

Client Account Opening Process at GoldenPi

Our onboarding process is structured to comply with the SEBI KYC (Know Your Client) Regulations, 2011, and adheres to industry best practices to ensure investor protection and regulatory compliance.

Step-by-Step Onboarding Process:

Online Journey:

1. Visit GoldenPi Website

- Investors can begin the onboarding process by visiting www.goldenpi.com and selecting the “Login/Sign Up” option.

2. Mobile Number / Email ID Verification

- The investor enters their mobile number or email ID, which is authenticated through a secure One-Time Password (OTP) verification process to confirm contact details.

3. PAN and Date of Birth Validation

- The investor provides their PAN and Date of Birth to proceed further with the process.
- If the PAN is already KRA-validated and no changes to existing details are required, the investor is onboarded after providing other basic details.
- If KRA details are incomplete, unvalidated, or missing, the investor is directed to complete the online KYC process to ensure validation with KRA.

4. Bank and Demat Account Linking

- Investors must link their bank account for transaction settlements. A penny drop verification is used to verify account ownership.
- Additionally, investors are required to upload either their latest DP statement or Client Master List (CML) or provide the ClientID & DP ID as proof of their demat account.

5. Verification and Approval

- Once all submitted information and documents are successfully verified by KYC Officers, the investor’s account is activated, granting them full access to GoldenPi’s bond investment platform.

6. Post Account Activation

- Upon activation, a welcome email is sent to the investor along with a copy of the complete KYC documentation for their reference and records.

Offline Journey:

After signing up, the client is required to download the KYC form, duly fill in and sign the same, and email the completed form along with the required supporting documents to **contact-us@goldenpi.com**.

Upon receipt of the email, our team will review the documents and coordinate with the client in case any discrepancies are observed. Once all discrepancies, if any, are resolved, the client's account will be activated