

WAZIRX AI POLICY

Effective Date: July 31, 2026

1. INTRODUCTION

This Artificial Intelligence Policy ("**AI Policy**") governs the access to and use of the artificial intelligence-powered services made available by Zanmai Labs Private Limited ("**WazirX**", "**Company**", "**we**", "**our**" or "**us**") under the name WazirX AI and any associated artificial intelligence-powered features, chat bots, tools, assistants, agents, automations, recommendation engine, workflow, integrations or functionalities made available through the WazirX Platform from time to time (collectively, the "**AI Service(s)**").

WazirX AI is intended to enhance a user's experience on the WazirX Platform by providing conversational assistance, educational resources, market intelligence, portfolio insights, research tools and certain user-authorized trading assistance capabilities.

This AI Policy explains how: (i) WazirX AI operates, (ii) artificial intelligence is used, (iii) information is processed, (iv) the limitations of AI-generated outputs, (v) your responsibilities while using the AI Services and (vi) the safeguards implemented by WazirX.

This AI Policy forms an integral part of, and should be read together with, the WazirX Terms of Use, Privacy Policy, Risk Disclosure Statement, Cookie Policy and all other policies published by WazirX from time to time (collectively, the "**Platform Documents**").

By accessing or using any AI Service(s), you acknowledge that you have read, understood and agreed to be bound by this AI Policy. If you do not agree with this AI Policy, you must immediately discontinue use of the AI Services in any form and manner.

2. SCOPE

This AI Policy applies to every individual or entity or User that accesses, enables, interacts with or otherwise uses any AI-powered functionality available through the WazirX Platform.

This Policy applies irrespective of whether the AI Service(s) are used through the WazirX mobile application; the WazirX website; APIs; integrated trading interfaces; automated strategy interfaces; portfolio assistants; voice interfaces; future AI-enabled products introduced by WazirX.

Certain AI features may be subject to additional product-specific terms, disclosures or eligibility requirements. Where such additional terms apply, they shall supplement this, AI Policy.

3. DEFINITIONS

Unless the context otherwise requires:

"AI Service(s)" means any artificial intelligence powered feature, chatbot, tools, assistants, autonomous agents, recommendation engine, workflow, automations, integrations or functionalities or model made available through WazirX Platform from time to time.

"AI Output" means any response, recommendation, explanation, summary, analysis, chart interpretation, market commentary, draft order, portfolio insight, notification or other information generated by an AI Service.

"User Input" means any prompt, instruction, command, question, uploaded content, data, document, portfolio information or communication submitted by a user to an AI Service.

"Autonomous Agent" means any user-configured AI or automated workflow capable of executing predefined actions within parameters established by the user.

"Trading Assistance" means any AI-generated assistance relating to trade preparation, order drafting, market analysis, portfolio analysis, alerts or execution support.

"Third-Party AI Provider" means any external provider supplying language models, machine learning models, retrieval systems, embedding services, AI infrastructure, model routing services or similar technologies used by WazirX.

4. PURPOSE OF WAZIRX AI

WazirX AI is designed to provide informational, educational and operational assistance to users interacting with the WazirX Platform.

Depending upon the functionality made available from time to time, WazirX AI may assist users by:

- (a) answering questions regarding cryptocurrencies, blockchain technology, trading concepts and digital asset markets;
- (b) explaining WazirX products, services and platform functionality;
- (c) summarising publicly available market information, price movements, trading indicators, blockchain analytics and relevant market developments;
- (d) generating portfolio summaries and performance insights using information available within the user's WazirX account;
- (e) identifying market events, volatility, trends or user-configured conditions;
- (f) assisting users in preparing trade orders prior to submission;
- (g) generating periodic portfolio briefings, notifications or alerts;
- (h) assisting users in testing strategies within simulated or paper trading environments;
- (i) facilitating user-configured automation tools, where available;

(j) providing educational explanations regarding trading strategies, market mechanics and blockchain ecosystems; and

(k) supporting additional AI-enabled functionality introduced by WazirX from time to time.

The availability, functionality and scope of any AI Service may vary depending on technical feasibility, jurisdiction, product availability, regulatory considerations and user eligibility.

Nothing contained in this AI Policy shall be construed as creating any obligation upon WazirX to continue offering any specific AI feature or functionality.

5. NATURE OF THE AI SERVICES

The AI Services are intended solely as assistive technological tools. The AI Services are intended to facilitate user interaction with the WazirX Platform and improve access to information. They are not intended to replace independent human judgment or decision-making. Users should exercise appropriate caution and independently verify any material information before relying upon AI Outputs for any purpose.

The AI Services do not replace a user's independent judgment, investment decision-making process or professional advice.

Unless expressly stated otherwise, WazirX AI: (i) does not act as an investment adviser; (ii) does not act as a financial planner; (iii) does not provide portfolio management services; (iv) does not act as a fiduciary; (v) does not provide legal, accounting or tax advice; (vi) does not make discretionary investment decisions; (vii) does not guarantee investment performance; (viii) does not guarantee profitability; (ix) does not guarantee market accuracy; (x) does not guarantee future market movements.

The AI Services generate responses using probabilistic machine-learning models. Accordingly, AI Outputs are automatically generated and should not be interpreted as verified facts, definitive market analysis or professional advice.

AI Outputs may differ even where substantially similar prompts are provided. Sometimes, AI Outputs might be erroneous and incorrect. Users should use their discretion to verify such AI Outputs independently.

6. HOW WAZIRX AI OPERATES

In order to provide the AI Services, WazirX may utilise one or more internally developed or third-party artificial intelligence technologies.

The AI Services may utilize one or more internally developed or third-party artificial intelligence, machine learning, natural language processing, information retrieval and related technologies. The underlying technologies used to provide the AI Services may evolve over time and may be modified, replaced or enhanced without any prior notice or intimation, in sole discretion by WazirX.

WazirX may use multiple AI models simultaneously and may dynamically determine which model is most appropriate for a particular request.

The underlying AI technologies, providers, vendors, infrastructure, routing mechanisms and processing methodologies may change from time to time without prior notice or intimation where reasonably necessary for security, compliance, operational resilience, performance improvements, product enhancements or commercial reasons.

WazirX does not guarantee that any specific AI model or provider will continue to be available or its usage will provide consistent or correct results at all times.

7. ELIGIBILITY AND USER ACKNOWLEDGEMENTS

By using any AI Service, you represent, warrant and undertake that:

- (a) you are eligible to access and use the WazirX Platform under the applicable Terms of Use;
- (b) all information submitted to the AI Service is accurate to the best of your knowledge;
- (c) you understand that AI-generated responses are automatically generated and may contain inaccuracies;
- (d) you will independently evaluate all AI Outputs before relying upon them;
- (e) you will not treat AI Outputs as professional investment, financial, legal, accounting or tax advice, or solicitation or inducement in any manner, whatsoever;
- (f) you remain solely responsible for every trading decision, investment decision and transaction initiated through your account;
- (g) you understand that digital asset markets are highly volatile and involve substantial financial risk, including the possibility of complete loss of invested capital; and
- (h) your use of the AI Services is entirely voluntary and at your own risk and cost.

8. Processing of Information

In order to provide the AI Services, WazirX processes certain information relating to your interaction with the WazirX Platform. Such processing is undertaken solely for legitimate business purposes, including providing and improving the AI Services, generating contextual and personalized responses, maintaining platform security, detecting and preventing fraud and abuse, complying with applicable legal and regulatory obligations, enforcing the Platform Documents and enhancing the overall safety, reliability and performance of the AI Services.

Depending on the nature of your interaction with the AI Services, WazirX may process User Inputs together with contextual information that is reasonably necessary to generate relevant AI Outputs. Such information may include your prompts, instructions and queries, previous interactions with the AI Services, portfolio holdings, account balances, transaction history, watchlists, alerts, preferences, account settings, publicly available market information and other information available within the WazirX Platform that is relevant to the functionality being accessed. The categories of information processed may vary depending on the nature of the request, the features enabled by you and the permissions granted to the AI Services.

You acknowledge that the relevance, quality and accuracy of AI Outputs depend, in part, upon the completeness, accuracy and context of the information available to the AI Services. WazirX shall not be responsible for any inaccurate, incomplete or misleading AI Output arising from incorrect, incomplete, outdated or insufficient information provided by you or otherwise available to the AI Services.

You represent and warrant that you are authorised to provide any information submitted as User Input and that such submission does not violate any applicable law, contractual obligation, confidentiality obligation or the rights of any third party. WazirX reserves the right to remove, disregard or refuse to process any User Input that it reasonably believes may violate applicable law, this AI Policy or the Platform Documents.

The collection, use, storage, disclosure and protection of personal information processed through the AI Services shall remain subject to the WazirX Privacy Policy, which should be read together with this AI Policy.

WazirX may also process information generated through your interaction with the AI Services for purposes including maintaining audit trails, detecting fraud or abuse, investigating security incidents, resolving disputes, complying with legal or regulatory obligations, improving system performance, testing new functionality and protecting the integrity of the Platform.

9. Human Oversight and User Control

WazirX believes that artificial intelligence should support, and not replace, independent human judgment. Accordingly, unless expressly stated otherwise for a specific AI Service, the AI Services are intended solely to assist users in understanding information, conducting research, navigating the WazirX Platform and facilitating user-directed actions. The AI Services are not designed to independently determine, authorize or execute transactions involving your assets without your express authorization.

Where an AI Service assists in preparing, configuring or facilitating a transaction, the proposed transaction shall ordinarily be presented to you for review before submission. It is your responsibility to carefully review all transaction details, including the relevant digital asset, quantity, execution price, order type, applicable fees, leverage, margin requirements and any other relevant parameters before confirming the transaction.

Your confirmation of any transaction constitutes your acknowledgement that you have independently reviewed the proposed transaction, understand its implications and have elected to proceed based upon your own judgment. WazirX shall not be responsible for any loss arising from your reliance upon AI-generated suggestions or your failure to independently verify transaction details prior to authorising execution.

Nothing contained in this AI Policy shall restrict WazirX from implementing additional safeguards, transaction limits, confirmation requirements, cooling-off mechanisms, risk controls or other protective measures where WazirX reasonably considers such measures necessary to protect users, maintain market integrity, safeguard the Platform or comply with applicable law or regulatory requirements. WazirX may decline to process, delay or require additional verification for any AI-assisted instruction or transaction where it reasonably considers such action necessary to protect users, maintain platform integrity or comply with applicable law.

10. AI-Assisted Trading and Automated Features

From time to time, WazirX may make available AI-powered features designed to assist users with monitoring markets, preparing trades, configuring alerts, generating portfolio summaries or implementing user-defined automated workflows and trading strategies. Such features are intended solely to assist users in executing strategies determined by them and shall not be construed as discretionary portfolio management, investment advisory services or any other regulated financial service.

Unless expressly stated otherwise, any automated functionality shall operate solely within the parameters configured or authorised by the user. You remain solely responsible for determining whether any strategy is appropriate for your financial circumstances, configuring suitable trading parameters, monitoring the operation of automated functionality and ensuring that such functionality continues to reflect your intended investment objectives and risk tolerance.

Digital asset markets are inherently volatile and are affected by factors beyond the control of WazirX, including rapid market movements, changes in liquidity, exchange outages, network congestion, blockchain events, pricing anomalies, delays in market data, connectivity failures and interruptions affecting third-party service providers. Accordingly, WazirX does not represent or warrant that any AI-assisted trading functionality or automated feature will achieve any particular investment objective, generate profits, minimize losses or operate without interruption or error.

WazirX reserves the right, at its sole discretion and without prior notice where reasonably necessary, to suspend, interrupt, modify, restrict or terminate any AI-assisted trading functionality or automated feature in order to address operational issues, security incidents, abnormal market conditions, suspected misuse, excessive risk exposure, legal or regulatory requirements or any circumstance that could adversely affect the stability, integrity or security of the Platform. Any exercise of such rights shall not give rise to any liability on the part of WazirX. The availability of AI-assisted trading functionality shall not be construed as a representation that any strategy, recommendation or trading approach is suitable for any particular user or market condition.

11. Use of Third-Party AI Providers

The AI Services may utilize technologies, infrastructure or services provided by independent Third-Party AI Providers for purposes including natural language processing, response generation, semantic search, model routing, information retrieval and other supporting functionalities necessary for the operation of the AI Services.

Where reasonably necessary to generate AI Outputs, WazirX may share User Inputs and limited contextual information with such Third-Party AI Providers. WazirX undertakes reasonable diligence in selecting such providers and seeks to ensure that appropriate contractual, organizational and technical safeguards are implemented to protect information processed on WazirX's behalf.

While WazirX endeavors to engage reputable service providers that maintain appropriate security and confidentiality standards. WazirX shall not be responsible for any interruption, delay, degradation of performance or unavailability of the AI Services resulting from the acts, omissions or technical limitations of Third-Party AI Providers.

WazirX may engage additional Third-Party AI Providers or discontinue existing providers from time to time in response to technological developments, commercial requirements, operational considerations or legal and regulatory obligations. Any such changes shall not affect the validity or enforceability of this AI Policy.

12. AI Outputs and Limitations

The AI Services generate responses, analyses, summaries, recommendations, explanations and other outputs through automated artificial intelligence technologies. While WazirX seeks to design and operate the AI Services in a manner that is useful, reliable and responsible, artificial intelligence remains an evolving technology and AI Outputs are inherently probabilistic in nature. Accordingly, AI Outputs may differ in response to similar prompts and may not always be accurate, complete, reliable, current or suitable for your particular circumstances.

You acknowledge that AI Outputs are generated automatically without human review and may contain factual inaccuracies, omissions, incorrect assumptions, computational errors, misinterpretations of User Inputs or information that is outdated by the time it is presented to you. AI Outputs may also be affected by limitations in publicly available information, market data, third-party sources, underlying artificial intelligence models or other factors beyond WazirX's reasonable control.

Where the AI Services generate summaries of news articles, market commentary, blockchain activity, research reports or other third-party information, such summaries are intended solely to improve accessibility and convenience and should not be regarded as a substitute for reviewing the original source material. WazirX does not independently verify all third-party information processed by the AI Services and does not warrant its completeness, accuracy or timeliness.

Similarly, where the AI Services generate market observations, identify trends, explain technical indicators or analyze portfolio information, such outputs are generated using automated analytical processes based on the information available at the relevant time. Market conditions may change rapidly and information that was accurate when generated may subsequently become inaccurate or incomplete. Users should independently verify all material information before relying upon any AI Output.

The AI Services are intended to assist users in conducting their own research and making informed decisions. They should not be relied upon as the sole basis for making financial, trading or investment decisions. You acknowledge that any reliance placed upon AI Outputs is entirely at your own discretion and risk, and that you remain solely responsible for evaluating the suitability, accuracy and relevance of any AI Output before acting upon it.

Nothing contained in any AI Output shall be construed as creating any representation, warranty or guarantee by WazirX regarding future market movements, the performance of any digital asset, the success of any trading strategy or the likelihood of any particular outcome. Historical information, statistical analyses, hypothetical scenarios, simulations, projections or other forward-looking information generated by the AI Services should not be interpreted as predictions of future performance or assurances of future results.

WazirX continuously monitors and seeks to improve the performance, safety and reliability of the AI Services. However, WazirX does not represent or warrant that AI Outputs will always be free from errors,

interruptions, inconsistencies, delays, hallucinations or other limitations commonly associated with artificial intelligence technologies. AI Outputs are generated in response to User Inputs at a particular point in time and may become inaccurate or outdated due to subsequent market developments, technological changes or the availability of new information. Users should not assume that any previously generated AI Output remains accurate unless independently verified.

13. No Investment Advice or Professional Services

The AI Services are provided solely as informational and assistive tools to facilitate your interaction with the WazirX Platform. Nothing generated, suggested or communicated through the AI Services shall constitute, or be construed as constituting, investment advice, financial advice, legal advice, tax advice, accounting advice or any other professional advice or regulated service.

The AI Services are not intended to recommend, endorse or promote any particular digital asset, trading strategy, investment opportunity or financial product. Any information relating to market trends, price movements, technical indicators, portfolio performance or trading strategies is generated for informational purposes only and should not be interpreted as a recommendation or solicitation or inducement to buy, sell, hold or otherwise deal in any digital asset or financial instrument.

The AI Services do not assess your personal financial circumstances, investment objectives, risk appetite, suitability or regulatory obligations. Accordingly, AI Outputs are not personalized recommendations and should not be relied upon as the basis for making investment or trading decisions. You acknowledge that any decision to purchase, sell, transfer or otherwise deal in any digital asset shall be made solely on the basis of your own independent judgment and, where appropriate, advice obtained from suitably qualified professional advisers.

Nothing contained in the AI Services shall create any fiduciary relationship, advisory relationship or relationship of trust between you and WazirX. WazirX does not undertake to act in your best interests, monitor the suitability of your transactions or provide ongoing investment support through the AI Services.

14. User Responsibilities

You acknowledge and agree that you remain solely responsible for your use of the AI Services and for all decisions taken in reliance upon, or in connection with, any AI Output. The AI Services are intended to assist you in accessing information more efficiently and do not diminish or transfer your responsibility for evaluating information, assessing risk or making informed decisions.

You are responsible for reviewing and verifying the accuracy, completeness and relevance of all AI Outputs before acting upon them. This includes independently reviewing any market information, portfolio analysis, trading strategy, educational content or transaction prepared with the assistance of the AI Services. Where the AI Services assist in preparing an order or transaction, you must carefully verify all transaction details, including the relevant digital asset, quantity, price, order type, applicable fees, leverage and any other material parameters before confirming the transaction.

You are further responsible for maintaining the confidentiality of your account credentials, protecting the security of your devices, monitoring your account activity and ensuring that your use of the AI Services complies with all applicable laws, regulations and contractual obligations. You acknowledge that your reliance upon AI-generated information without independent verification is undertaken entirely at your own risk.

15. Responsible and Acceptable Use

The AI Services are provided to enhance the legitimate use of the WazirX Platform and must be used responsibly, lawfully and in accordance with this AI Policy, the Platform Documents and all applicable laws.

You shall not use, or attempt to use, the AI Services in any manner that could interfere with the integrity, security or proper functioning of the Platform or that could facilitate unlawful, fraudulent or abusive conduct. Without limiting the generality of the foregoing, you shall not use the AI Services to manipulate markets, facilitate financial crime, evade sanctions, anti-money laundering or know-your-customer requirements, generate misleading or deceptive content, interfere with other users, exploit technical vulnerabilities, circumvent platform controls, reverse engineer or extract underlying AI models, conduct prompt injection or model extraction attacks, introduce malicious code or otherwise misuse the AI Services.

You shall not knowingly submit false, misleading, defamatory, unlawful or infringing content as User Input or use the AI Services in a manner that infringes the intellectual property, privacy or other rights of any person.

WazirX reserves the right to monitor the use of the AI Services for the purposes of maintaining platform security, investigating suspected misuse, detecting fraudulent or unlawful activity, complying with applicable law and enforcing the Platform Documents. Where WazirX reasonably believes that the AI Services are being used in breach of this AI Policy or applicable law, WazirX may take such action as it considers appropriate, including restricting or terminating access to the AI Services without prior notice.

16. Security and Integrity of the AI Services

WazirX implements commercially reasonable administrative, organizational and technical safeguards designed to protect the confidentiality, integrity and availability of the AI Services and the information processed in connection with them. Such safeguards may include authentication controls, access management, encryption of sensitive information, activity logging, monitoring, anomaly detection, rate limiting and other security measures considered appropriate having regard to the nature of the AI Services.

While WazirX continuously seeks to improve the resilience and security of the AI Services, no technology platform or internet-based service can guarantee absolute security or uninterrupted availability. Accordingly, WazirX does not represent or warrant that the AI Services will operate without interruption, delay, security incidents, unauthorized access, data corruption or technical failures.

You are responsible for maintaining the security of your account credentials and devices used to access the WazirX Platform. You should promptly notify WazirX of any actual or suspected unauthorized access to your account or any security incident that may affect your use of the AI Services.

17. Compliance with Applicable Laws

The AI Services are operated in accordance with the legal and regulatory framework applicable to WazirX and are intended to support lawful use of the WazirX Platform. Nothing contained in the AI Services shall be interpreted as permitting or encouraging any activity that is prohibited under applicable law.

You remain solely responsible for ensuring that your access to and use of the AI Services complies with all laws applicable to you, including laws relating to digital assets, taxation, sanctions, anti-money laundering, consumer protection and data protection. Where the legal or regulatory status of digital assets differs across jurisdictions, it is your responsibility to determine whether your use of the AI Services is lawful in the jurisdiction from which you access the Platform.

WazirX reserves the right to monitor, restrict, suspend or discontinue the AI Services, or any part thereof, where such action is reasonably necessary to comply with applicable law, lawful requests of governmental authorities, regulatory directions, court orders or other legal obligations. WazirX may also suspend or restrict access to the AI Services where it reasonably considers such action necessary to protect the integrity of the Platform, its users or the broader digital asset ecosystem.

18. Experimental Features and Service Evolution

The AI Services are based on rapidly evolving technologies and may include features that are designated as alpha, beta, preview, early access, pilot, experimental or by any similar description ("Experimental Features"). Experimental Features are made available to enable users to evaluate new functionality, provide feedback and assist WazirX in improving the AI Services prior to wider release.

By using any Experimental Feature, you acknowledge that such functionality may not operate as intended and may be subject to reduced performance, inaccuracies, interruptions, defects, delays or other unexpected behaviour. Experimental Features may be incomplete, may not contain all intended functionality and may be modified, suspended or discontinued at any time, with or without prior notice.

Unless expressly stated otherwise, Experimental Features are provided on an "as available" basis solely for evaluation and informational purposes. WazirX makes no representation or warranty that any Experimental Feature will become generally available, continue to be supported, achieve any particular level of performance or remain compatible with other products or services offered through the WazirX Platform.

WazirX reserves the right to introduce new AI capabilities, withdraw existing functionality, modify the manner in which AI Services operate, alter user interfaces, introduce usage limits or eligibility criteria, migrate to different underlying technologies or make any other changes that WazirX reasonably considers necessary for commercial, operational, technological, security or regulatory reasons. Continued use of the AI Services following any such change shall constitute acceptance of the AI Services as modified, subject to any additional notices or consents required under applicable law.

19. Intellectual Property

All intellectual property rights, including copyrights, trademarks, patents, database rights, trade secrets, know-how and other proprietary rights subsisting in or relating to the AI Services, including the software, algorithms, models, prompts, workflows, interfaces, documentation, designs, visual elements and underlying technology, are owned by or licensed to WazirX and are protected under applicable intellectual property laws.

Subject to your compliance with this AI Policy and the Platform Documents, WazirX grants you a limited, personal, non-exclusive, non-transferable and revocable license to access and use the AI Services solely for your lawful personal or internal business use through the WazirX Platform. Except as expressly permitted by applicable law or with WazirX's prior written consent, you shall not copy, reproduce, modify, distribute, publish, sell, sublicense, reverse engineer, decompile, disassemble or otherwise exploit any part of the AI Services or any underlying technology.

As between you and WazirX, you retain ownership of the information and content submitted by you as User Input, subject to the rights granted by you under the Platform Documents to enable WazirX to process such information for the purpose of providing, securing, improving and operating the AI Services. To the extent permitted by applicable law, you grant WazirX a non-exclusive, worldwide, royalty-free license to use, reproduce, process, transmit and display User Inputs solely to the extent reasonably necessary for the operation, maintenance, security, improvement and lawful provision of the AI Services.

If you voluntarily provide WazirX with suggestions, comments, ideas, enhancement requests or other feedback relating to the AI Services ("**Feedback**"), you acknowledge that such Feedback is provided voluntarily and without expectation of compensation. You grant WazirX a perpetual, irrevocable, worldwide, royalty-free, transferable and sublicensable right to use, modify, reproduce, incorporate and otherwise exploit such Feedback for any lawful business purpose without restriction or obligation to you.

20. Suspension, Restriction and Termination

Without prejudice to any rights available under the Platform Documents or applicable law, WazirX may, without any prior notice or intimation, at its sole discretion and without incurring any liability, suspend, restrict, limit or terminate your access to all or any part of the AI Services without any cause or where WazirX reasonably considers such action necessary to protect the security, integrity or lawful operation of the WazirX Platform or to comply with legal or regulatory requirements.

Without limitation, WazirX may exercise the foregoing rights where it reasonably suspects that: (i) the AI Services are being used in breach of this AI Policy or the Platform Documents; (ii) your use of the AI Services poses a security, operational or regulatory risk; (iii) the AI Services are being used to facilitate unlawful, fraudulent, abusive or manipulative conduct; (iv) continued access may adversely affect other users or the stability of the Platform; or (v) suspension or restriction is otherwise required to comply with applicable law, regulatory directions, court orders or lawful requests of governmental authorities.

Where reasonably practicable, WazirX may notify you of any suspension or restriction and, where appropriate, provide an opportunity to remedy the relevant issue. However, nothing in this AI Policy shall require WazirX to provide prior notice or intimation where immediate action is reasonably necessary to protect users, preserve evidence, maintain platform security or comply with legal or regulatory obligations.

The suspension, restriction or termination of the AI Services shall not affect any rights, obligations or liabilities accrued prior to such suspension, restriction or termination, nor shall it affect WazirX's right to retain information or records where required under applicable law or the Platform Documents.

21. Disclaimer of Warranties

The AI Services are provided on an "as is", "where is" "as available" and "with all faults" basis. While WazirX endeavours to provide AI Services that are reliable, secure and useful, the AI Services are dependent upon evolving technologies, third-party infrastructure, publicly available information, market data and external service providers, all of which are subject to limitations beyond WazirX's reasonable control.

To the fullest extent permitted under applicable law, WazirX makes no representation or warranty, whether express, implied, statutory or otherwise, regarding the AI Services or any AI Output. Without limitation, WazirX does not warrant that the AI Services will be uninterrupted, error-free, secure, free from vulnerabilities, continuously available or compatible with every device, platform or network environment. Nor does WazirX warrant that AI Outputs will be accurate, complete, reliable, current, suitable for any particular purpose or free from factual inaccuracies, omissions, hallucinations or other limitations commonly associated with artificial intelligence technologies.

WazirX further disclaims any warranty that the AI Services will meet your individual requirements or expectations, achieve any intended investment objective, improve trading performance, identify profitable opportunities, minimize losses or otherwise produce any particular commercial or financial outcome.

Nothing contained in this AI Policy shall exclude or restrict any warranty or right that cannot lawfully be excluded or restricted under applicable law.

22. Limitation of Liability

You acknowledge that the AI Services are intended solely as assistive technological tools and that all decisions relating to trading, investment, portfolio management or the use of information generated by the AI Services remain your sole responsibility.

To the fullest extent permitted by applicable law, WazirX, its affiliates, directors, officers, employees, agents, licensors and service providers shall not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive loss or damage arising out of or in connection with your access to or use of the AI Services, including any loss arising from reliance upon AI Outputs, inaccuracies or omissions in AI-generated content, delays, interruptions, technical failures, market movements, blockchain forks, protocol upgrades, network congestion, oracle failures, exchange outages, liquidity shortages, pricing anomalies or failures of third-party market data providers, trading decisions, missed opportunities, loss of profits, loss of revenue, loss of business, loss of goodwill, loss of data or any other commercial or economic loss.

Without limiting the foregoing, WazirX shall not be liable for any loss arising from: (i) the use of inaccurate, incomplete or outdated information by the AI Services; (ii) any act or omission of a Third-Party AI Provider or other third-party service provider; (iii) delays or failures affecting blockchain networks, market data providers or communication networks; (iv) unauthorized access to your account arising from your failure to maintain appropriate security; (v) your failure to independently verify AI Outputs prior to acting upon them; or (vi) any automated strategy or AI-assisted trading functionality configured or authorised by you.

23. Indemnity

You agree to indemnify, defend and hold harmless WazirX, its affiliates, directors, officers, employees, agents, licensors and service providers from and against any losses, liabilities, damages, claims, actions, proceedings, penalties, fines, costs and expenses (including reasonable legal fees) arising out of or relating to: (a) your breach of this AI Policy or the Platform Documents; (b) your misuse of the AI Services; (c) your violation of any applicable law or the rights of any third party; (d) any User Input submitted by you; (e) your reliance upon or use of AI Outputs in violation of this AI Policy; or (f) any negligent, fraudulent or unlawful act or omission by you in connection with the AI Services.

The obligations contained in this Clause shall survive the suspension, restriction or termination of your access to the AI Services.

24. Changes to the AI Services and this AI Policy

Artificial intelligence technologies evolve rapidly, and WazirX expects the AI Services to continue developing over time. Accordingly, WazirX reserves the right to modify, enhance, replace, suspend or discontinue any AI Service, introduce new functionality, revise eligibility requirements, implement additional safeguards or otherwise change the manner in which the AI Services operate where reasonably necessary for operational, technological, commercial, security or regulatory reasons.

WazirX may also amend this AI Policy from time to time to reflect changes in applicable law, regulatory guidance, technological developments, industry standards or the AI Services themselves. Where required by applicable law or where WazirX considers a change to be material, reasonable notice of such amendments shall be provided through the WazirX Platform or by such other means as WazirX considers appropriate.

Your continued access to or use of the AI Services following the effective date of any amendment shall constitute your acceptance of the revised AI Policy, unless applicable law requires your express consent.

25. User Consent and Acknowledgements

By enabling or using the AI Services, you expressly acknowledge and agree that:

(a) you have read and understood this AI Policy and agree to be bound by its terms;

- (b) you understand that the AI Services utilize artificial intelligence technologies to generate responses and that such responses are produced through automated systems without human review;
- (c) AI Outputs may be inaccurate, incomplete, inconsistent, outdated or otherwise unsuitable for your particular circumstances and should not be relied upon as the sole basis for making any financial, trading or investment decision;
- (d) you remain solely responsible for evaluating all AI Outputs, conducting your own research, exercising independent judgment and verifying all information before acting upon it;
- (e) WazirX AI is intended to assist you in using the WazirX Platform and is not a substitute for your own assessment or professional advice;
- (f) all transactions executed through your WazirX account are deemed to have been authorised by you unless otherwise determined in accordance with the Platform Documents, irrespective of whether such transaction was prepared or facilitated with the assistance of the AI Services;
- (g) the use of the AI Services is voluntary and you may discontinue using them at any time; and
- (h) your continued use of the AI Services following any update to this AI Policy or the AI Services shall constitute acceptance of such changes, unless applicable law requires your express consent.

26. Reservation of Rights

Nothing contained in this AI Policy shall be construed as limiting WazirX's rights under the Platform Documents or applicable law.

WazirX expressly reserves all rights not expressly granted under this AI Policy, including the right to develop, modify, enhance, suspend, restrict or discontinue the AI Services or any part thereof; determine eligibility criteria for access to the AI Services; impose reasonable usage limits or technical restrictions; investigate suspected misuse; implement safeguards to address legal, operational or security risks; and take such action as WazirX reasonably considers necessary to protect its users, the Platform or its legitimate business interests.

The failure or delay by WazirX to exercise any right or remedy under this AI Policy shall not constitute a waiver of that right or remedy, nor shall any partial exercise of any right preclude any further exercise of that or any other right available to WazirX.

27. Governing Law and Dispute Resolution

This AI Policy shall be governed by and construed in accordance with the laws governing the WazirX Terms of Use. Any dispute arising out of or in connection with the AI Services or this AI Policy shall be resolved in accordance with the dispute resolution mechanism set out in the WazirX Terms of Use, which is incorporated herein by reference as though set out in full.