

## INFORMATION REGARDING GRIEVANCE REDRESSAL MECHANISM

Dear Investor,

In case of any grievance / complaint against the Depository Participant:

### First level

Please contact our Principal Nodal Officer – Banking, Mr Vikas Nigam on 022 7143 2700 or write in to [principalnodalofficer@rblbank.com](mailto:principalnodalofficer@rblbank.com)

### Second Level

Please contact Compliance Officer of RBL BANK (CDSL DP ID: 13038900 and NSDL DP ID: IN304115) viz. Mr. Anand Adhikari, Email ID: [anand.adhikari@rblbank.com](mailto:anand.adhikari@rblbank.com); and Phone No. – 022 43020899.

### Third Level

If not satisfied with the response of RBL Bank - DP, you may contact the concerned Depository at the following -

Depository Name	Web Address	Contact No	Email-ID
Central Depository Services India Limited (ie. CDSL)	<a href="http://www.cdslindia.com">www.cdslindia.com</a>	022-2272-3333	<a href="mailto:complaints@cdslindia.com">complaints@cdslindia.com</a>
National Securities Depository Limited (ie. NSDL)	<a href="http://www.nsdl.co.in">www.nsdl.co.in</a>	022-2499-4200	<a href="mailto:relations@nsdl.co.in">relations@nsdl.co.in</a>

You can also lodge your grievances with **SEBI** at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free **Helpline at 1800 22 7575 / 1800 266 7575**.