

## **Deregistering the Client**

The Member may, at its sole discretion, deregister clients' account to protect his interest which might include (but not limited to)

- i. Member is compelled to by law;
- ii. Client has not used account for a significant period of time;
- iii. Member has reasons to believe that account is being used for fraudulent purposes.
- iv. Any other reason which member thinks reasonable for deregistering the account.

The Client waives any and all claims for loss or damages arising directly or indirectly from such deregistering. The deregistering will not affect any liability of the Client resulting directly or indirectly from any transactions made at any time before such deregistering.

## **Policy for in active Clients**

In case client has not used his account for a period exceeding 6 months but not later than 2 years across the exchanges, then his/her account shall be considered as "Dormant" and shall be freezed for further trades and the said account shall be activated upon

- i. Receipt of Account Activation Letter or
- ii. Confirmation through One Time Password on Registered Mobile/E-mail ID or
- iii. Telephonic Verification on registered Mobile Further, if client has not used his account for more than 2 years, his/her account shall be treated as "Inactive" and shall be re-activated only after obtaining Account Re-Activation Request.

Upon deactivation of client, credit lying in client's ledger shall be returned to the client after adjusting against pending dues. In case, collaterals are lying with us, the same shall be retained to the extent of debit balance or pending dues, remaining part shall be returned to the client.