

Roll No.

E-1921

**Bachelor of Business Administration
(Fourth Semester)**

EXAMINATION, May-June, 2021

ORGANIZATIONAL BEHAVIOUR

(116)

Time : Three Hours]

[Maximum Marks : 90

[Minimum Pass Marks : 32

Note : Attempt all the *five* questions. All questions carry equal marks.

1. Define organizational behaviour. Discuss the nature and different approaches to the study of OB in detail.

Or

“Human behaviour is more complex than what people believe.” Do you agree with this statement ? Discuss.

2. Define Motivation. Explain in detail the content theories of motivation.

Or

Evaluate the contribution of trait theories of personality to the study of organizational behaviour.

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3. What do you understand by Leadership ? Explain the behavioural and situational approaches to leadership.

Or

What do you mean by group dynamics ? Why do groups come into existence ? Discuss the stages of group development.

4. Define conflict. Explain the different approaches to manage conflict in the organization.

Or

What do you mean by organizational change ? Why do people resist change ? Explain how resistance to change can be overcome.

5. What is Organizational Development ? Discuss the steps involved in the process of OD.

Or

What is OD Intervention ? Discuss the major OD intervention techniques.

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