



Module	Topic	Uploading Date
Module C	Essentials of Bank Computerisation	25/12/2025
	Operational Aspects of CBS Environment	25/12/2025
	Alternate Delivery Channels – Digital Banking	25/12/2025
	Data Communication Network and EFT Systems	25/12/2025
	Digital Payment Systems – NPCI	25/12/2025
	Impact of Technology Adoption and Trends in Banking Technology	25/12/2025
	Operational Aspects of Cyber Crimes/Fraud Risk Management in Cyber Tech	25/12/2025
	Security Considerations and Mitigation Measures in Banks	25/12/2025
	Technology trends in Banking	25/12/2025
Module A	Banker-Customer Relationship	25/12/2025
	AML-KYC Guidelines	25/12/2025
	Operational Aspects of KYC	25/12/2025
	Opening Accounts of Various Types of Customers	25/12/2025
	Operational Aspects of Deposit Accounts	25/12/2025
	Operational Aspects of Handling Clearing/Collection/Cash	25/12/2025
	Banker's Special Relationship	25/12/2025
	Foreign Exchange Remittance Facilities for Individuals	25/12/2025
	Operational Aspects of NRI Business	25/12/2025
	Foreign Currency Accounts for Residents and Other Aspects	25/12/2025
	Payment and Collection of Cheques and Other Negotiable Instruments	25/12/2025
	Responsibility of Paying Bank	25/12/2025
	Ancillary Services	25/12/2025
	Financial Inclusion & Financial Literacy	25/12/2025
	Customer Service Guidelines	25/12/2025
	Duties & Rights of a Banker and Customer Rights	25/12/2025
	Grievance Redressal & RBI Integrated Ombudsman Scheme 2021	25/12/2025
	The Consumer Protection Act, 2019: Preamble, Extent and Definitions	25/12/2025
	The Right to Information Act, 2005	25/12/2025
Module B	Principles of Lending, Different Types of Borrowers, and Types of Credit Facilities	25/12/2025
	Appraisal and Assessment of Credit Facilities	25/12/2025
	Operational Aspects of Loan Accounts	25/12/2025
	Types of Collaterals and Their Characteristics	25/12/2025
	Different Modes of Charging Securities	25/12/2025
	Documentation	25/12/2025
	Non-Performing Assets/ Stressed Assets	25/12/2025
	Important Laws Relating to Recovery Of Dues	25/12/2025
	Contracts of Indemnity	25/12/2025
	Priority Sector Advances	25/12/2025
	Agricultural Finance	25/12/2025
	Finance to MFIs/Co-Lending Arrangements with NBFCs	25/12/2025
	Micro, Small and Medium Enterprises in India	25/12/2025
	Government Sponsored Schemes	25/12/2025
Module D	Module D	25/12/2025