

**Details of Investor Complaints received against 360 ONE Investment Adviser and Trustee Services Limited**

**Investor Complaints data for the month ending – December'25**

Sr. No	Received From	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending Complaints > 3 months	Average Resolution Time ^(in days)
1	Directly from Investors	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-
3	Other Sources (if any)	-	-	-	-	-	-
	<b>Grand Total</b>	-	-	-	-	-	-

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum-total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	Apr '25	-	-	-	-
2	May'25	-	-	-	-
3	June'25	-	2	-	2
4	July'25	2	1	3	-
5	Aug'25	-	1	-	1
6	Sept'25	1	-	1	-
7	Oct'25	-	1	1	-
8	Nov'25	-	-	-	-
9	Dec'25	-	-	-	-
10	Jan'26				
11	Feb'26				
12	Mar'26				
	<b>Grand Total</b>	3	5	5	3

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	NA	NA	NA	NA
2	2019-20	NA	NA	NA	NA
3	2020-21	NA	NA	NA	NA
4	2021-22	-	-	-	-
5	2022-23	-	-	-	-
6	2023-24	-	-	-	-
7	2024-25	-	4	4	-
8	2025-26				

\* Inclusive of complaints of previous months resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.