to report an issue/concern to the in-charge and when to deal with a colleagues
- GS5.** apply problem solving skills in choosing a well-defined written smooth methods/instruction to resolve day to day problems
- GS6.** apply planning and organizing skills to plan and organize tools and material required to fulfil own work requirements on time
- GS7.** apply the analytical skill to analyse deviations and abnormal incidents in the production checks
- GS8.** apply customer-centricity to remain compliant with data integrity rules, GMP, ICH, ISO9001, ISO 13485, IEC-60601-2, ISO/IEC 27001, Global MDR guidelines and to evaluate the impact of wrongdoings
- GS9.** apply decision-making skills to make balanced judgments within the authority while dealing with daily work-life situations



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### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Life Sciences industry and Quality assurance</i>	<b>20</b>	<b>-</b>	<b>5</b>	<b>5</b>
<b>PC1.</b> discuss the insight of the major segments within the life sciences industry (pharmaceuticals, biotechnology, medical devices, etc.).	-	-	-	-
<b>PC2.</b> explain the importance of current Good Manufacturing Practices (cGMP), ICH, ISO9001, ISO 13485, IEC-60601-2, ISO/IEC 27001, Global MDR and Good Documentation Practices (GDP) in quality assurance.	-	-	-	-
<b>PC3.</b> Describe the core skills required for a Quality Assurance, such as knowledge of QA processes, analytical techniques, documentation, and problem-solving.	-	-	-	-
<b>PC4.</b> use QA terminologies accurately in discussions about QA procedures and processes.	-	-	-	-
<i>Quality Assurance for production</i>	<b>20</b>	<b>30</b>	<b>10</b>	<b>10</b>
<b>PC5.</b> analyze how non-compliance can lead to product recalls, safety issues, regulatory action, and harm to the environment.	-	-	-	-
<b>PC6.</b> explain the significance of scheduled inspections and audits to maintain product quality.	-	-	-	-
<b>PC7.</b> identify typical QA procedures (e.g., sampling, in-process checks, final product inspections) and the frequency of these checks.	-	-	-	-
<b>PC8.</b> prepare a Master Validation Plan (MVP) for ensuring that manufacturing processes consistently produce high-quality products.	-	-	-	-
<b>PC9.</b> proper collection and storage of stability and control samples during packaging processes.	-	-	-	-
<b>NOS Total</b>	<b>40</b>	<b>30</b>	<b>15</b>	<b>15</b>



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### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	LFS/N0363
<b>NOS Name</b>	Discuss about Life Sciences industry and basic of Quality Assurance
<b>Sector</b>	Life Sciences
<b>Sub-Sector</b>	Pharmaceutical, Bio Pharmaceutical
<b>Occupation</b>	Quality
<b>NSQF Level</b>	5
<b>Credits</b>	3.00
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	17/12/2024
<b>Next Review Date</b>	17/12/2027
<b>NSQC Clearance Date</b>	17/12/2024





## Qualification Pack

# LFS/N0341: Perform quality checks in the manufacturing/ production units in compliance with regulatory guidelines

## Description

This NOS is about performing pre-production, in-process and post-production quality checks to ensure compliance with regulatory standards and procedures

## Scope

The scope covers the following :

- Pre-Production checks
- In-Process checks
- Post-Production checks
- Environment Sustainability

## Elements and Performance Criteria

### Pre-production checks

To be competent, the user/individual on the job must be able to:

- PC1.** check if the manufacturing facility (area & process) is meeting the basic cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485 requirements (e.g. facility upkeep, labeling policy, environmental conditions, cross-contamination guidelines, segregation of materials)
- PC2.** determine appropriate quality monitoring arrangements for the processes and procedures of manufacturing, quality control, warehouse and engineering departments
- PC3.** monitor the validation and qualification activities of machines as per validation master plan for compliances with regulatory guidelines
- PC4.** ensure regulatory policies and procedures in the manufacturing facility

### In-Process checks

To be competent, the user/individual on the job must be able to:

- PC5.** ensure in-process checks are conducted at relevant processing stages as per required specifications
- PC6.** perform material verification activities to check if the right material, in the right quantity for the batch has been issued as per cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485
- PC7.** collect control samples from each batch of finished goods, manufactured goods and raw material ingredients received
- PC8.** verify production area and equipment to ensure that there is no chance of contamination for the next product from the traces of previous product
- PC9.** ensure the quality management system (QMS) elements such as change control, incident management, CAPA management are adhered to on the shop floor as per cGMP guidelines and ISO 13485
- PC10.** carry out investigations related to complaints, batch failures, Out of Specification (OOS) incidents and report monthly and year-to-date comparisons

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- PC11.** check the causes of any non-conformity from the standard protocols and work on its corrective/preventive action
- PC12.** carry out sampling activities for quality assurance audit across stages
- PC13.** provide document support to regulatory departments for the compilation of various regulatory documents as per cGMP guidelines and ISO 13485
- PC14.** conduct the product quality review and communicate the findings to the quality management review members and regulatory bodies
- PC15.** assist the quality manager in continuous improvement initiatives to enhance product quality, compliance, and efficiency

### *Post-production checks*

To be competent, the user/individual on the job must be able to:

- PC16.** monitor adherence to various good manufacturing practices, activities and procedures in the receipt, storage, testing, processing and dispatch of products
- PC17.** review batch manufacturing/batch processing, packaging and analytical records, equipment logs etc. before batch release as per cGMP guidelines and ISO 13485
- PC18.** manage activities such as audits, regulatory agency inspections, or product recalls
- PC19.** communicate regulatory information to multiple departments for smooth flow of work

### *Environment Sustainability*

To be competent, the user/individual on the job must be able to:

- PC20.** ensure energy conservation by switching off the machine and equipment post operations
- PC21.** identify ways to optimize the usage of electricity/energy in various tasks/activities/processes
- PC22.** ensure energy conservation by optimizing the machine/ equipment performance
- PC23.** identify recyclable and non-recyclable, and hazardous waste generated
- PC24.** segregate waste into different categories to achieve minimum pollution of land and water

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** the standard operating procedures of the production unit
- KU2.** the policies and procedures for conducting/participating in audits
- KU3.** the legal and regulatory frameworks relevant to the production work
- KU4.** the quality assurance methods approved by the company
- KU5.** the format of presenting the information captured during quality checks
- KU6.** the composition/requirements of the product manufactured
- KU7.** how to interpret pharmacopoeia
- KU8.** the good manufacturing practices, good laboratory practices and good documentation practices and ISO guidelines
- KU9.** the packaging specifications for different products
- KU10.** the standard procedures of CAPA follow-up and closure
- KU11.** Critical Quality Attributes (CQA), Critical Process Parameters (CPP) and Critical Process Controls (CPC) and acceptance criteria
- KU12.** the qualification & validation procedures



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- KU13.** incidents, deviations, OOS, OOT measures
- KU14.** instrument management and calibration procedures
- KU15.** QA procedures and schedules
- KU16.** the fundamental Science in API and Formulation Production and Packaging
- KU17.** the basics of Pharmaceutical Science and Chemistry
- KU18.** the environment sustainable procedures for chemical disposal and their importance
- KU19.** the waste segregation methods
- KU20.** details of cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** use reading and comprehension skills to read and interpret manuals, SOPs, health and safety instructions, memos, reports, and notes/comments from the supervisor
- GS2.** use written communication skills to record and communicate details of work done to appropriate stakeholders by using written or computer-based record/electronic mail
- GS3.** apply problem-solving skills to find solutions for workflow-related difficulties
- GS4.** apply critical thinking skills to analyze and identify when to report an issue/concern to the in-charge and when to deal with a colleagues
- GS5.** apply problem solving skills in choosing a well-defined written smooth methods/instruction to resolve day to day problems
- GS6.** apply planning and organizing skills to plan and organize tools and material required to fulfil own work requirements on time
- GS7.** apply the analytical skill to analyse deviations and abnormal incidents in the production checks
- GS8.** apply customer-centricity to remain compliant with data integrity rules, cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485, guidelines and to evaluate the impact of wrongdoings
- GS9.** apply decision-making skills to make balanced judgments within the authority while dealing with daily work-life situations

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### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Pre-production checks</i>	<b>8</b>	<b>15</b>	<b>3</b>	<b>4</b>
<b>PC1.</b> check if the manufacturing facility (area & process) is meeting the basic cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485 requirements (e.g. facility upkeep, labeling policy, environmental conditions, cross-contamination guidelines, segregation of materials)	-	-	-	-
<b>PC2.</b> determine appropriate quality monitoring arrangements for the processes and procedures of manufacturing, quality control, warehouse and engineering departments	-	-	-	-
<b>PC3.</b> monitor the validation and qualification activities of machines as per validation master plan for compliances with regulatory guidelines	-	-	-	-
<b>PC4.</b> ensure regulatory policies and procedures in the manufacturing facility	-	-	-	-
<i>In-Process checks</i>	<b>8</b>	<b>15</b>	<b>3</b>	<b>4</b>
<b>PC5.</b> ensure in-process checks are conducted at relevant processing stages as per required specifications	-	-	-	-
<b>PC6.</b> perform material verification activities to check if the right material, in the right quantity for the batch has been issued as per cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485	-	-	-	-
<b>PC7.</b> collect control samples from each batch of finished goods, manufactured goods and raw material ingredients received	-	-	-	-
<b>PC8.</b> verify production area and equipment to ensure that there is no chance of contamination for the next product from the traces of previous product	-	-	-	-
<b>PC9.</b> ensure the quality management system (QMS) elements such as change control, incident management, CAPA management are adhered to on the shop floor as per cGMP guidelines and ISO 13485	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC10.</b> carry out investigations related to complaints, batch failures, Out of Specification (OOS) incidents and report monthly and year-to-date comparisons	-	-	-	-
<b>PC11.</b> check the causes of any non-conformity from the standard protocols and work on its corrective/preventive action	-	-	-	-
<b>PC12.</b> carry out sampling activities for quality assurance audit across stages	-	-	-	-
<b>PC13.</b> provide document support to regulatory departments for the compilation of various regulatory documents as per cGMP guidelines and ISO 13485	-	-	-	-
<b>PC14.</b> conduct the product quality review and communicate the findings to the quality management review members and regulatory bodies	-	-	-	-
<b>PC15.</b> assist the quality manager in continuous improvement initiatives to enhance product quality, compliance, and efficiency	-	-	-	-
<i>Post-production checks</i>	<b>5</b>	<b>10</b>	<b>3</b>	<b>2</b>
<b>PC16.</b> monitor adherence to various good manufacturing practices, activities and procedures in the receipt, storage, testing, processing and dispatch of products	-	-	-	-
<b>PC17.</b> review batch manufacturing/batch processing, packaging and analytical records, equipment logs etc. before batch release as per cGMP guidelines and ISO 13485	-	-	-	-
<b>PC18.</b> manage activities such as audits, regulatory agency inspections, or product recalls	-	-	-	-
<b>PC19.</b> communicate regulatory information to multiple departments for smooth flow of work	-	-	-	-
<i>Environment Sustainability</i>	<b>5</b>	<b>10</b>	<b>3</b>	<b>2</b>
<b>PC20.</b> ensure energy conservation by switching off the machine and equipment post operations	-	-	-	-



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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC21.</b> identify ways to optimize the usage of electricity/energy in various tasks/activities/processes	-	-	-	-
<b>PC22.</b> ensure energy conservation by optimizing the machine/ equipment performance	-	-	-	-
<b>PC23.</b> identify recyclable and non-recyclable, and hazardous waste generated	-	-	-	-
<b>PC24.</b> segregate waste into different categories to achieve minimum pollution of land and water	-	-	-	-
<b>NOS Total</b>	<b>26</b>	<b>50</b>	<b>12</b>	<b>12</b>



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### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	LFS/N0341
<b>NOS Name</b>	Perform quality checks in the manufacturing/ production units in compliance with regulatory guidelines
<b>Sector</b>	Life Sciences
<b>Sub-Sector</b>	Pharmaceutical, Bio Pharmaceutical
<b>Occupation</b>	Quality
<b>NSQF Level</b>	5
<b>Credits</b>	6
<b>Version</b>	3.0
<b>Last Reviewed Date</b>	17/12/2024
<b>Next Review Date</b>	17/12/2027
<b>NSQC Clearance Date</b>	17/12/2024





## Qualification Pack

### LFS/N0110: Ensure adherence to Environment, health and safety guidelines in GMP/GLP controlled areas and Lab

#### Description

This job function is about the job role holder ensuring adherence to the health, hygiene, safety, and environment guidelines by self and subordinates while working in GMP/GLP controlled areas and laboratory.

#### Scope

The scope covers the following :

- Adhere to health and hygiene protocols
- Adhere to safety and security procedures
- Adhere to emergency procedures

#### Elements and Performance Criteria

##### *Adhere to health and hygiene protocols*

To be competent, the user/individual on the job must be able to:

- PC1.** comply with health and personal hygiene-related protocols as per WHO standards and ICH GMP guidelines
- PC2.** sanitize your hands before entering in laboratory and production area and ensure the adherence of same by subordinates as per SOP
- PC3.** report any allergy, sickness or any other environment-related breach before or after entering the work premises to the designated person
- PC4.** take preventive actions on the report of any allergy, sickness or any other environment-related breach by subordinates
- PC5.** wear lab coat all the time while working in a laboratory and ensure adherence of the same by every person visiting/ working in the lab area
- PC6.** follow gowning procedures while entering an environment controlled work area and ensure the adherence of the same by subordinates

##### *Adhere to safety and security procedures*

To be competent, the user/individual on the job must be able to:

- PC7.** observe compliance by self and subordinates with safety and security policies and procedures
- PC8.** ensure the use of appropriate safety gears like headgear, masks, gloves and other accessories as mentioned in the guidelines, by self and subordinates while carrying out work
- PC9.** use helmets, ropes, harness, and ladders while working at heights
- PC10.** use pulleys/ forklift (if available) to transport the material/ spares/ heavy assembly and tools
- PC11.** take preventive and corrective actions on the report of any identified breaches in safety and security policies and procedures by subordinates
- PC12.** segregate material and follow the 5S system at the storage area as per cGMP
- PC13.** adhere to storage and handling guidelines for hazardous material



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- PC14.** supervise the disposal of waste/unused and expired reagents/ chemicals / biological waste using environmentally sustainable methods in the presence of EHS personnel
- PC15.** identify and correct any hazards that one can deal with safely, competently and within the limits of authority in consultation with EHS personnel
- PC16.** complete record the details of completed safety drills and training undertaken by self and subordinates

### *Adhere to emergency procedures*

To be competent, the user/individual on the job must be able to:

- PC17.** raise the alarm and report any hazards that one is not competent to deal with, to the relevant person in line with organizational procedures and warn other people who may be affected
- PC18.** follow emergency protocol for any alarms and ensure the safety of subordinates in the area under supervision
- PC19.** follow emergency procedures efficiently
- PC20.** ensure injured employees are provided appropriate first aid and medical aid

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** relevant legislative requirements and company's procedures for the environment, health and safety and individual's role and responsibilities in relation to this
- KU2.** implications that any non-compliance with health, safety and security may have on individuals and the organization
- KU3.** how and when to report workplace hazards in the manufacturing facility in the life sciences sector
- KU4.** limits of individual responsibility for dealing with hazards
- KU5.** chemical substances, their characteristics, and required precautions and safety measures
- KU6.** gowning procedure in life sciences facility
- KU7.** the organization's procedures for different emergency situations and the importance of following these
- KU8.** evacuation procedures for employees, contract staff and visitors
- KU9.** how to summon medical assistance and the emergency services, where necessary
- KU10.** health, safety and accident reporting procedures and the importance of reporting in GMP
- KU11.** different types of breaches in the environment, health, safety and security and how and when to report these
- KU12.** WHO guidelines for personal hygiene
- KU13.** types of safety gears and procedure to use them
- KU14.** importance of material segregation and 5S system
- KU15.** WHO guidelines for handling and storing hazardous material

## Generic Skills (GS)

User/individual on the job needs to know how to:



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- GS1.** use written communication skills to record information accurately in compliance with ALCOA principles as per SOP and GMP guidelines in the English language
- GS2.** use reading and comprehension skills to read the various coding systems, instructions, guidelines, procedures, rules, and signages
- GS3.** use listening skills to understand the instructions, procedures and alarms
- GS4.** use verbal communication skills to interact with teammates, lab in charge and cross functional teams to communicate hazards, safety instructions and accidents
- GS5.** apply problem-solving skills to find solutions for workflow-related difficulties
- GS6.** apply planning and organizing skills to plan and organize tools and material required for work to fulfil environment, health, safety and security requirements
- GS7.** apply critical thinking skills to analyze and identify when to report an issue/concern to the lab in charge and when to deal with a colleague individually, depending on the type of concern
- GS8.** use critical thinking skills to ascertain the breach/ compliance of EHS protocols
- GS9.** apply customer-centricity to remain compliant with data integrity rules, cGMP guidelines and to evaluate the impact of errors
- GS10.** apply decision making skills to make balanced judgments within the authority to different situations while dealing with hazards and breaches



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### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Adhere to health and hygiene protocols</i>	<b>10</b>	<b>15</b>	-	<b>5</b>
<b>PC1.</b> comply with health and personal hygiene-related protocols as per WHO standards and ICH GMP guidelines	-	-	-	-
<b>PC2.</b> sanitize your hands before entering in laboratory and production area and ensure the adherence of same by subordinates as per SOP	-	-	-	-
<b>PC3.</b> report any allergy, sickness or any other environment-related breach before or after entering the work premises to the designated person	-	-	-	-
<b>PC4.</b> take preventive actions on the report of any allergy, sickness or any other environment-related breach by subordinates	-	-	-	-
<b>PC5.</b> wear lab coat all the time while working in a laboratory and ensure adherence of the same by every person visiting/ working in the lab area	-	-	-	-
<b>PC6.</b> follow gowning procedures while entering an environment controlled work area and ensure the adherence of the same by subordinates	-	-	-	-
<i>Adhere to safety and security procedures</i>	<b>10</b>	<b>25</b>	-	<b>5</b>
<b>PC7.</b> observe compliance by self and subordinates with safety and security policies and procedures	-	-	-	-
<b>PC8.</b> ensure the use of appropriate safety gears like headgear, masks, gloves and other accessories as mentioned in the guidelines, by self and subordinates while carrying out work	-	-	-	-
<b>PC9.</b> use helmets, ropes, harness, and ladders while working at heights	-	-	-	-
<b>PC10.</b> use pulleys/ forklift (if available) to transport the material/ spares/ heavy assembly and tools	-	-	-	-
<b>PC11.</b> take preventive and corrective actions on the report of any identified breaches in safety and security policies and procedures by subordinates	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC12.</b> segregate material and follow the 5S system at the storage area as per cGMP	-	-	-	-
<b>PC13.</b> adhere to storage and handling guidelines for hazardous material	-	-	-	-
<b>PC14.</b> supervise the disposal of waste/unused and expired reagents/ chemicals / biological waste using environmentally sustainable methods in the presence of EHS personnel	-	-	-	-
<b>PC15.</b> identify and correct any hazards that one can deal with safely, competently and within the limits of authority in consultation with EHS personnel	-	-	-	-
<b>PC16.</b> complete record the details of completed safety drills and training undertaken by self and subordinates	-	-	-	-
<i>Adhere to emergency procedures</i>	<b>10</b>	<b>15</b>	-	<b>5</b>
<b>PC17.</b> raise the alarm and report any hazards that one is not competent to deal with, to the relevant person in line with organizational procedures and warn other people who may be affected	-	-	-	-
<b>PC18.</b> follow emergency protocol for any alarms and ensure the safety of subordinates in the area under supervision	-	-	-	-
<b>PC19.</b> follow emergency procedures efficiently	-	-	-	-
<b>PC20.</b> ensure injured employees are provided appropriate first aid and medical aid	-	-	-	-
<b>NOS Total</b>	<b>30</b>	<b>55</b>	-	<b>15</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	LFS/N0110
<b>NOS Name</b>	Ensure adherence to Environment, health and safety guidelines in GMP/GLP controlled areas and Lab
<b>Sector</b>	Life Sciences
<b>Sub-Sector</b>	Pharmaceutical, Bio Pharmaceutical, Contract Research
<b>Occupation</b>	Generic
<b>NSQF Level</b>	5
<b>Credits</b>	1.00
<b>Version</b>	3.0
<b>Last Reviewed Date</b>	17/12/2024
<b>Next Review Date</b>	17/12/2027
<b>NSQC Clearance Date</b>	17/12/2024



## Qualification Pack

### LFS/N0345: Perform reporting and documentation to meet regulatory standards

#### Description

This NOS unit is about the Chemist- In-process Quality Assurance carrying out reporting and documentation to meet quality standards and ensuring that the final documents comply with regulatory requirements

#### Scope

The scope covers the following :

- Reporting
- Recording and documentation
- Data Integrity

#### Elements and Performance Criteria

##### Reporting

To be competent, the user/individual on the job must be able to:

- PC1.** follow the reporting procedures and formats as prescribed by the company
- PC2.** prepare external and internal reports and other documentation required by regulatory agencies, or customers, to support the quality assurance function
- PC3.** prepare process validation protocols and summary reports based on the analytical results and batch documents data

##### Recording and documentation

To be competent, the user/individual on the job must be able to:

- PC4.** perform the documentation for all the observations in a prescribed format
- PC5.** complete all documentation within the stipulated time as per company procedure
- PC6.** prepare documents required for forthcoming quality audits
- PC7.** compile statistical data and writes narrative reports summarizing quality assurance findings, along with a review of documents
- PC8.** maintain complete and accurate documentary evidence concerning Qualification, and Validation exercises
- PC9.** ensure that the final document meets regulatory and compliance requirements as per GDP, cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485

##### Data Integrity

To be competent, the user/individual on the job must be able to:

- PC10.** maintain all original and controlled document files and quality records in a timely and accurate manner as per ALCOA PLUS principles
- PC11.** respond to requests for information in an appropriate manner whilst following organizational procedures
- PC12.** make sure documents are available to all appropriate authorities to inspect/ audit





## Qualification Pack

### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** the procedures for change control management, version control, Issue & retrieval of documents, management of standard operating procedures, standard testing procedures, protocols, equipment qualification documents, method validation protocols & reports
- KU2.** the procedures for reporting non-conformance, deviations, OOS/OOT, validation results
- KU3.** procedure for reporting incidents where standard operating procedures are not followed
- KU4.** documentation related guidelines from Good Manufacturing Practices, 21CFR and Good Laboratory Practices
- KU5.** procedures for QA documentation as per Good Documentation Practices (GDP)
- KU6.** ALCOA Plus principles
- KU7.** types of documents required for audits
- KU8.** method of preparing audit plans, audit reports, audit responses
- KU9.** statistical concepts and application of statistical tools
- KU10.** guidelines like GDP, cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** use written communication skills to accurately record information as per SOP and GMP guidelines in English language in compliance with ALCOA principle
- GS2.** use verbal communication skills to interact with supervisor, teammates, cross-functional teams for coordination and to communicate confidential and sensitive information discretely to the authorized person
- GS3.** apply problem-solving skills to find solutions for workflow-related difficulties
- GS4.** apply planning and organizing skills to plan and organize tools and material required to fulfil documentation related requirements
- GS5.** apply customer-centricity while interacting with different stakeholders

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Reporting</i>	<b>10</b>	<b>15</b>	<b>5</b>	<b>5</b>
<b>PC1.</b> follow the reporting procedures and formats as prescribed by the company	-	-	-	-
<b>PC2.</b> prepare external and internal reports and other documentation required by regulatory agencies, or customers, to support the quality assurance function	-	-	-	-
<b>PC3.</b> prepare process validation protocols and summary reports based on the analytical results and batch documents data	-	-	-	-
<i>Recording and documentation</i>	<b>10</b>	<b>15</b>	<b>5</b>	<b>5</b>
<b>PC4.</b> perform the documentation for all the observations in a prescribed format	-	-	-	-
<b>PC5.</b> complete all documentation within the stipulated time as per company procedure	-	-	-	-
<b>PC6.</b> prepare documents required for forthcoming quality audits	-	-	-	-
<b>PC7.</b> compile statistical data and writes narrative reports summarizing quality assurance findings, along with a review of documents	-	-	-	-
<b>PC8.</b> maintain complete and accurate documentary evidence concerning Qualification, and Validation exercises	-	-	-	-
<b>PC9.</b> ensure that the final document meets regulatory and compliance requirements as per GDP, cGMP, IEC 60601, ISO 9001, ISO/IEC 27001 and ISO 13485	-	-	-	-
<i>Data Integrity</i>	<b>10</b>	<b>15</b>	<b>3</b>	<b>2</b>
<b>PC10.</b> maintain all original and controlled document files and quality records in a timely and accurate manner as per ALCOA PLUS principles	-	-	-	-



## Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC11.</b> respond to requests for information in an appropriate manner whilst following organizational procedures	-	-	-	-
<b>PC12.</b> make sure documents are available to all appropriate authorities to inspect/ audit	-	-	-	-
<b>NOS Total</b>	<b>30</b>	<b>45</b>	<b>13</b>	<b>12</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	LFS/N0345
<b>NOS Name</b>	Perform reporting and documentation to meet regulatory standards
<b>Sector</b>	Life Sciences
<b>Sub-Sector</b>	Pharmaceutical, Bio Pharmaceutical
<b>Occupation</b>	Quality
<b>NSQF Level</b>	5
<b>Credits</b>	2.00
<b>Version</b>	3.0
<b>Last Reviewed Date</b>	17/12/2024
<b>Next Review Date</b>	17/12/2027
<b>NSQC Clearance Date</b>	17/12/2024



## Qualification Pack

### LFS/N0346: Coordinate with Supervisor, team members, cross-functional teams and auditors

#### Description

This NOS unit is about how to coordinate with supervisor, team members, cross-functional teams, and auditors

#### Scope

The scope covers the following :

- Coordination with the supervisor
- Coordination with team members
- Coordination with cross-functional teams and auditors
- Sensitivity towards all genders and people with disability

#### Elements and Performance Criteria

##### *Coordination with Supervisor*

To be competent, the user/individual on the job must be able to:

- PC1.** provide support to supervisor for carrying out investigations related to complaints, batch failures, OOS/ OOT, incidents etc.
- PC2.** communicate any potential hazards or expected process disruptions to the supervisor
- PC3.** provide the requisite information, documents, clarifications to the supervisor during actual audits
- PC4.** submit completed work reports to supervisor on time

##### *Coordination with team members*

To be competent, the user/individual on the job must be able to:

- PC5.** work as a team with colleagues and share work as per their workload
- PC6.** collect data to be recorded in logbooks and batch documents from team members and colleagues
- PC7.** support team members during internal and external audit activities
- PC8.** communicate workflow related difficulties to find solutions with mutual agreement
- PC9.** maintain their own as well as team members sense of calm/equilibrium

##### *Coordination with cross-functional teams and auditors*

To be competent, the user/individual on the job must be able to:

- PC10.** train staff of other departments in regulatory policies or procedures
- PC11.** support colleagues of other departments in work
- PC12.** coordinate with cross-functional teams while performing inspections for various departments as per predefined schedules
- PC13.** coordinate with production, quality team for line clearance, change control approvals as well as calibration and validation activities
- PC14.** respond appropriately to the queries of auditors , maintaining integrity and confidence



## Qualification Pack

**PC15.** provide appropriate documented records of performed activities and operations to auditors

*Sensitivity towards all genders and people with disability*

To be competent, the user/individual on the job must be able to:

**PC16.** respect all genders, religions, and caste

**PC17.** empathize with people with disability

**PC18.** offer support or help to a person with disability only when asked

**PC19.** ensure to adhere with the guidelines laid in Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act

**PC20.** report any violation of prevention of sexual harassment (POSH) rules immediately to the POSH committee

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

**KU1.** the company's policies on preferred language of communication, reporting and escalation policy, quality delivery standards, and personnel management

**KU2.** the reporting structure of the organization

**KU3.** type of audits in the life sciences sector for the manufacturing plant

**KU4.** the required regulatory and statutory compliance rule related to documentation

**KU5.** the guidelines for data integrity, ethics, and compliance in the life sciences industry

**KU6.** the guidelines laid on Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act

**KU7.** the methods of workplace communication

**KU8.** the methods of team coordination

**KU9.** the types of possible disabilities among people with disability (PWD)

**KU10.** the challenges faced by PWD

**KU11.** importance of displaying empathy towards PWD

**KU12.** the right way to use the laws, acts, and provisions defined for PWD by the statutory bodies

**KU13.** the importance of awareness for gender sensitization and prevention of sexual harassment (POSH) act

**KU14.** importance of respecting all religion, caste, and culture in an organization

## Generic Skills (GS)

User/individual on the job needs to know how to:

**GS1.** use reading and comprehension skills to gauge the relevant information manuals, SOPs, health and safety instructions, memos, reports, job cards, and notes/comments

**GS2.** use written communication skills to record and communicate details of work done to appropriate stakeholders by using written/typed report or computer-based record/electronic mail

**GS3.** use verbal communication skills to communicate confidential and sensitive information discretely to the authorized person while interacting with teammates



## Qualification Pack

- GS4.** use team-building skills during the interaction with teammates while managing the difficult/stressful or emotional situations at work
- GS5.** apply problem-solving skills to find solutions for workflow-related difficulties
- GS6.** apply critical thinking skills to analyze and identify when to report an issue/concern to the supervisor and to deal with a colleague individually, depending on the type of concern
- GS7.** apply customer-centricity while responding to auditors, customer representatives and QA personnel



## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Coordination with Supervisor</i>	<b>10</b>	<b>15</b>	<b>3</b>	<b>2</b>
<b>PC1.</b> provide support to supervisor for carrying out investigations related to complaints, batch failures, OOS/ OOT, incidents etc.	-	-	-	-
<b>PC2.</b> communicate any potential hazards or expected process disruptions to the supervisor	-	-	-	-
<b>PC3.</b> provide the requisite information, documents, clarifications to the supervisor during actual audits	-	-	-	-
<b>PC4.</b> submit completed work reports to supervisor on time	-	-	-	-
<i>Coordination with team members</i>	<b>10</b>	<b>15</b>	<b>3</b>	<b>2</b>
<b>PC5.</b> work as a team with colleagues and share work as per their workload	-	-	-	-
<b>PC6.</b> collect data to be recorded in logbooks and batch documents from team members and colleagues	-	-	-	-
<b>PC7.</b> support team members during internal and external audit activities	-	-	-	-
<b>PC8.</b> communicate workflow related difficulties to find solutions with mutual agreement	-	-	-	-
<b>PC9.</b> maintain their own as well as team members sense of calm/equilibrium	-	-	-	-
<i>Coordination with cross-functional teams and auditors</i>	<b>5</b>	<b>10</b>	<b>3</b>	<b>2</b>
<b>PC10.</b> train staff of other departments in regulatory policies or procedures	-	-	-	-
<b>PC11.</b> support colleagues of other departments in work	-	-	-	-
<b>PC12.</b> coordinate with cross-functional teams while performing inspections for various departments as per predefined schedules	-	-	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC13.</b> coordinate with production, quality team for line clearance, change control approvals as well as calibration and validation activities	-	-	-	-
<b>PC14.</b> respond appropriately to the queries of auditors , maintaining integrity and confidence	-	-	-	-
<b>PC15.</b> provide appropriate documented records of performed activities and operations to auditors	-	-	-	-
<i>Sensitivity towards all genders and people with disability</i>	<b>5</b>	<b>10</b>	<b>3</b>	<b>2</b>
<b>PC16.</b> respect all genders, religions, and caste	-	-	-	-
<b>PC17.</b> empathize with people with disability	-	-	-	-
<b>PC18.</b> offer support or help to a person with disability only when asked	-	-	-	-
<b>PC19.</b> ensure to adhere with the guidelines laid in Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act	-	-	-	-
<b>PC20.</b> report any violation of prevention of sexual harassment (POSH) rules immediately to the POSH committee	-	-	-	-
<b>NOS Total</b>	<b>30</b>	<b>50</b>	<b>12</b>	<b>8</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	LFS/N0346
<b>NOS Name</b>	Coordinate with Supervisor, team members, cross-functional teams and auditors
<b>Sector</b>	Life Sciences
<b>Sub-Sector</b>	Pharmaceutical, Bio Pharmaceutical
<b>Occupation</b>	Quality
<b>NSQF Level</b>	5
<b>Credits</b>	2.00
<b>Version</b>	3.0
<b>Last Reviewed Date</b>	17/12/2024
<b>Next Review Date</b>	17/12/2027
<b>NSQC Clearance Date</b>	17/12/2024



## Qualification Pack

### DGT/VSQ/N0103: Employability Skills (90 Hours)

#### Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

#### Scope

The scope covers the following :

- Introduction to Employability Skills
- Constitutional values - Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Career Development & Goal Setting
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

#### Elements and Performance Criteria

##### *Introduction to Employability Skills*

To be competent, the user/individual on the job must be able to:

- PC1.** understand the significance of employability skills in meeting the current job market requirement and future of work
- PC2.** identify and explore learning and employability relevant portals
- PC3.** research about the different industries, job market trends, latest skills required and the available opportunities

##### *Constitutional values – Citizenship*

To be competent, the user/individual on the job must be able to:

- PC4.** recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.
- PC5.** follow environmentally sustainable practices

##### *Becoming a Professional in the 21st Century*

To be competent, the user/individual on the job must be able to:

- PC6.** recognize the significance of 21st Century Skills for employment



## Qualification Pack

- PC7.** practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life
- PC8.** adopt a continuous learning mindset for personal and professional development

### *Basic English Skills*

To be competent, the user/individual on the job must be able to:

- PC9.** use basic English for everyday conversation in different contexts, in person and over the telephone
- PC10.** read and understand routine information, notes, instructions, mails, letters etc. written in English
- PC11.** write short messages, notes, letters, e-mails etc. in English

### *Career Development & Goal Setting*

To be competent, the user/individual on the job must be able to:

- PC12.** identify career goals based on the skills, interests, knowledge, and personal attributes
- PC13.** prepare a career development plan with short- and long-term goals

### *Communication Skills*

To be competent, the user/individual on the job must be able to:

- PC14.** follow verbal and non-verbal communication etiquette while communicating in professional and public settings
- PC15.** use active listening techniques for effective communication
- PC16.** communicate in writing using appropriate style and format based on formal or informal requirements
- PC17.** work collaboratively with others in a team

### *Diversity & Inclusion*

To be competent, the user/individual on the job must be able to:

- PC18.** communicate and behave appropriately with all genders and PwD
- PC19.** escalate any issues related to sexual harassment at workplace according to POSH Act

### *Financial and Legal Literacy*

To be competent, the user/individual on the job must be able to:

- PC20.** identify and select reliable institutions for various financial products and services such as bank account, debit and credit cards, loans, insurance etc.
- PC21.** carry out offline and online financial transactions, safely and securely, using various methods and check the entries in the passbook
- PC22.** identify common components of salary and compute income, expenses, taxes, investments etc
- PC23.** identify relevant rights and laws and use legal aids to fight against legal exploitation

### *Essential Digital Skills*

To be competent, the user/individual on the job must be able to:

- PC24.** operate digital devices and use their features and applications securely and safely
- PC25.** carry out basic internet operations by connecting to the internet safely and securely, using the mobile data or other available networks through Bluetooth, Wi-Fi, etc.
- PC26.** display responsible online behaviour while using various social media platforms



## Qualification Pack

- PC27.** create a personal email account, send and process received messages as per requirement
- PC28.** carry out basic procedures in documents, spreadsheets and presentations using respective and appropriate applications
- PC29.** utilize virtual collaboration tools to work effectively

### *Entrepreneurship*

To be competent, the user/individual on the job must be able to:

- PC30.** identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research
- PC31.** develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion
- PC32.** identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity

### *Customer Service*

To be competent, the user/individual on the job must be able to:

- PC33.** identify different types of customers and ways to communicate with them
- PC34.** identify and respond to customer requests and needs in a professional manner
- PC35.** use appropriate tools to collect customer feedback
- PC36.** follow appropriate hygiene and grooming standards

### *Getting ready for apprenticeship & Jobs*

To be competent, the user/individual on the job must be able to:

- PC37.** create a professional Curriculum vitae (Résumé)
- PC38.** search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively
- PC39.** apply to identified job openings using offline /online methods as per requirement
- PC40.** answer questions politely, with clarity and confidence, during recruitment and selection
- PC41.** identify apprenticeship opportunities and register for it as per guidelines and requirements

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** need for employability skills and different learning and employability related portals
- KU2.** various constitutional and personal values
- KU3.** different environmentally sustainable practices and their importance
- KU4.** Twenty first (21st) century skills and their importance
- KU5.** how to use English language for effective verbal (face to face and telephonic) and written communication in formal and informal set up
- KU6.** importance of career development and setting long- and short-term goals
- KU7.** about effective communication
- KU8.** POSH Act
- KU9.** Gender sensitivity and inclusivity
- KU10.** different types of financial institutes, products, and services



## Qualification Pack

- KU11.** components of salary and how to compute income and expenditure
- KU12.** importance of maintaining safety and security in offline and online financial transactions
- KU13.** different legal rights and laws
- KU14.** different types of digital devices and the procedure to operate them safely and securely
- KU15.** how to create and operate an e- mail account
- KU16.** use applications such as word processors, spreadsheets etc.
- KU17.** how to identify business opportunities
- KU18.** types and needs of customers
- KU19.** how to apply for a job and prepare for an interview
- KU20.** apprenticeship scheme and the process of registering on apprenticeship portal

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** read and write different types of documents/instructions/correspondence in English and other languages
- GS2.** communicate effectively using appropriate language in formal and informal settings
- GS3.** behave politely and appropriately with all to maintain effective work relationship
- GS4.** how to work in a virtual mode, using various technological platforms
- GS5.** perform calculations efficiently
- GS6.** solve problems effectively
- GS7.** pay attention to details
- GS8.** manage time efficiently
- GS9.** maintain hygiene and sanitization to avoid infection



## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Introduction to Employability Skills</i>	<b>1</b>	<b>1</b>	-	-
<b>PC1.</b> understand the significance of employability skills in meeting the current job market requirement and future of work	-	-	-	-
<b>PC2.</b> identify and explore learning and employability relevant portals	-	-	-	-
<b>PC3.</b> research about the different industries, job market trends, latest skills required and the available opportunities	-	-	-	-
<i>Constitutional values – Citizenship</i>	<b>1</b>	<b>1</b>	-	-
<b>PC4.</b> recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.	-	-	-	-
<b>PC5.</b> follow environmentally sustainable practices	-	-	-	-
<i>Becoming a Professional in the 21st Century</i>	<b>1</b>	<b>3</b>	-	-
<b>PC6.</b> recognize the significance of 21st Century Skills for employment	-	-	-	-
<b>PC7.</b> practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life	-	-	-	-
<b>PC8.</b> adopt a continuous learning mindset for personal and professional development	-	-	-	-
<i>Basic English Skills</i>	<b>3</b>	<b>4</b>	-	-
<b>PC9.</b> use basic English for everyday conversation in different contexts, in person and over the telephone	-	-	-	-

## Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC10.</b> read and understand routine information, notes, instructions, mails, letters etc. written in English	-	-	-	-
<b>PC11.</b> write short messages, notes, letters, e-mails etc. in English	-	-	-	-
<i>Career Development &amp; Goal Setting</i>	<b>1</b>	<b>2</b>	-	-
<b>PC12.</b> identify career goals based on the skills, interests, knowledge, and personal attributes	-	-	-	-
<b>PC13.</b> prepare a career development plan with short- and long-term goals	-	-	-	-
<i>Communication Skills</i>	<b>2</b>	<b>2</b>	-	-
<b>PC14.</b> follow verbal and non-verbal communication etiquette while communicating in professional and public settings	-	-	-	-
<b>PC15.</b> use active listening techniques for effective communication	-	-	-	-
<b>PC16.</b> communicate in writing using appropriate style and format based on formal or informal requirements	-	-	-	-
<b>PC17.</b> work collaboratively with others in a team	-	-	-	-
<i>Diversity &amp; Inclusion</i>	<b>1</b>	<b>1</b>	-	-
<b>PC18.</b> communicate and behave appropriately with all genders and PwD	-	-	-	-
<b>PC19.</b> escalate any issues related to sexual harassment at workplace according to POSH Act	-	-	-	-
<i>Financial and Legal Literacy</i>	<b>2</b>	<b>3</b>	-	-
<b>PC20.</b> identify and select reliable institutions for various financial products and services such as bank account, debit and credit cards, loans, insurance etc.	-	-	-	-
<b>PC21.</b> carry out offline and online financial transactions, safely and securely, using various methods and check the entries in the passbook	-	-	-	-

## Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC22.</b> identify common components of salary and compute income, expenses, taxes, investments etc	-	-	-	-
<b>PC23.</b> identify relevant rights and laws and use legal aids to fight against legal exploitation	-	-	-	-
<i>Essential Digital Skills</i>	<b>3</b>	<b>5</b>	-	-
<b>PC24.</b> operate digital devices and use their features and applications securely and safely	-	-	-	-
<b>PC25.</b> carry out basic internet operations by connecting to the internet safely and securely, using the mobile data or other available networks through Bluetooth, Wi-Fi, etc.	-	-	-	-
<b>PC26.</b> display responsible online behaviour while using various social media platforms	-	-	-	-
<b>PC27.</b> create a personal email account, send and process received messages as per requirement	-	-	-	-
<b>PC28.</b> carry out basic procedures in documents, spreadsheets and presentations using respective and appropriate applications	-	-	-	-
<b>PC29.</b> utilize virtual collaboration tools to work effectively	-	-	-	-
<i>Entrepreneurship</i>	<b>2</b>	<b>3</b>	-	-
<b>PC30.</b> identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research	-	-	-	-
<b>PC31.</b> develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion	-	-	-	-
<b>PC32.</b> identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity	-	-	-	-
<i>Customer Service</i>	<b>1</b>	<b>2</b>	-	-
<b>PC33.</b> identify different types of customers and ways to communicate with them	-	-	-	-



## Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC34.</b> identify and respond to customer requests and needs in a professional manner	-	-	-	-
<b>PC35.</b> use appropriate tools to collect customer feedback	-	-	-	-
<b>PC36.</b> follow appropriate hygiene and grooming standards	-	-	-	-
<i>Getting ready for apprenticeship &amp; Jobs</i>	<b>2</b>	<b>3</b>	-	-
<b>PC37.</b> create a professional Curriculum vitae (Résumé)	-	-	-	-
<b>PC38.</b> search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively	-	-	-	-
<b>PC39.</b> apply to identified job openings using offline /online methods as per requirement	-	-	-	-
<b>PC40.</b> answer questions politely, with clarity and confidence, during recruitment and selection	-	-	-	-
<b>PC41.</b> identify apprenticeship opportunities and register for it as per guidelines and requirements	-	-	-	-
<b>NOS Total</b>	<b>20</b>	<b>30</b>	-	-



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	DGT/VSQ/N0103
<b>NOS Name</b>	Employability Skills (90 Hours)
<b>Sector</b>	Cross Sectoral
<b>Sub-Sector</b>	Professional Skills
<b>Occupation</b>	Employability
<b>NSQF Level</b>	5
<b>Credits</b>	3
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	18/02/2025
<b>Next Review Date</b>	18/02/2028
<b>NSQC Clearance Date</b>	18/02/2025

## Assessment Guidelines and Assessment Weightage

### Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by Life Sciences Sector Skill Development Council (LSSSDC)
2. Each Element will be assigned marks proportional to its importance in NOS. LSSSDC will also lay down the proportion of marks for Theory, Practical, Project, and Viva for each Element.
3. The assessment for the theory part will be based on the knowledge bank of questions created by the LSSSDC.
4. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
5. LSSSDC as assessment and awarding body will create unique evaluations for each assessment component i.e. theory, practical, project and viva for every student at each examination/training center based on this criterion.
6. Wherever any assessment component is not applicable/ feasible, the balance assessment components will be used to assess the candidate and accordingly the total marks will be calculated only for the applied



## Qualification Pack

assessment component.

7. To pass the Qualification Pack, every trainee should score a minimum of 50%-70% of marks in each NOS (depending on NSQF Level) to successfully clear the assessment. In the case of a Govt funded program, the program guidelines will be overarching on the pass percentage rules.

8. In case of unsuccessful completion, the trainee may seek re-assessment on the Qualification Pack.

### Minimum Aggregate Passing % at QP Level : 70

**(Please note:** Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

### Minimum Passing % at NOS Level: 70

**(Please note:** A Trainee must score the minimum percentage for each NOS separately as well as on the QP as a whole.)

## Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
LFS/N0363.Discuss about Life Sciences industry and basic of Quality Assurance	40	30	15	15	100	20
LFS/N0341.Perform quality checks in the manufacturing/ production units in compliance with regulatory guidelines	26	50	12	12	100	20
LFS/N0110.Ensure adherence to Environment, health and safety guidelines in GMP/GLP controlled areas and Lab	30	55	0	15	100	15
LFS/N0345.Perform reporting and documentation to meet regulatory standards	30	45	13	12	100	20
LFS/N0346.Coordinate with Supervisor, team members, cross-functional teams and auditors	30	50	12	8	100	15



### Qualification Pack

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
DGT/VSQ/N0103.Employability Skills (90 Hours)	20	30	-	-	50	10
<b>Total</b>	<b>176</b>	<b>260</b>	<b>52</b>	<b>62</b>	<b>550</b>	<b>100</b>



## Qualification Pack

### Acronyms

<b>NOS</b>	National Occupational Standard(s)
<b>NSQF</b>	National Skills Qualifications Framework
<b>QP</b>	Qualifications Pack
<b>TVET</b>	Technical and Vocational Education and Training
<b>AA</b>	Assessment Agency
<b>AB</b>	Awarding Body
<b>ISCO</b>	International Standard Classification of Occupations
<b>NCO</b>	National Classification of Occupations
<b>NCrF</b>	National Credit Framework
<b>NOS</b>	National Occupational Standard(s)
<b>NQR</b>	National Qualification Register
<b>NSQF</b>	National Skills Qualification Framework
<b>OJT</b>	On the Job Training
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## Qualification Pack

<b>NCO</b>	National Classification of Occupations
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<b>OJT</b>	On the Job Training
<b>MDR</b>	Medical Device Regulations
<b>ISO</b>	International Organization for Standardization



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<b>OJT</b>	On the Job Training

## Qualification Pack

### Glossary

<b>Sector</b>	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
<b>Job role</b>	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
<b>Performance Criteria (PC)</b>	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
<b>National Occupational Standards (NOS)</b>	NOS are occupational standards which apply uniquely in the Indian context.
<b>Qualifications Pack (QP)</b>	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
<b>Unit Code</b>	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
<b>Unit Title</b>	Unit title gives a clear overall statement about what the incumbent should be able to do.
<b>Description</b>	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
<b>Scope</b>	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
<b>Knowledge and Understanding (KU)</b>	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.

## Qualification Pack

<b>Organisational Context</b>	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
<b>Technical Knowledge</b>	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
<b>Core Skills/ Generic Skills (GS)</b>	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
<b>Electives</b>	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
<b>Options</b>	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.
<b>National Occupational Standard</b>	NOS defines the measurable performance outcomes required from an individual engaged in a particular task. They list down what an individual performing that task should know and also do.
<b>Qualification</b>	A formal outcome of an assessment and validation process is obtained when a the competent body determines that an individual has achieved learning outcomes to given standards
<b>Qualification File</b>	A Qualification File is a template designed to capture necessary information about a Qualification from the perspective of NSQF compliance. The Qualification File will be normally submitted by the awarding body for the qualification.
<b>Sector</b>	A grouping of professional activities on the basis of their main economic function, product, service, or technology.
<b>Long Term Training</b>	Long-term skilling means any vocational training program undertaken for a year and above. <a href="https://ncvet.gov.in/sites/default/files/NCVET.pdf">https://ncvet.gov.in/sites/default/files/NCVET.pdf</a>
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