MINUTES OF THE MEETING OF THE CENTRE FOR INTERNAL QUALITY ASSURANCE (CIQA) HELD ON 09TH FEBRUARY 2026 AT 2:30 PM IN THE CONFERENCE ROOM #1 OF THE UNIVERSITY

The second CIQA meeting AY 2025-2026 was held on 09th February 2026, and the following members were present.

1	Dr. Ramesh Bhat, Vice Chancellor, NMIMS	Chairperson
2	Dr. Abhishek Ranjan, Pro-Vice Chancellor, NMIMS	Member
3	Dr. Priya Mary Mathew, Director - NCDOE	Member
4	Dr. Sandeep Tomar, Additional Registrar, NMIMS	Member
5	Prof. Archana Jog, Assistant Professor, NCDOE	Member
6	Dr. Subodh Kumar, Professor, IIT Delhi	External Member (attended online). Two experts from Open and Distance Learning and/or Online Education
7	Dr. R. L. Raina, Vice Chancellor, JNU Jaipur	
8	Dr. Mala Srivastava, Professor, School of Business Management, NMIMS	A senior teacher of a Higher Educational Institute
9	Dr. Brinda Sampat, Associate Professor (IT), NCDOE	Director CIQA, Member Secretary

Leave of absence: Leave of absence was granted to the following members:

1	Dr. Chandan Dasgupta, Professor, School of Business Management, NMIMS	A senior teacher of a Higher Educational Institute
2	Dr. Ashu Sharma, Professor, School of Business Management, NMIMS	A senior teacher of a Higher Educational Institute
3	Ms. Karuna Bhaya, Finance Officer, NMIMS	Member

Welcome and Introductory Remarks by the Vice Chancellor

The meeting commenced with an official welcome by the Vice Chancellor to the members, followed by a round of introductions among all committee members.

Subsequently, the following agenda items were discussed during the meeting:

Agenda item # 1: To apprise the committee of the actions undertaken in response to the previous meeting

The Director CIQA at NCDOE outlined initiatives to enhance synchronous session delivery, including co-teaching, co-hosting, breakout rooms, and industry-expert sessions. Updates on assessments, learner engagement, faculty development, and publications were also shared.

Recommendation by CIQA members	Action Taken
Explore including copyright-free content from sources like the Swayam portal and YouTube in discussion forums or as additional learning material to foster engagement	Curated a repository of relevant Swayam modules and free content: -Integrated content into some live sessions/discussion forums (e.g., Operations Management), Proposed to include SWAYAM courses in the revised program structure
Encourage students to enrol in the APAAR ID	Already in progress
Introduce AI-related programs in alignment with the Higher Educational Institute (HEI) offerings	The academic team has designed the curriculum for the new AI course in alignment with the HEI offerings
Encourage faculty to pursue increased publications in high-quality journals	Faculty have participated in training workshops on research methods, including qualitative research and experimental design
Continue initiatives to enhance synchronous session delivery, including co-teaching and industry-expert sessions	Maintained the schedule of co-taught sessions and industry guest lectures. Breakout rooms are used for collaborative learning in MBA WX live sessions

The committee appreciated the efforts and recommended continuing the initiatives.

Agenda item # 2: To inform the committee about the compliance initiatives that have been implemented across all departments to ensure adherence to regulatory requirements
The Director of CIQA, NCDOE, outlined a comprehensive compliance review demonstrating that all key regulatory and quality assurance requirements are currently being met across all monitored areas. The institution maintains full compliance with UGC-DEB recognition processes and AICTE approvals.

The committee acknowledged the presented report.

Agenda item # 3: To inform the committee about the academic delivery overview
Director CIQA, NCDOE, provided an overview of the Academic Delivery, Lecture Delivery Snapshot, Session Feedback, student engagement, student grievances (four quadrants), and "Post My Query" analytics, highlighting key insights for continuous improvement in teaching and learner engagement.

The committee appreciated the efforts and recommended continuing the initiatives.

Agenda item # 4: To enlighten the committee about the current initiatives undertaken
The committee reviewed current initiatives, including the introduction of bridge courses, mechanisms for addressing student queries, and learner engagement analytics with digital badges to enhance participation and recognition. Further, the application of AI to enhance the student learning process was discussed, including the use of Nyraa, an in-house-developed bot, to address student queries. Additionally, AI-enabled features on the student portal were introduced to help faculty provide faster responses to numerous student queries, thereby reducing turnaround times.

The committee appreciated the efforts and recommended continuing the initiatives. A suggestion was not to collect feedback after every session, as this could lead to feedback fatigue among participants.

Agenda item # 5: To inform the committee about the admission details across all programs
Members were briefed on the comprehensive admission details across the various programs.

Agenda item # 6: To inform the committee about the Faculty Development Programs
A comprehensive overview of the faculty development programs attended by faculty members was presented. These programs ranged from pedagogy-focused training to specialized training to enhance faculty skills in specific areas of expertise.

The committee appreciated the faculty members' efforts.

Agenda item # 7: To inform the committee about the Faculty Publications from August 2025 to February 2026
A detailed list of the faculty publications, patents, published book chapters, and conferences attended was presented.

The committee acknowledged the efforts and encouraged faculty to pursue increased publications in high-quality journals.

The meeting concluded with a discussion on the committee's way forward and a vote of thanks from the Chair.

Confirmed:

Dr. Ramesh Bhat
Vice Chancellor, NMIMS
Chairperson, CIQA

Dr. Brinda Sampat
Associate Professor, NMIMS
Director, CIQA