

Company Introduction

At Techblue Software, we pride ourselves in our JAVA, JEE suite development expertise. Our software engineers assist and advise our clients on real world solutions that can be implemented using Enterprise Java applications.

We have expertise in providing support and development services in HTML5, utilising AngularJS, and reaching mobile platforms via Cordova. Our Liferay CMS websites put the powerful flexibility of Liferay into the hands of your website editors, freeing you from reliance on developers for all but the most high-level work. We provide an open source software support and consultancy service for all major distributions. We offer a complete range of Linux services and support solutions, from simple server installations to highly complex application based support.

Job Description

Once successful in the interview, you will be part of a vibrant and dynamic KPO team. Your job will involve dealing with the team in UK and managing their tasks and projects from India. The role could be a voice based, accounts, admin or a blend of these options.

What we can give you

- A healthy work environment
- Plenty of challenges
- Medical insurance
- Cab drop facilities in the night
- 5 Days working

What we expect from you

- Have a good attitude - should be committed to the work
- Ability to work with various internal departments and prioritize tasks to ensure service levels are adhered to.
- Ability to maintain composure in highly escalated situations
- Possess good analytical skills - detail oriented
- Work successfully in a team environment as well as independently
- Excellent customer/client service skills, including maintaining focus on the customer/client issue in a fast-paced environment

Expected Skill Set

- Excellent verbal and written communications skills.
- Familiarity with computer system, Windows XP, Microsoft Outlook, Microsoft Word and Microsoft Excel.
- Ability to learn a new software system

Qualifications Required

- Graduates or post-graduates
- If you do not possess a degree but feel you demonstrate all the required qualities, we will be happy to talk to you

